# ((†)) Federal Employee Vlewpoint Survey

Empowering Employees. Inspiring Change.



#### Annual Employee Survey (AES) Report

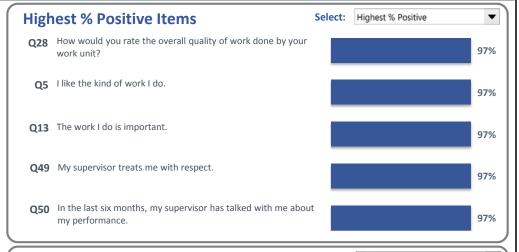
FIELD PERIOD	May 9 - June 20, 2017
SAMPLE OR CENSUS	CENSUS
NUMBER OF SURVEYS COMPLETED	32
NUMBER OF SURVEYS ADMINISTERED	36
RESPONSE RATE	88.9%

items identified as strengths (65% positive or higher)

items identified as challenges (35% negative or higher)

# Engagement Index Score 2017 ENGAGEMENT INDEX 79% LEADERS LEAD SUPERVISORS WORK EXPERIENCE 66% 94% 75%

#### Chemical Safety and Hazard Investigation Board





2017

# ((1)) Federal Employee Viewpoint Survey Empowering Employees. Inspiring Change.





Annual Employee Survey (AES) Report				Che	emical Sa	fety and Hazard Investigation Board
		2014	2015	2016	2017	Percentage Point Change
Select: Largest Increases since 2016    ▼	Q50 In the last six months, my supervisor has talked with me about my performance.	81%	59%	54%	97%	+43
Largest Increases in Percent Positive	Q44 Discussions with my supervisor about my performance are worthwhile.	69%	50%	47%	87%	+40
since 2016	Q30 Employees have a feeling of personal empowerment with respect to work processes.	25%	32%	34%	71%	+37
items increased since	Q51 I have trust and confidence in my supervisor.	68%	53%	57%	94%	+37
2016	Q52 Overall, how good a job do you feel is being done by your immediate supervisor?	76%	49%	62%	97%	+35
		2014	2015	2016	2017	Percentage Point Change
elect: Largest Decreases since 2016	Q19 In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels.	75%	59%	63%	62%	-1
<b>Largest Decreases</b>						
in Percent Positive since 2016						
1 item decreased since 2016						

Response Type	Item	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree -disagree	1	*I am given a real opportunity to improve my skills in my organization.														
			71.67%	46.49%	25.18%	6.17%	12.56%	9.60%	22.16%	15	8	2	4	3	32	N/A
Agree -disagree	2	I have enough information to do my job well.	71.88%	37.07%	34.81%	6.43%	12.10%	9.60%	21.70%	12	11	2	4	3	32	N/A
Agree		I feel encouraged to come up with new														
-disagree		and better ways of doing things.	65.26%	37.07%	28.19%	9.60%	15.53%	9.61%	25.13%	12	9	3	5	3	32	N/A
Agree		My work gives me a feeling of personal														
-disagree		accomplishment.	87.43%	59.05%	28.38%	3.19%	2.97%	6.40%	9.37%	19	9	1	1	2	32	N/A
Agree -disagree	5	I like the kind of work I do.	96.93%	70.91%	26.02%	3.07%	0.00%	0.00%	0.00%	22	8	1	0	0	31	N/A
Agree	6	I know what is expected of me on the	30.3070	7 0.0 170		0.07,0	0.0070	0.0070	0.0070							
-disagree		job.	74.63%	46.81%	27.82%	6.40%	9.37%	9.60%	18.97%	15	9	2	3	3	32	N/A
Agree	7	When needed I am willing to put in the														
-disagree		extra effort to get a job done.	96.80%	78.03%	18.77%	0.00%	0.00%	3.20%	3.20%	25	6	0	0	1	32	N/A
Agree		I am constantly looking for ways to do														
-disagree		my job better.	96.80%	71.85%	24.95%	0.00%	0.00%	3.20%	3.20%	23	8	0	0	1	32	N/A
Agree -disagree		I have sufficient resources (for example, people, materials, budget) to get my job done.	52.89%	21.37%	31.53%	12.62%	18.73%	15.76%	34.49%	7	10	4	6	_	32	
Agree	10	*My workload is reasonable.	52.89%	21.57%	31.55%	12.02%	16.75%	15.70%	34.49%	/	10	4	0	3	32	
-disagree		,	62.26%	18.27%	43.99%	12.59%	9.13%	16.02%	25.16%	6	14	4	3	5	32	0
Agree -disagree		*My talents are used well in the workplace.	62.23%	30.65%	31.57%	15.84%	12.56%	9.37%	21.93%	10	10	5	4	3	32	0
Agree		*I know how my work relates to the														
-disagree		agency's goals and priorities.	87.67%	49.41%	38.26%	3.19%	2.97%	6.17%	9.14%	16	12	1	1	2	32	0

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Agree	13	The work I do is important.														
-disagree			96.93%	80.83%	16.11%	3.07%	0.00%	0.00%	0.00%	25	5	1	0	0	31	0
Agree -disagree		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	94.06%	65.68%	28.39%	2.97%	2.97%	0.00%	2.97%	21	9	1	1	0	32	0
Agree	15	My performance appraisal is a fair	3 110070	03.0070	20.3370	2.3770	2.3770	0.0070	2.3770		<u> </u>				32	
-disagree		reflection of my performance.	74.64%	34.10%	40.54%	2.97%	9.59%	12.80%	22.39%	11	13	1	3	4	32	0
Agree	16	I am held accountable for achieving														
-disagree		results.	71.89%	40.26%	31.63%	2.97%	18.74%	6.40%	25.14%	13	10	1	6	2	32	0
Agree -disagree		*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	55.85%	33.87%	21.98%	12.34%	15.78%	16.02%	31.81%	11	7	4	5	5	32	0
Agree	18	My training needs are assessed.														
-disagree			49.91%	39.73%	10.18%	13.48%	19.76%	16.85%	36.61%	12	3	4	6	5	30	2
Agree -disagree		In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	62.27%	40.30%	21.97%	9.62%	21.70%	6.40%	28.10%	13	7	3	7	2	32	0
Agree		*The people I work with cooperate to														
-disagree		get the job done.	81.03%	46.97%	34.06%	6.39%	9.37%	3.20%	12.57%	15	11	2	3	1	32	N/A
Agree -disagree	21	My work unit is able to recruit people with the right skills.	56.34%	24.58%	31.75%	3.19%	27.66%	12.81%	40.47%	8	10	1	9	4	32	0
Agree		Promotions in my work unit are based														
-disagree		on merit.	51.42%	37.50%	13.91%	10.58%	6.53%	31.47%	38.00%	11	4	3	2	9	29	3

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Agree	23	In my work unit, steps are taken to deal														
-disagree		with a poor performer who cannot or will not improve.	44.52%	27.14%	17.38%	14.14%	16.87%	24.46%	41.34%	8	5	4	5	7	29	ا
Agree	24	*In my work unit, differences in	44.52%	27.14%	17.36%	14.14%	10.67%	24.40%	41.54%	•	3	4	3	/	29	3
-disagree		performance are recognized in a														
		meaningful way.	57.76%	28.71%	29.04%	13.20%	9.44%	19.60%	29.04%	9	9	4	3	6	31	1
Agree	25	Awards in my work unit depend on how well employees perform their jobs.														1
-disagree	26	· · · · ·	49.82%	36.37%	13.44%	23.15%	9.99%	17.05%	27.03%	11	4	7	3	5	30	2
Agree -disagree	26	Employees in my work unit share job knowledge with each other.	71 000/	40.400/	24 500/	C 400/	0.140/	13 500/	21 700/	12	10	2	3		22	
Agree	27	The skill level in my work unit has	71.90%	40.40%	31.50%	6.40%	9.14%	12.56%	21.70%	13	10		3	4	32	
-disagree		improved in the past year.	71.88%	40.30%	31.58%	15.56%	12.56%	0.00%	12.56%	13	10	5	4	0	32	0
Good	28	How would you rate the overall quality														1
-poor		of work done by your work unit?	97.03%	68.68%	28.35%	2.97%	0.00%	0.00%	0.00%	22	9	1	0	0	32	N/A
Agree -disagree	29	*The workforce has the job-relevant knowledge and skills necessary to														
-uisagi ee		accomplish organizational goals.														
Agree	30	Employees have a feeling of personal	71.38%	40.58%	30.80%	6.43%	18.99%	3.20%	22.19%	13	10	2	6	1	32	0
-disagree		empowerment with respect to work														1
		processes.	71.43%	30.99%	40.45%	6.40%	15.77%	6.40%	22.17%	10	13	2	5	2	32	0
Agree	31	Employees are recognized for providing														
-disagree		high quality products and services.	59.11%	30.91%	28.20%	6.39%	18.73%	15.77%	34.50%	10	9	2	6	5	32	0
Agree	32	Creativity and innovation are rewarded.														1
-disagree	22	Decrees deceard on heavy	52.86%	33.02%	19.85%	20.04%	10.00%	17.10%	27.10%	10	6	6	3	5	30	2
Agree -disagree	33	Pay raises depend on how well employees perform their jobs.	42.240/	24.240/	17.000/	10.070/	4.4.020/	22.700/	46.020/	_	_	2			20	
1 10 11		F - 7 - 1 - 7 - 1 - 1 - 1 - 1 - 1 - 1 - 1	42.21%	24.31%	17.90%	10.97%	14.03%	32.79%	46.82%	7	5	3	4	9	28	. 4

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Agree -disagree		Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).														
Agree		Employees are protected from health	79.96%	50.13%	29.83%	10.04%	6.58%	3.42%	10.00%	15	9	3	2	1	30	2
-disagree Agree -disagree		and safety hazards on the job.  My organization has prepared employees for potential security	93.83%	59.28%	34.55%	0.00%	6.17%	0.00%	6.17%	19	11	0	2	0	32	0
Agree -disagree	l l	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	63.18%	29.59%	33.59%	13.42%	13.18%	10.23%	23.41%	9	10	4	4	3	30	2
Agree -disagree		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	59.77%	32.91%	26.86%	13.17%	3.16%	23.90%	27.06%	10		4	1	7	30	2
Agree -disagree	l l	My agency is successful at accomplishing its mission.	68.71%	44.46%	24.25%	6.80%	13.90%	10.59%	24.49%	13	7	2	4	3	29	3
Agree -disagree		*I recommend my organization as a good place to work.	68.42%	59.28% 34.10%	24.93% 34.32%	9.39%	3.19% 15.53%	3.20% 6.40%	6.40%	19		3	_	2	32	0 N/A

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Agree	I	*I believe the results of this survey will														
-disagree		be used to make my agency a better place to work.	55.83%	37.33%	18.50%	12.62%	12.36%	19.20%	31.56%	12	6	4	4		32	
Agree	42	My supervisor supports my need to	33.63/6	37.33/0	16.30%	12.02/0	12.30%	19.20%	31.30%	12	0	4	4	0	32	
-disagree		balance work and other life issues.	93.58%	81.22%	12.36%	0.00%	6.42%	0.00%	6.42%	26	4	0	2	0	32	0
Agree -disagree	I	My supervisor provides me with opportunities to demonstrate my leadership skills.	87.22%	62.26%	24.96%	3.20%	6.39%	3.19%	9.58%	20	8	1	2	1	32	0
Agree -disagree	44	Discussions with my supervisor about my performance are worthwhile.	87.19%	56.09%	31.10%	9.62%	0.00%	3.19%	3.19%	18	10	3	0	1	32	0
Agree -disagree		My supervisor is committed to a workforce representative of all segments of society.	96.70%	73.99%	22.71%	0.00%	0.00%	3.30%	3.30%	23	7	0	0	1	31	1
Agree -disagree	46	My supervisor provides me with constructive suggestions to improve my job performance.	87.19%	56.10%	31.09%	3.22%	3.19%	6.40%	9.59%	18	10	1	1	2	32	0
Agree -disagree	47	Supervisors in my work unit support employee development.	87.44%	59.32%	28.12%	6.17%	3.20%	3.19%	6.40%	19	9	2	1	1	32	0
Agree -disagree	48	My supervisor listens to what I have to say.	93.61%	68.91%	24.70%	0.00%	0.00%	6.39%	6.39%	22	8	0	0	2	32	N/A
Agree -disagree	49	My supervisor treats me with respect.	96.81%	75.08%	21.72%	0.00%	3.19%	0.00%	3.19%	24	7	0	1	0	32	N/A
Agree -disagree		In the last six months, my supervisor has talked with me about my performance.														
		<u> </u>	96.81%	68.68%	28.12%	0.00%	0.00%	3.19%	3.19%	22	9	0	0	1	32	N/A

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Agree -disagree		I have trust and confidence in my supervisor.	93.61%	65.69%	27.92%	3.19%	3.19%	0.00%	3.19%	21		1	1		22	N/A
Good -poor		Overall, how good a job do you feel is being done by your immediate supervisor?	96.81%	74.83%	21.98%	0.00%	3.19%	0.00%	3.19%	21		0	1	0	32	
Agree -disagree		In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	49.44%	30.90%	18.53%	21.98%	9.39%	19.20%	28.59%	10	6	7	3	6	32	
Agree -disagree		My organization's senior leaders maintain high standards of honesty and integrity.	68.44%	30.88%	37.56%	6.16%	15.79%	9.61%	25.40%	10	12	2	5	3	32	0
Agree -disagree		Supervisors work well with employees of different backgrounds.	79.98%	46.83%	33.15%	3.42%	9.76%	6.84%	16.60%	14	10	1	3	2	30	2
Agree -disagree		*Managers communicate the goals and priorities of the organization.	77.83%	34.19%	43.64%	0.00%	9.37%	12.80%	22.17%	11	14	0	3	4	32	0
Agree -disagree		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	72.17%	44.82%	27.35%	6.85%	10.36%	10.62%	20.98%	13	8	2	3	3	29	2
Agree -disagree		Managers promote communication among different work units (for example, about projects, goals, needed resources).	67.66%	25.40%	42.25%	0.00%	16.05%	16.30%	32.34%	8	13	0	5	5	31	1
Agree -disagree		Managers support collaboration across work units to accomplish work														
		objectives.	62.27%	30.90%	31.37%	3.22%	18.49%	16.01%	34.50%	10	10	1	6	5	32	0

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Good -poor	60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	74.71%	49.63%	25.07%	3.65%	10.69%	10.96%	21.65%	14	7	1	3	3	28	4
Agree -disagree	61	I have a high level of respect for my organization's senior leaders.	62.02%	31.01%	31.01%	15.82%	9.36%	12.81%	22.17%	10	10	5	3	4	32	0
Agree -disagree	62	Senior leaders demonstrate support for Work/Life programs.	70.71%	35.23%	35.48%	9.70%	9.67%	9.92%	19.59%	11	11	3	3	3	31	1
Satisfied -dissatisfi ed	63	*How satisfied are you with your involvement in decisions that affect your work?	59.10%	34.23%	24.87%	18.97%	12.33%	9.60%	21.93%	11	8	6	4	3	32	N/A
Satisfied -dissatisfi ed	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	65.50%	34.13%	31.37%	9.59%	15.30%	9.60%	24.90%	11	10	3	5	2	32	
Satisfied -dissatisfi ed	65	*How satisfied are you with the recognition you receive for doing a good job?	56.14%	34.13%	22.14%	9.14%	18.73%	15.99%	34.72%	11	7	3	5	5	32	
Satisfied -dissatisfi ed	66	How satisfied are you with the policies and practices of your senior leaders?								- 11	,		0			
Satisfied -dissatisfi ed	67	How satisfied are you with your opportunity to get a better job in your organization?	59.05%	18.27%	40.78%	18.79%	9.36%	12.81%	22.17%	6	13	b	3	4	32	
Satisfied -dissatisfi	68	How satisfied are you with the training you receive for your present job?	40.03%	27.45%	12.59%	31.40%	6.40%	22.17%	28.56%	9	4	10	2	/	32	N/A
ed			58.82%	37.07%	21.75%	19.01%	9.36%	12.81%	22.17%	12	7	6	3	4	32	N/A

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Satisfied -dissatisfi		*Considering everything, how satisfied are you with your job?														
ed		are you with your job.	78.07%	40.30%	37.77%	6.16%	6.17%	9.60%	15.77%	13	12	2	2	3	32	N/A
Satisfied -dissatisfi ed	I	Considering everything, how satisfied are you with your pay?	62.02%	43.27%	18.76%	6.19%	12.57%	19.22%	31.79%	14				6	32	
Satisfied -dissatisfi ed	I	*Considering everything, how satisfied are you with your organization?					6.17%	9.60%			9		1			
Satisfied -dissatisfi ed	79	How satisfied are you with the following Work/Life programs in your agency? Telework	71.67%	43.52% 67.43%	28.15% 16.27%	3.32%	9.65%	3.32%	15.77%	14	5	4	3	3	32	
Satisfied -dissatisfi ed		How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	4	0	0		0	4	0
Satisfied -dissatisfi ed		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	92.73%	28.70%	64.03%	7.27%	0.00%	0.00%	0.00%	4	9	1	0	0	14	1
Satisfied -dissatisfi ed	82	How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	100.00%		60.71%	0.00%	0.00%	0.00%	0.00%	2	3	0	0	0	5	1

#### Core Survey

Response Type	Item	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied -dissatisfi ed	83	How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)													C	
Satisfied -dissatisfi ed	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1	0	0	0	0	1	0

#### Work Life-Telework

Yes, I was notified that I was not eligible to telework.         0 0.00%           No, I was not notified of my telework eligibility.         0 0.00%           Total         32 100.00%           73. Please select the response below that BEST describes your current teleworking situation.         N         %           I Lelework 3 or more days per week.         13 41.20%         1 42.0%           I Lelework because I day be reweek.         13 41.20%         1 42.0%           I telework very infrequently.         9 28.16%         2 81.0%           I do not telework because I have to be physically present on the job.         0 0.00%           I do not telework because I have technical issues.         0 0.00%           I do not telework because I choose not to telework.         1 2.97%           Total         32 100.00%           74. Do you participate in the following Work/Life programs? Alternative Work Schedules         N         %           Yes         4 1.28%           No         32 100.00%           75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         4 2.81%         8.27.76%           No         9 2.88.7%         8.87%           Not available to me         1 2.61%         1.26           Total         32	72. Have you been notified whether or not you are eligible to telework?	N	%
No. I was not notified of my telework eligibility.         0 000%           Not sure if I was notified of my telework eligibility.         2 100,00%           75. Please select the response below that BEST describes your current teleworking situation.         N %           I telework 3 or more days per week.         5 15,31%           I telework 1 or 2 days per week.         34 12,00%           I telework 1 or 1 days per week.         4 12,36%           I telework wore infrequently.         9 28,16%           I do not telework because I have to be physically present on the job.         0 0,00%           I do not telework because I day to be physically present on the job.         0 0,00%           I do not telework because I droos not be eapproval to do so.         0 0,00%           I do not telework because I choose not be eapproval to do so.         0 0,00%           I do not telework because I choose not to telework.         1 2,97%           Total         32 100,00%           Yes         4 12,81%           No         9 28,87%           No         9 28,87%           Not available to me         3 2,000           Total         3 100,00%           Yes         6 18,63%           No         9 28,87%           Not available to me         2 6,17%           Total	Yes, I was notified that I was eligible to telework.	31	96.80%
Not surie if I was notified of my telework eligibility.         0 0.00%           Total         32 100.00%           73. Please select the response below that BEST describes your current teleworking situation.         N           I telework 3 or more days per week.         13 41.20%           I telework 1 or 2 days per week.         13 41.20%           I telework, but no more than 1 or 2 days per month.         4 12.36%           I telework wery infrequently.         9 28.16%           I do not telework because have to be physically present on the job.         0 0.00%           I do not telework because have technical Issues.         0 0.00%           I do not telework because lide not receive approval to do so.         0 0.00%           I do not telework because i choose not to telework.         1 2.97%           Total         3 2 100.00%           74. Do you participate in the following Work/Life programs? Alternative Work Schedules         N         %           Yes         4 12.81%         N         %           Yes         4 12.81%         N         %           Yes         14 4.71.84%         N         %           Yes         14 5.37%         N         %           Yes         14 2.97%         N         %           Yes         15 2.00%         N	Yes, I was notified that I was not eligible to telework.	0	0.00%
Total   32 100.00%   73. Please select the response below that BEST describes your current teleworking situation.   N   %   1	No, I was not notified of my telework eligibility.	1	3.20%
	Not sure if I was notified of my telework eligibility.	0	0.00%
Itelework 3 or more days per week.   5   5.31%     Itelework 1 or 2 days per week.   13   41.20%     Itelework 1 to 7 2 days per week.   13   41.20%     Itelework 1 to 7 2 days per woek.   14   23.56%     Itelework 1 to 1 more than 1 or 2 days per month.   41   23.56%     Itelework very infrequently.   9   28.16%     Ido not telework because I have to be physically present on the job.   0   00.00%     Ido not telework because I have technical issues.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Ido not telework because I did not receive approval to do so.   0   00.00%     Yes	Total	32	100.00%
Italework 1 or 2 days per week.	73. Please select the response below that BEST describes your current teleworking situation.	N	%
Itelework, but no more than 1 or 2 days per month.	I telework 3 or more days per week.	5	15.31%
I telework very infrequently.   9   28.16%   1 do not telework because I have to be physically present on the job.   0   0.00%   1 do not telework because I have technical issues.   0   0.00%   1 do not telework because I did not receive approval to do so.   0   0.00%   1 do not telework because I choose not to telework.   1   2.97%   7 total   32   100.00%   7 total   33   100.00%   7 total   34   12.81%   100.00%   15   47.18%   100.00%   15   47.18%   100.00%   100.0	I telework 1 or 2 days per week.	13	41.20%
I do not telework because I have to be physically present on the job.   I do not telework because I have technical issues.   I do not telework because I have technical issues.   I do not telework because I do not receive approval to do so.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not to telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework.   I do not telework because I choose not telework   I do not telework	I telework, but no more than 1 or 2 days per month.	4	12.36%
Ido not telework because I have technical issues.   0 0.00%   Ido not telework because I did not receive approval to do so.   0 0.00%   Ido not telework because I did not receive approval to do so.   1 2.97%   Ido not telework because I choose not to telework.   1 2.97%   Ido not telework because I choose not to telework.   1 2.97%   Ido not telework because I choose not to telework.   1 2.97%   Ido not telework because I choose not to telework.   1 2.97%   Ido not telework because I choose not to telework.   1 2.97%   Ido not telework because I did not receive approval to do so.   1 2.97%   Ido not telework because I did not receive approval to do so.   1 2.97%   Ido not telework because I did not receive approval to do so.   1 2.97%   Ido not telework because I did not receive approval to do so.   1 2.97%   Ido not puriticipate in the following Work/Life programs? Employee Assistance Program   1 2.97%   Ido not available to me   2 6.17%   Ido not a	I telework very infrequently.	9	28.16%
I do not telework because I did not receive approval to do so.   0 0.00%   1 0.00 telework because I choose not to telework.   1 2.97%   7 total   32 100.00%   77.   7 total   32 100.00%   78.   79.   7	I do not telework because I have to be physically present on the job.	0	0.00%
I do not telework because I choose not to telework.	I do not telework because I have technical issues.	0	0.00%
Total   32 100.00%   74. Do you participate in the following Work/Life programs? Alternative Work Schedules   N	I do not telework because I did not receive approval to do so.	0	0.00%
74. Do you participate in the following Work/Life programs? Alternative Work Schedules         N         %           Yes         4         12.81%           NO         15         47.18%           Not available to me         13         40.01%           Total         32         100.00%           75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         14         45.37%           No         9         28.81%           Not available to me         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%           No         24         75.20%           Not available to me         2         6.17%           Total         32         100.00%           77. Do you participate in the following Work/Life programs? Child Care Programs         N         %           Yes         0         0.00%           No         19         59.52%           Not available to me         1         3.04.8%           Total         1         2.97%	I do not telework because I choose not to telework.	1	2.97%
Yes         4         12.81%           No         15         47.13%           Not available to me         13         40.01%           Total         32         100.00%           75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         14         45.37%           No         9         28.87%           Not available to me         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%           No         24         75.20%           Not available to me         2         6.17%           Total         32         100.00%           No         4         49.52%           No available to me         1         3.04.48%           Total         32         100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1         2.97%           No         1         2.97%           No         1         2.97% </td <td>Total</td> <td>32</td> <td>100.00%</td>	Total	32	100.00%
No         15         47.18%           Not available to me         13         40.01%           Total         32         100.00%           75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         14         45.37%           No         9         28.87%           No         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%           No         24         75.20%           Not available to me         2         6.17%           Total         32         100.00%           Yes         0         0.00%           No         19         59.52%           No         13         40.48%           Total         32         100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1         2.97%           No         1         2.97%           No         1         2.97%           No	74. Do you participate in the following Work/Life programs? Alternative Work Schedules	N	%
Not available to me	Yes	4	12.81%
Total         32         100.00%           75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         14         45.37%           No         9         28.87%           Not available to me         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%         N         N         %           No         24         75.20%         No         24         75.20%           Not available to me         2         6.17%         70.00	No	15	47.18%
75. Do you participate in the following Work/Life programs? Health and Wellness Programs         N         %           Yes         14         45.37%           No         9         28.87%           Not available to me         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%           No         24         75.20%           Not available to me         2         6.17%           Total         32         100.00%           No         4         59.52%           Not available to me         13         40.48%           Total         32         100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1         2.97%           No         18         56.55%           No         18         56.55%           Not available to me         13         40.48%           Total         32         10.00%           No         18         56.55%           No         18         56.55%	Not available to me	13	40.01%
Yes       14       45.37%         No       9       28.87%         Not available to me       8       25.76%         Total       31       100.00%         76. Do you participate in the following Work/Life programs? Employee Assistance Program       N       %         Yes       6       18.63%         No       24       75.20%         Not available to me       2       6.17%         Total       32       100.00%         No       9       59.52%         Not available to me       13       40.48%         Total       32       100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N       %         Yes       1       2.97%       N         No       18       56.55%       No       18       56.55%         Not available to me       13       40.48%       10.00%       10.00%       10.00%         Percentages are weighted to represent the Agency's population.       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00%       10.00% <td>Total</td> <td>32</td> <td>100.00%</td>	Total	32	100.00%
No         9         28.87%           Not available to me         8         25.76%           Total         31         100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6         18.63%           No         24         75.20%           Not available to me         2         6.17%           Total         32         100.00%           No         9         59.52%           No         19         59.52%           No         13         40.48%           Total         32         100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1         2.97%           No         18         56.55%           Not available to me         13         40.48%           Total         32         100.00%           Percentages are weighted to represent the Agency's population.         2         100.00%	75. Do you participate in the following Work/Life programs? Health and Wellness Programs	N	%
Not available to me   8   25.76%   Total   31   100.00%     76. Do you participate in the following Work/Life programs? Employee Assistance Program   N   96   97.520%   No   24   75.20%   No   24   75.20%   No   25   100.00%   No   26   100.00%   No   No   100.00%   No   No   No   No   No   No   No   N	Yes	14	45.37%
Total         31 100.00%           76. Do you participate in the following Work/Life programs? Employee Assistance Program         N         %           Yes         6 18.63%         NO         24 75.20%           Not available to me         2 6.17%         Total         32 100.00%           77. Do you participate in the following Work/Life programs? Child Care Programs         N         %           Yes         0 0.00%         19 59.52%           No         19 59.52%         13 40.48%           Total         32 100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1 2.97%         N         %           No         18 56.55%         N         18 56.55%         N	No	9	28.87%
76. Do you participate in the following Work/Life programs? Employee Assistance Program       N       %         Yes       6 18.63%         No       24 75.20%         Not available to me       2 6.17%         Total       32 100.00%         77. Do you participate in the following Work/Life programs? Child Care Programs       N         Yes       0 0.00%         No       19 59.52%         Not available to me       13 40.48%         Total       32 100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N         Yes       1 2.97%         No       18 56.55%         Not available to me       13 40.48%         Total       32 100.00%	Not available to me	8	25.76%
Yes       6 18.63%         No       24 75.20%         Not available to me       2 6.17%         Total       32 100.00%         77. Do you participate in the following Work/Life programs? Child Care Programs       N         Yes       0 0.00%         No       19 59.52%         Not available to me       13 40.48%         Total       32 100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N         Yes       1 2.97%         No       18 56.55%         No       18 56.55%         Total       32 100.00%    Percentages are weighted to represent the Agency's population.	Total	31	100.00%
No       24 75.20%         Not available to me       2 6.17%         Total       32 100.00%         77. Do you participate in the following Work/Life programs? Child Care Programs       N         Yes       0 0.00%         No       19 59.52%         Not available to me       13 40.48%         Total       32 100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N         Yes       1 2.97%         No       18 56.55%         Not available to me       13 40.48%         Total       32 100.00%	76. Do you participate in the following Work/Life programs? Employee Assistance Program	N	%
Not available to me         2 6.17%           Total         32 100.00%           77. Do you participate in the following Work/Life programs? Child Care Programs         N           Yes         0 0.00%           No         19 59.52%           Not available to me         13 40.48%           Total         32 100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1 2.97%         No         18 56.55%           No         18 56.55%         100.00%         100.00%           Post available to me         13 40.48%         100.00%         100.00%           Percentages are weighted to represent the Agency's population.         32 100.00%         100.	Yes	6	18.63%
Total       32 100.00%         77. Do you participate in the following Work/Life programs? Child Care Programs       N       %         Yes       0 0.00%       No       19 59.52%         Not available to me       13 40.48%       Total       32 100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N       %         Yes       1 2.97%       No       18 56.55%         Not available to me       13 40.48%       Total       32 100.00%    Percentages are weighted to represent the Agency's population.	No	24	75.20%
77. Do you participate in the following Work/Life programs? Child Care Programs       N       %         Yes       0       0.00%         No       19       59.52%         Not available to me       13       40.48%         Total       32       100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N       %         Yes       1       2.97%         No       18       56.55%         Not available to me       13       40.48%         Total       32       100.00%    Percentages are weighted to represent the Agency's population.	Not available to me	2	6.17%
Yes       0 0.00%         No       19 59.52%         Not available to me       13 40.48%         Total       32 100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N         Yes       1 2.97%         No       18 56.55%         Not available to me       13 40.48%         Total       32 100.00%	Total	32	100.00%
No       19       59.52%         Not available to me       13       40.48%         Total       32       100.00%         78. Do you participate in the following Work/Life programs? Elder Care Programs       N       %         Yes       1       2.97%         No       18       56.55%         Not available to me       13       40.48%         Total       32       100.00%	77. Do you participate in the following Work/Life programs? Child Care Programs	N	%
Not available to me         13 40.48%           Total         32 100.00%           78. Do you participate in the following Work/Life programs? Elder Care Programs         N         %           Yes         1         2.97%         No         18 56.55%         No         18 56.55%         No         No         18 56.55%         No	Yes	0	0.00%
78. Do you participate in the following Work/Life programs? Elder Care Programs       N       %         Yes       1       2.97%         No       18       56.55%         Not available to me       13       40.48%         Total       32       100.00%	No	19	59.52%
78. Do you participate in the following Work/Life programs? Elder Care Programs  Yes  No  No  No  No  No  No  No  18 56.55%  Not available to me  Total  Percentages are weighted to represent the Agency's population.	Not available to me	13	40.48%
Yes       1       2.97%         No       18       56.55%         Not available to me       13       40.48%         Total       32       100.00%	Total	32	100.00%
No 18 56.55%  Not available to me 13 40.48%  Total 32 100.00%  Percentages are weighted to represent the Agency's population.	78. Do you participate in the following Work/Life programs? Elder Care Programs	N	%
Not available to me  Total  Percentages are weighted to represent the Agency's population.	Yes	1	2.97%
Total 32 100.00%  Percentages are weighted to represent the Agency's population.	No	18	56.55%
Percentages are weighted to represent the Agency's population.	Not available to me	13	40.48%
	Total	32	100.00%
	Percentages are weighted to represent the Agency's population.		

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2017	1	*I am given a real opportunity to improve my skills in my organization.	71.67%	6.17%	22.16%	32	N/A
Agree-disagree	2017		I have enough information to do my job well.	71.88%	6.43%	21.70%	32	N/A
Agree-disagree	2017	3	I feel encouraged to come up with new and better ways of doing things.	65.26%	9.60%	25.13%	32	N/A
Agree-disagree	2017	4	My work gives me a feeling of personal accomplishment.	87.43%	3.19%	9.37%	32	N/A
Agree-disagree	2017	5	I like the kind of work I do.	96.93%	3.07%	0.00%	31	N/A
Agree-disagree	2017	6	I know what is expected of me on the job.	74.63%	6.40%	18.97%	32	N/A
Agree-disagree	2017	7	When needed I am willing to put in the extra effort to get a job done.	96.80%	0.00%	3.20%	32	N/A
Agree-disagree	2017	8	I am constantly looking for ways to do my job better.	96.80%	0.00%	3.20%	32	N/A
Agree-disagree	2017	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	52.89%	12.62%	34.49%	32	0
Agree-disagree	2017	10	*My workload is reasonable.	62.26%	12.59%	25.16%	32	0
Agree-disagree	2017	11	*My talents are used well in the workplace.	62.23%	15.84%	21.93%	32	0
Agree-disagree	2017	12	*I know how my work relates to the agency's goals and priorities.	87.67%	3.19%	9.14%	32	0
Agree-disagree	2017	13	The work I do is important.	96.93%	3.07%	0.00%	31	0
Agree-disagree	2017		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	94.06%	2.97%	2.97%	32	0
Agree-disagree	2017	15	My performance appraisal is a fair reflection of my performance.	74.64%	2.97%	22.39%	32	0
Agree-disagree	2017	16	I am held accountable for achieving results.	71.89%	2.97%	25.14%	32	0
Agree-disagree	2017	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	55.85%	12.34%	31.81%	32	0
Agree-disagree	2017	18	My training needs are assessed.	49.91%	13.48%	36.61%	30	2
Agree-disagree	2017		In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	62.27%	9.62%	28.10%	32	0
Agree-disagree	2017	20	*The people I work with cooperate to get the job done.	81.03%	6.39%	12.57%	32	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2017		My work unit is able to recruit people with the right skills.	56.34%	3.19%	40.47%	32	0
Agree-disagree	2017		Promotions in my work unit are based on merit.	51.42%	10.58%	38.00%	29	3
Agree-disagree	2017		In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	44.52%	14.14%	41.34%	29	3
Agree-disagree	2017	24	*In my work unit, differences in performance are recognized in a meaningful way.	57.76%	13.20%	29.04%	31	1
Agree-disagree	2017		Awards in my work unit depend on how well employees perform their jobs.	49.82%	23.15%	27.03%	30	2
Agree-disagree	2017	26	Employees in my work unit share job knowledge with each other.	71.90%	6.40%	21.70%	32	0
Agree-disagree	2017	27	The skill level in my work unit has improved in the past year.	71.88%	15.56%	12.56%	32	0
Good-poor	2017	28	How would you rate the overall quality of work done by your work unit?	97.03%	2.97%	0.00%	32	N/A
Agree-disagree	2017	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	71.38%	6.43%	22.19%	32	0
Agree-disagree	2017	30	Employees have a feeling of personal empowerment with respect to work processes.	71.43%	6.40%	22.17%	32	0
Agree-disagree	2017	31	Employees are recognized for providing high quality products and services.	59.11%	6.39%	34.50%	32	0
Agree-disagree	2017	32	Creativity and innovation are rewarded.	52.86%	20.04%	27.10%	30	2
Agree-disagree	2017	33	Pay raises depend on how well employees perform their jobs.	42.21%	10.97%	46.82%	28	4
Agree-disagree	2017	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	79.96%	10.04%	10.00%	30	2
Agree-disagree	2017	35	Employees are protected from health and safety hazards on the job.	93.83%	0.00%	6.17%	32	0
Agree-disagree	2017	36	My organization has prepared employees for potential security threats.	63.18%	13.42%	23.41%	30	2
Agree-disagree	2017		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	59.77%	13.17%	27.06%	30	2

Response Type	Year	ltem	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2017		Prohibited Personnel Practices (for example, illegally discriminating for or against any					
			employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.					
			violating veterans preference requirements) are not tolerated.	68.71%	6.80%	24.49%	29	3
Agree-disagree	2017	39	My agency is successful at accomplishing its mission.	84.21%	9.39%	6.40%	32	0
Agree-disagree	2017	40	*I recommend my organization as a good place to work.	68.42%	9.64%	21.94%	32	N/A
Agree-disagree	2017	41	*I believe the results of this survey will be used to make my agency a better place to work.	55.83%	12.62%	31.56%	32	0
Agree-disagree	2017	42	My supervisor supports my need to balance work and other life issues.	93.58%	0.00%	6.42%	32	0
Agree-disagree	2017	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	87.22%	3.20%	9.58%	32	0
Agree-disagree	2017	44	Discussions with my supervisor about my performance are worthwhile.	87.19%	9.62%	3.19%	32	0
Agree-disagree	2017	45	My supervisor is committed to a workforce representative of all segments of society.	96.70%	0.00%	3.30%	31	1
Agree-disagree	2017	46	My supervisor provides me with constructive suggestions to improve my job performance.	87.19%	3.22%	9.59%	32	0
Agree-disagree	2017	47	Supervisors in my work unit support employee development.	87.44%	6.17%	6.40%	32	0
Agree-disagree	2017	48	My supervisor listens to what I have to say.	93.61%	0.00%	6.39%	32	N/A
Agree-disagree	2017	49	My supervisor treats me with respect.	96.81%	0.00%	3.19%	32	N/A
Agree-disagree	2017	50	In the last six months, my supervisor has talked with me about my performance.	96.81%	0.00%	3.19%	32	N/A
Agree-disagree	2017	51	I have trust and confidence in my supervisor.	93.61%	3.19%	3.19%	32	N/A
Good-poor	2017	52	Overall, how good a job do you feel is being done by your immediate supervisor?	96.81%	0.00%	3.19%	32	N/A
Agree-disagree	2017		In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	49.44%	21.98%	28.59%	32	0
Agree-disagree	2017	54	My organization's senior leaders maintain high standards of honesty and integrity.	68.44%	6.16%	25.40%	32	0
Agree-disagree	2017	55	Supervisors work well with employees of different backgrounds.	79.98%	3.42%	16.60%	30	2
Agree-disagree	2017	56	*Managers communicate the goals and priorities of the organization.	77.83%	0.00%	22.17%	32	0

Response	Voor	ltam	ltow Tout	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Percent Negative %	Item Response Total**	Do Not Know/ No Basis to Judge
Type	Year	Item	Item Text	70	%	70	N	N
Agree-disagree	2017		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	72.17%	6.85%	20.98%	29	2
Agree-disagree	2017		Managers promote communication among different work units (for example, about projects, goals, needed resources).	67.66%	0.00%	32.34%	31	1
Agree-disagree	2017	59	Managers support collaboration across work units to accomplish work objectives.	62.27%	3.22%	34.50%	32	0
Good-poor	2017		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	74.71%	3.65%	21.65%	28	4
Agree-disagree	2017	61	I have a high level of respect for my organization's senior leaders.	62.02%	15.82%	22.17%	32	0
Agree-disagree	2017	62	Senior leaders demonstrate support for Work/Life programs.	70.71%	9.70%	19.59%	31	1
Satisfied -dissatisfied	2017	63	*How satisfied are you with your involvement in decisions that affect your work?	59.10%	18.97%	21.93%	32	N/A
Satisfied -dissatisfied	2017		*How satisfied are you with the information you receive from management on what's going on in your organization?	65.50%	9.59%	24.90%	32	N/A
Satisfied -dissatisfied	2017	65	*How satisfied are you with the recognition you receive for doing a good job?	56.14%	9.14%	34.72%	32	N/A
Satisfied -dissatisfied	2017	66	How satisfied are you with the policies and practices of your senior leaders?	59.05%	18.79%	22.17%	32	N/A
Satisfied -dissatisfied	2017	67	How satisfied are you with your opportunity to get a better job in your organization?	40.03%	31.40%	28.56%	32	N/A
Satisfied -dissatisfied	2017	68	How satisfied are you with the training you receive for your present job?	58.82%	19.01%	22.17%	32	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied -dissatisfied	2017	69	*Considering everything, how satisfied are you with your job?					
	2047	70		78.07%	6.16%	15.77%	32	N/A
Satisfied -dissatisfied	2017	70	Considering everything, how satisfied are you with your pay?	62.02%	6.19%	31.79%	32	N/A
Satisfied -dissatisfied	2017	71	*Considering everything, how satisfied are you with your organization?	71.67%	12.56%	15.77%	32	N/A
Satisfied -dissatisfied	2017	79	How satisfied are you with the following Work/Life programs in your agency? Telework	83.70%	3.32%	12.97%	31	0
Satisfied -dissatisfied	2017		How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	100.00%	0.00%	0.00%	4	0
Satisfied -dissatisfied	2017		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	92.73%	7.27%	0.00%	14	1
Satisfied -dissatisfied	2017		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	100.00%	0.00%	0.00%	5	1
Satisfied -dissatisfied	2017		How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)				0	0
Satisfied -dissatisfied	2017		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)	100.00%	0.00%	0.00%	1	0
Agree-disagree	2016	1	*I am given a real opportunity to improve my skills in my organization.	54.89%	17.92%	27.19%	33	N/A
Agree-disagree	2016		I have enough information to do my job well.	58.29%	15.38%	26.33%	33	N/A
Agree-disagree	2016		I feel encouraged to come up with new and better ways of doing things.	53.55%	0.00%	46.45%	33	N/A

Response Type	Year	ltem	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2016		My work gives me a feeling of personal accomplishment.	70.17%	11.00%	18.84%	33	N/A
Agree-disagree	2016		I like the kind of work I do.	82.73%	11.84%	5.43%	33	N/A
Agree-disagree	2016		I know what is expected of me on the job.	61.57%	3.11%	35.32%	32	N/A
Agree-disagree	2016	7	When needed I am willing to put in the extra effort to get a job done.	85.37%	2.64%	11.98%	33	N/A
Agree-disagree	2016	8	I am constantly looking for ways to do my job better.	84.22%	9.37%	6.41%	33	N/A
Agree-disagree	2016	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	32.82%	11.44%	55.75%	33	0
Agree-disagree	2016	10	*My workload is reasonable.	38.66%	21.25%	40.09%	32	0
Agree-disagree	2016	11	*My talents are used well in the workplace.	45.90%	13.17%	40.93%	33	0
Agree-disagree	2016	12	*I know how my work relates to the agency's goals and priorities.	77.30%	8.21%	14.49%	33	0
Agree-disagree	2016	13	The work I do is important.	86.02%	8.07%	5.91%	33	0
Agree-disagree	2016	14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	85.20%	3.94%	10.86%	33	0
Agree-disagree	2016	15	My performance appraisal is a fair reflection of my performance.	55.93%	16.76%	27.30%	31	2
Agree-disagree	2016	16	I am held accountable for achieving results.	60.30%	8.07%	31.63%	33	0
Agree-disagree	2016	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	33.84%	12.74%	53.43%	31	2
Agree-disagree	2016	18	My training needs are assessed.	43.81%	6.97%	49.23%	33	0
Agree-disagree	2016	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	62.88%	10.50%	26.62%	28	5
Agree-disagree	2016	20	*The people I work with cooperate to get the job done.	60.19%	8.55%	31.26%	33	N/A
Agree-disagree	2016	21	My work unit is able to recruit people with the right skills.	30.45%	15.63%	53.91%	33	0
Agree-disagree	2016	22	Promotions in my work unit are based on merit.	34.83%	23.69%	41.48%	28	5
Agree-disagree	2016	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	31.84%	17.25%	50.91%	28	5

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2016	24	*In my work unit, differences in performance are recognized in a meaningful way.	31.78%	10.15%	58.08%	31	2
Agree-disagree	2016	25	Awards in my work unit depend on how well employees perform their jobs.	39.54%	11.76%	48.70%	27	6
Agree-disagree	2016	26	Employees in my work unit share job knowledge with each other.	65.52%	9.03%	25.45%	33	0
Agree-disagree	2016	27	The skill level in my work unit has improved in the past year.	52.69%	20.54%	26.78%	31	2
Good-poor	2016	28	How would you rate the overall quality of work done by your work unit?	77.56%	16.66%	5.78%	33	N/A
Agree-disagree	2016		*The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.	52.50%	15.76%	31.74%	33	0
Agree-disagree	2016	30	Employees have a feeling of personal empowerment with respect to work processes.	34.08%	16.10%	49.82%	33	0
Agree-disagree	2016	31	Employees are recognized for providing high quality products and services.	44.91%	12.25%	42.83%	33	0
Agree-disagree	2016	32	Creativity and innovation are rewarded.	29.58%	22.31%	48.11%	32	1
Agree-disagree	2016	33	Pay raises depend on how well employees perform their jobs.	26.92%	18.09%	54.99%	28	5
Agree-disagree	2016		Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	47.36%	18.03%	34.61%	29	4
Agree-disagree	2016	35	Employees are protected from health and safety hazards on the job.	88.81%	2.73%	8.47%	32	1
Agree-disagree	2016	36	My organization has prepared employees for potential security threats.	34.47%	22.49%	43.04%	32	1
Agree-disagree	2016		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	40.47%	16.52%	43.01%	31	2
Agree-disagree	2016		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	62.45%	6.17%	31.38%	28	5
Agree-disagree	2016	39	My agency is successful at accomplishing its mission.	56.11%	17.58%	26.31%	33	
Agree-disagree	2016		*I recommend my organization as a good place to work.	39.99%	22.00%	38.00%	33	
0	_010			33.33/0	22.00/0	30.00/0	33	IN/ A

Response Type	Year	ltem	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2016	41	*I believe the results of this survey will be used to make my agency a better place to work.	40.31%	6.26%	53.43%	31	2
Agree-disagree	2016	42	My supervisor supports my need to balance work and other life issues.	78.51%	6.59%	14.91%	33	0
Agree-disagree	2016	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	57.99%	12.25%	29.76%	33	0
Agree-disagree	2016	44	Discussions with my supervisor about my performance are worthwhile.	47.31%	18.02%	34.67%	33	0
Agree-disagree	2016	45	My supervisor is committed to a workforce representative of all segments of society.	72.39%	17.98%	9.63%	30	3
Agree-disagree	2016	46	My supervisor provides me with constructive suggestions to improve my job performance.	59.52%	2.64%	37.83%	33	0
Agree-disagree	2016	47	Supervisors in my work unit support employee development.	70.06%	9.37%	20.57%	33	0
Agree-disagree	2016	48	My supervisor listens to what I have to say.	76.54%	5.91%	17.55%	33	N/A
Agree-disagree	2016	49	My supervisor treats me with respect.	78.95%	8.93%	12.12%	33	N/A
Agree-disagree	2016	50	In the last six months, my supervisor has talked with me about my performance.	54.18%	7.93%	37.89%	33	N/A
Agree-disagree	2016	51	I have trust and confidence in my supervisor.	56.54%	25.31%	18.15%	33	N/A
Good-poor	2016	52	Overall, how good a job do you feel is being done by your immediate supervisor?	61.97%	23.18%	14.86%	33	N/A
Agree-disagree	2016	53	In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	29.86%	14.24%	55.91%	31	1
Agree-disagree	2016	54	My organization's senior leaders maintain high standards of honesty and integrity.	32.62%	25.87%	41.51%	31	2
Agree-disagree	2016	55	Supervisors work well with employees of different backgrounds.	62.58%	13.14%	24.28%	31	1
Agree-disagree	2016	56	*Managers communicate the goals and priorities of the organization.	52.04%	3.44%	44.52%	30	2
Agree-disagree	2016		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	52.26%	10.72%	37.02%	30	3
Agree-disagree	2016		Managers promote communication among different work units (for example, about projects, goals, needed resources).	46.10%	16.33%	37.57%	32	1
Agree-disagree	2016	59	Managers support collaboration across work units to accomplish work objectives.	43.00%	13.18%	43.82%	32	1

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Good-poor	2016		Overall, how good a job do you feel is being done by the manager directly above your					
			immediate supervisor?	55.58%	12.03%	32.38%	32	1
Agree-disagree	2016	61	I have a high level of respect for my organization's senior leaders.	40.10%	19.46%	40.44%	33	0
Agree-disagree	2016	62	Senior leaders demonstrate support for Work/Life programs.	66.26%	14.00%	19.74%	30	3
Satisfied	2016	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				49.23%	24.31%	26.46%	33	N/A
Satisfied	2016	64	*How satisfied are you with the information you receive from management on what's going on					
-dissatisfied			in your organization?	45.45%	11.06%	43.50%	33	N/A
Satisfied	2016	65	*How satisfied are you with the recognition you receive for doing a good job?					
-dissatisfied				40.94%	18.90%	40.16%	31	N/A
Satisfied	2016	66	How satisfied are you with the policies and practices of your senior leaders?					
-dissatisfied				25.07%	28.45%	46.48%	33	N/A
Satisfied	2016	67	How satisfied are you with your opportunity to get a better job in your organization?					
-dissatisfied				34.30%	27.91%	37.79%	33	N/A
Satisfied	2016	68	How satisfied are you with the training you receive for your present job?					
-dissatisfied				47.82%	24.99%	27.19%	33	N/A
Satisfied	2016	69	*Considering everything, how satisfied are you with your job?					
-dissatisfied				53.15%	15.67%	31.18%	32	N/A
Satisfied	2016	70	Considering everything, how satisfied are you with your pay?					
-dissatisfied				56.07%	7.93%	36.00%	33	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2016	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				42.88%	16.34%	40.79%	33	N/A
Satisfied	2016	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				87.13%	9.77%	3.11%	32	0
Satisfied	2016		How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)	76.46%	0.00%	23.54%	4	0
Satisfied	2016		How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)	100.00%	0.00%	0.00%	4	0
Satisfied	2016		How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)	74.98%	0.00%	25.02%	4	0
Satisfied	2016		How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)				0	0
Satisfied	2016		How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)				0	0
Agree-disagree	2015	1	*I am given a real opportunity to improve my skills in my organization.	55.96%	9.26%	34.78%	31	N/A
Agree-disagree	2015	2	I have enough information to do my job well.	52.65%	9.26%	38.09%	31	N/A
Agree-disagree	2015	3	I feel encouraged to come up with new and better ways of doing things.	39.05%	13.12%	47.83%	31	N/A
Agree-disagree	2015	4	My work gives me a feeling of personal accomplishment.	75.03%	0.00%	24.97%	31	N/A
Agree-disagree	2015	5	I like the kind of work I do.	84.23%	6.51%	9.26%	31	N/A
Agree-disagree	2015	6	I know what is expected of me on the job.	58.81%	6.41%	34.78%	31	N/A
Agree-disagree	2015		When needed I am willing to put in the extra effort to get a job done.	88.07%	5.97%	5.96%	31	N/A
Agree-disagree	2015	8	I am constantly looking for ways to do my job better.	81.56%	9.18%	9.26%	31	N/A

Response Type	Year	ltem	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2015	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	35.22%	7.18%	57.60%	31	0
Agree-disagree	2015	10	*My workload is reasonable.	35.91%	9.71%	54.38%	31	0
Agree-disagree	2015	11	*My talents are used well in the workplace.	47.17%	9.58%	43.25%	30	0
Agree-disagree	2015	12	*I know how my work relates to the agency's goals and priorities.	65.67%	9.93%	24.40%	31	0
Agree-disagree	2015	13	The work I do is important.	90.82%	2.67%	6.51%	31	0
Agree-disagree	2015		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	84.23%	9.26%	6.51%	31	0
Agree-disagree	2015	15	My performance appraisal is a fair reflection of my performance.	72.19%	15.25%	12.56%	31	0
Agree-disagree	2015	16	I am held accountable for achieving results.	60.01%	9.16%	30.82%	31	0
Agree-disagree	2015	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	20.27%	12.21%	67.52%	28	1
Agree-disagree	2015	18	My training needs are assessed.	31.36%	20.18%	48.47%	31	0
Agree-disagree	2015	19	In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	59.27%	5.96%	34.77%	31	0
Agree-disagree	2015	20	*The people I work with cooperate to get the job done.	57.70%	10.37%	31.93%	31	N/A
Agree-disagree	2015	21	My work unit is able to recruit people with the right skills.	42.51%	16.43%	41.06%	31	0
Agree-disagree	2015	22	Promotions in my work unit are based on merit.	40.71%	17.46%	41.83%	29	2
Agree-disagree	2015	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	28.02%	31.72%	40.26%	30	1
Agree-disagree	2015	24	*In my work unit, differences in performance are recognized in a meaningful way.	30.26%	20.29%	49.44%	28	3
Agree-disagree	2015	25	Awards in my work unit depend on how well employees perform their jobs.	43.40%	7.52%	49.08%	27	4
Agree-disagree	2015	26	Employees in my work unit share job knowledge with each other.	64.18%	10.24%	25.58%	31	0
Agree-disagree	2015	27	The skill level in my work unit has improved in the past year.	48.55%	18.79%	32.66%	31	0
Good-poor	2015	28	How would you rate the overall quality of work done by your work unit?	77.05%	16.89%	6.06%	31	N/A

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2015	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	64.11%	3.20%	32.69%	31	0
Agree-disagree	2015	30	Employees have a feeling of personal empowerment with respect to work processes.	32.47%	0.00%	67.53%	31	0
Agree-disagree	2015	31	Employees are recognized for providing high quality products and services.	35.22%	8.73%	56.05%	31	0
Agree-disagree	2015	32	Creativity and innovation are rewarded.	22.94%	10.24%	66.83%	30	1
Agree-disagree	2015	33	Pay raises depend on how well employees perform their jobs.	15.61%	14.44%	69.95%	27	3
Agree-disagree	2015	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	43.56%	13.33%	43.11%	29	2
Agree-disagree	2015	35	Employees are protected from health and safety hazards on the job.	77.49%	12.97%	9.55%	30	1
Agree-disagree	2015	36	My organization has prepared employees for potential security threats.	35.75%	32.72%	31.53%	28	3
Agree-disagree	2015	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not					
			tolerated.	16.06%	10.15%	73.80%	30	1
Agree-disagree	2015		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	37.61%	16.21%	46.18%	30	1
Agree-disagree	2015	39	My agency is successful at accomplishing its mission.	42.41%	16.19%	41.40%	31	0
Agree-disagree	2015	40	*I recommend my organization as a good place to work.	28.74%	13.58%	57.69%	31	N/A
Agree-disagree	2015	41	*I believe the results of this survey will be used to make my agency a better place to work.	30.03%	10.36%	59.61%	28	3
Agree-disagree	2015	42	My supervisor supports my need to balance work and other life issues.	80.70%	3.88%	15.43%	31	0
Agree-disagree	2015	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	63.94%	0.00%	36.06%	31	0
Agree-disagree	2015	44	Discussions with my supervisor about my performance are worthwhile.	50.20%	14.10%	35.70%	30	0
Agree-disagree	2015	45	My supervisor is committed to a workforce representative of all segments of society.	59.90%	23.03%	17.07%	29	2

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2015	46	My supervisor provides me with constructive suggestions to improve my job performance.	55.43%	10.26%	34.32%	31	0
Agree-disagree	2015	47	Supervisors in my work unit support employee development.	65.24%	18.87%	15.89%	31	0
Agree-disagree	2015	48	My supervisor listens to what I have to say.	66.24%	9.26%	24.50%	31	N/A
Agree-disagree	2015	49	My supervisor treats me with respect.	66.30%	9.30%	24.40%	31	N/A
Agree-disagree	2015	50	In the last six months, my supervisor has talked with me about my performance.	58.63%	9.58%	31.79%	31	N/A
Agree-disagree	2015	51	I have trust and confidence in my supervisor.	53.31%	12.53%	34.15%	31	N/A
Good-poor	2015	52	Overall, how good a job do you feel is being done by your immediate supervisor?	49.45%	16.30%	34.25%	31	N/A
Agree-disagree	2015		In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	12.86%	3.44%	83.70%	30	1
Agree-disagree	2015	54	My organization's senior leaders maintain high standards of honesty and integrity.	12.37%	7.17%	80.47%	31	0
Agree-disagree	2015	55	Supervisors work well with employees of different backgrounds.	44.60%	21.53%	33.87%	29	2
Agree-disagree	2015	56	*Managers communicate the goals and priorities of the organization.	18.33%	9.78%	71.90%	31	0
Agree-disagree	2015		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	18.33%	9.78%	71.90%	31	0
Agree-disagree	2015		Managers promote communication among different work units (for example, about projects, goals, needed resources).	18.33%	6.48%	75.20%	31	0
Agree-disagree	2015	59	Managers support collaboration across work units to accomplish work objectives.	18.33%	13.66%	68.02%	31	0
Good-poor	2015		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	18.87%	9.79%	71.33%	31	0
Agree-disagree	2015	61	I have a high level of respect for my organization's senior leaders.	12.37%	9.92%	77.71%	31	0
Agree-disagree	2015	62	Senior leaders demonstrate support for Work/Life programs.	59.18%	18.06%	22.76%	29	2

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2015	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				34.51%	13.04%	52.44%	31	N/A
Satisfied -dissatisfied	2015		*How satisfied are you with the information you receive from management on what's going on in your organization?	15.57%	9.23%	75.20%	31	N/A
Satisfied	2015	65	*How satisfied are you with the recognition you receive for doing a good job?					
-dissatisfied				34.01%	16.85%	49.14%	31	N/A
Satisfied -dissatisfied	2015	66	How satisfied are you with the policies and practices of your senior leaders?	15.57%	7.17%	77.26%	31	N/A
Satisfied	2015	67	How satisfied are you with your opportunity to get a better job in your organization?	13.3770	7.1770	77.2070	31	14/71
-dissatisfied				25.57%	26.91%	47.52%	30	N/A
Satisfied	2015	68	How satisfied are you with the training you receive for your present job?					
-dissatisfied				41.18%	22.77%	36.05%	31	N/A
Satisfied	2015	69	*Considering everything, how satisfied are you with your job?					
-dissatisfied				35.70%	15.84%	48.47%	31	N/A
Satisfied -dissatisfied	2015	70	Considering everything, how satisfied are you with your pay?					
				57.41%	12.47%	30.13%	31	N/A
Satisfied -dissatisfied	2015	71	*Considering everything, how satisfied are you with your organization?					
Satisfied	2015	70	How satisfied are you with the following Work/Life programs in views a sound? Talewark	22.64%	9.36%	68.00%	31	N/A
-dissatisfied	2015	79	How satisfied are you with the following Work/Life programs in your agency? Telework	76.20%	9.67%	14.13%	30	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2015	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)	100.00%	0.00%	0.00%	5	1
Satisfied -dissatisfied	2015		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	0.00%	100.00%	0.00%	2	1
Satisfied -dissatisfied	2015		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	65.63%	15.84%	18.53%	6	0
Satisfied -dissatisfied	2015		How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)				0	1
Satisfied -dissatisfied	2015		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)				0	0
Agree-disagree	2014	1	*I am given a real opportunity to improve my skills in my organization.	63.25%	8.37%	28.38%	32	N/A
Agree-disagree	2014	2	I have enough information to do my job well.	63.92%	5.69%	30.39%	32	N/A
Agree-disagree	2014	3	I feel encouraged to come up with new and better ways of doing things.	55.22%	3.03%	41.75%	31	N/A
Agree-disagree	2014	4	My work gives me a feeling of personal accomplishment.	75.33%	5.79%	18.88%	32	N/A
Agree-disagree	2014	5	I like the kind of work I do.	84.66%	15.34%	0.00%	32	N/A
Agree-disagree	2014	6	I know what is expected of me on the job.	69.82%	6.04%	24.13%	32	N/A
Agree-disagree	2014	7	When needed I am willing to put in the extra effort to get a job done.	90.95%	6.04%	3.01%	32	N/A
Agree-disagree	2014	8	I am constantly looking for ways to do my job better.	81.97%	14.75%	3.28%	32	N/A
Agree-disagree	2014	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	30.80%	12.33%	56.86%	32	0
Agree-disagree	2014	10	*My workload is reasonable.	42.96%	12.47%	44.57%	32	0
Agree-disagree	2014	11	*My talents are used well in the workplace.	51.47%	13.75%	34.78%	31	1
Agree-disagree	2014	12	*I know how my work relates to the agency's goals and priorities.	72.92%	5.79%	21.29%	32	0

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2014	13	The work I do is important.	84.31%	0.00%	15.69%	32	0
Agree-disagree	2014		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	93.96%	3.18%	2.86%	32	0
Agree-disagree	2014	15	My performance appraisal is a fair reflection of my performance.	67.59%	10.27%	22.13%	32	0
Agree-disagree	2014	16	I am held accountable for achieving results.	69.85%	3.23%	26.91%	29	1
Agree-disagree	2014	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	34.98%	22.87%	42.15%	31	1
Agree-disagree	2014	18	My training needs are assessed.	36.08%	22.56%	41.36%	32	0
Agree-disagree	2014		In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	74.59%	3.28%	22.13%	32	0
Agree-disagree	2014	20	*The people I work with cooperate to get the job done.	58.34%	2.86%	38.80%	32	N/A
Agree-disagree	2014		My work unit is able to recruit people with the right skills.	36.90%	5.96%	57.14%	31	1
Agree-disagree	2014		Promotions in my work unit are based on merit.	39.06%	13.42%	47.51%	30	2
Agree-disagree	2014	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	35.64%	13.69%	50.67%	30	2
Agree-disagree	2014	24	*In my work unit, differences in performance are recognized in a meaningful way.	38.21%	13.23%	48.56%	30	2
Agree-disagree	2014	25	Awards in my work unit depend on how well employees perform their jobs.	41.57%	14.42%	44.01%	28	4
Agree-disagree	2014	26	Employees in my work unit share job knowledge with each other.	65.84%	12.93%	21.23%	32	0
Agree-disagree	2014	27	The skill level in my work unit has improved in the past year.	56.15%	10.14%	33.70%	31	0
Good-poor	2014	28	How would you rate the overall quality of work done by your work unit?	77.46%	16.41%	6.13%	32	N/A
Agree-disagree	2014	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	49.15%	8.84%	42.01%	32	0
Agree-disagree	2014	30	Employees have a feeling of personal empowerment with respect to work processes.	25.11%	2.96%	71.93%	31	0
Agree-disagree	2014	31	Employees are recognized for providing high quality products and services.	40.99%	20.89%	38.12%	32	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2014	32	Creativity and innovation are rewarded.	26.60%	11.84%	61.56%	32	0
Agree-disagree	2014	33	Pay raises depend on how well employees perform their jobs.	22.71%	9.93%	67.36%	29	2
Agree-disagree	2014		Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	39.39%	27.34%	33.27%	32	0
Agree-disagree	2014	35	Employees are protected from health and safety hazards on the job.	73.44%	10.21%	16.35%	31	1
Agree-disagree	2014	36	My organization has prepared employees for potential security threats.	42.76%	21.87%	35.38%	30	2
Agree-disagree	2014		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	24.58%	13.25%	62.16%	31	1
Agree-disagree	2014		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	47.31%	26.07%	26.62%	30	2
Agree-disagree	2014	39	My agency is successful at accomplishing its mission.	40.39%	8.84%	50.77%	32	0
Agree-disagree	2014	40	*I recommend my organization as a good place to work.	30.47%	19.47%	50.07%	32	N/A
Agree-disagree	2014	41	*I believe the results of this survey will be used to make my agency a better place to work.	40.40%	13.14%	46.47%	32	0
Agree-disagree	2014	42	My supervisor supports my need to balance work and other life issues.	87.50%	6.04%	6.46%	32	0
Agree-disagree	2014	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	71.58%	13.50%	14.93%	32	0
Agree-disagree	2014	44	Discussions with my supervisor about my performance are worthwhile.	68.81%	6.67%	24.51%	32	0
Agree-disagree	2014	45	My supervisor is committed to a workforce representative of all segments of society.	69.86%	23.27%	6.88%	30	2
Agree-disagree	2014	46	My supervisor provides me with constructive suggestions to improve my job performance.	62.70%	21.85%	15.46%	32	0
Agree-disagree	2014	47	Supervisors in my work unit support employee development.	78.07%	9.23%	12.70%	32	0
Agree-disagree	2014	48	My supervisor listens to what I have to say.	68.51%	15.62%	15.87%	32	N/A
Agree-disagree	2014	49	My supervisor treats me with respect.	82.06%	8.62%	9.31%	32	N/A

Response				Percent Positive	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Percent Negative	Item Response Total**	Do Not Know/ No Basis to Judge
Туре	Year	Item	Item Text	%	<u></u> %	%	N	N
Agree-disagree	2014		In the last six months, my supervisor has talked with me about my performance.	81.44%	2.93%	15.63%	32	N/A
Agree-disagree	2014		I have trust and confidence in my supervisor.	67.95%	12.64%	19.41%	31	N/A
Good-poor	2014		Overall, how good a job do you feel is being done by your immediate supervisor?	75.51%	11.81%	12.68%	32	N/A
Agree-disagree	2014		In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	22.10%	12.79%	65.11%	32	0
Agree-disagree	2014	54	My organization's senior leaders maintain high standards of honesty and integrity.	18.29%	13.37%	68.35%	31	0
Agree-disagree	2014	55	Supervisors work well with employees of different backgrounds.	38.46%	16.12%	45.42%	31	1
Agree-disagree	2014	56	*Managers communicate the goals and priorities of the organization.	33.64%	16.49%	49.88%	30	0
Agree-disagree	2014		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	33.88%	2.86%	63.26%	32	0
Agree-disagree	2014		Managers promote communication among different work units (for example, about projects, goals, needed resources).	27.59%	11.84%	60.57%	32	0
Agree-disagree	2014	59	Managers support collaboration across work units to accomplish work objectives.	30.81%	8.98%	60.21%	32	0
Good-poor	2014	60	Overall, how good a job do you feel is being done by the manager directly above your					
			immediate supervisor?	34.91%	30.91%	34.17%	32	0
Agree-disagree	2014	61	I have a high level of respect for my organization's senior leaders.	22.62%	16.79%	60.60%	32	0
Agree-disagree	2014	62	Senior leaders demonstrate support for Work/Life programs.	50.68%	25.24%	24.08%	30	2
Satisfied	2014	63	*How satisfied are you with your involvement in decisions that affect your work?					
-dissatisfied				46.90%	5.69%	47.41%	32	N/A
Satisfied -dissatisfied	2014		*How satisfied are you with the information you receive from management on what's going on in your organization?	30.37%	8.62%	61.01%	32	N/A

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2014	65	*How satisfied are you with the recognition you receive for doing a good job?					
-dissatisfied				41.78%	23.24%	34.98%	31	N/A
Satisfied -dissatisfied	2014	66	How satisfied are you with the policies and practices of your senior leaders?	12.13%	12.54%	75.32%	32	N/A
Satisfied	2014	67	How satisfied are you with your opportunity to get a better job in your organization?					
-dissatisfied				29.65%	21.74%	48.61%	31	N/A
Satisfied -dissatisfied	2014	68	How satisfied are you with the training you receive for your present job?	EQ 270/	10.70%	22.070/	24	N1/A
Satisfied	2014	69	*Considering everything, how satisfied are you with your job?	58.27%	18.76%	22.97%	31	N/A
-dissatisfied				47.44%	15.64%	36.93%	32	N/A
Satisfied	2014	70	Considering everything, how satisfied are you with your pay?	17.1170	13.0 170	30.3370	32	1,7,7
-dissatisfied				46.15%	14.81%	39.04%	32	N/A
Satisfied	2014	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				29.25%	7.07%	63.68%	30	N/A
Satisfied	2014	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				75.87%	16.50%	7.64%	29	1
Satisfied -dissatisfied	2014		How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	67.24%	17.25%	15.51%	6	0
Satisfied	2014	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)	46.38%	53.62%	0.00%	2	2

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied -dissatisfied	2014		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	78.84%	21.16%	0.00%	5	0
Satisfied -dissatisfied	2014		How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)				0	1
Satisfied -dissatisfied	2014		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)				0	0
Agree-disagree	2013	1	*I am given a real opportunity to improve my skills in my organization.	49.98%	22.41%	27.61%	30	N/A
Agree-disagree	2013	2	I have enough information to do my job well.	50.15%	7.37%	42.48%	30	N/A
Agree-disagree	2013	3	I feel encouraged to come up with new and better ways of doing things.	36.09%	12.57%	51.35%	30	N/A
Agree-disagree	2013	4	My work gives me a feeling of personal accomplishment.	69.94%	9.62%	20.44%	30	N/A
Agree-disagree	2013	5	I like the kind of work I do.	76.12%	15.91%	7.97%	30	N/A
Agree-disagree	2013	6	I know what is expected of me on the job.	65.32%	10.03%	24.65%	29	N/A
Agree-disagree	2013	7	When needed I am willing to put in the extra effort to get a job done.	82.43%	6.30%	11.28%	30	N/A
Agree-disagree	2013	8	I am constantly looking for ways to do my job better.	86.98%	9.63%	3.39%	30	N/A
Agree-disagree	2013	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	24.17%	9.69%	66.14%	30	0
Agree-disagree	2013	10	*My workload is reasonable.	24.23%	17.67%	58.09%	29	0
Agree-disagree	2013	11	*My talents are used well in the workplace.	49.25%	3.21%	47.54%	30	0
Agree-disagree	2013	12	*I know how my work relates to the agency's goals and priorities.	70.17%	6.79%	23.05%	30	0
Agree-disagree	2013	13	The work I do is important.	84.14%	15.86%	0.00%	30	0
Agree-disagree	2013		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	84.45%	2.96%	12.59%	30	0
Agree-disagree	2013	15	My performance appraisal is a fair reflection of my performance.	60.57%	15.98%	23.45%	30	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2013	16	I am held accountable for achieving results.	49.69%	23.09%	27.22%	29	0
Agree-disagree	2013	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	51.58%	14.72%	33.70%	28	2
Agree-disagree	2013		My training needs are assessed.	47.93%	6.67%	45.40%	29	0
Agree-disagree	2013	19	In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	54.90%	15.77%	29.34%	30	0
Agree-disagree	2013	20	*The people I work with cooperate to get the job done.	60.43%	6.17%	33.40%	30	N/A
Agree-disagree	2013	21	My work unit is able to recruit people with the right skills.	34.82%	22.46%	42.72%	30	0
Agree-disagree	2013	22	Promotions in my work unit are based on merit.	40.89%	17.29%	41.82%	27	3
Agree-disagree	2013	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	43.24%	20.60%	36.17%	28	2
Agree-disagree	2013	24	*In my work unit, differences in performance are recognized in a meaningful way.	30.53%	21.76%	47.71%	27	3
Agree-disagree	2013	25	Awards in my work unit depend on how well employees perform their jobs.	36.58%	7.49%	55.93%	28	2
Agree-disagree	2013	26	Employees in my work unit share job knowledge with each other.	62.21%	10.41%	27.38%	30	0
Agree-disagree	2013	27	The skill level in my work unit has improved in the past year.	64.42%	6.83%	28.75%	29	1
Good-poor	2013	28	How would you rate the overall quality of work done by your work unit?	70.00%	12.42%	17.58%	30	N/A
Agree-disagree	2013	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	45.91%	5.97%	48.11%	30	0
Agree-disagree	2013	30	Employees have a feeling of personal empowerment with respect to work processes.	27.50%	3.17%	69.33%	29	0
Agree-disagree	2013	31	Employees are recognized for providing high quality products and services.	46.02%	6.45%	47.54%	30	0
Agree-disagree	2013	32	Creativity and innovation are rewarded.	26.53%	9.35%	64.11%	30	0
Agree-disagree	2013	33	Pay raises depend on how well employees perform their jobs.	18.28%	18.23%	63.49%	27	2
Agree-disagree	2013	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	42.39%	15.88%	41.73%	30	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2013	35	Employees are protected from health and safety hazards on the job.	51.80%	10.40%	37.80%	30	0
Agree-disagree	2013	36	My organization has prepared employees for potential security threats.	28.08%	37.94%	33.98%	27	3
Agree-disagree	2013		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	27.51%	24.21%	48.28%	29	1
Agree-disagree	2013		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	62.85%	3.62%	33.53%	28	2
Agree-disagree	2013	39	My agency is successful at accomplishing its mission.	36.24%	16.21%	47.55%	30	0
Agree-disagree	2013	40	*I recommend my organization as a good place to work.	30.51%	20.45%	49.04%	29	N/A
Agree-disagree	2013	41	*I believe the results of this survey will be used to make my agency a better place to work.	21.32%	17.26%	61.42%	29	1
Agree-disagree	2013	42	My supervisor supports my need to balance work and other life issues.	86.47%	13.53%	0.00%	29	1
Agree-disagree	2013	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	52.34%	19.15%	28.51%	30	0
Agree-disagree	2013	44	Discussions with my supervisor about my performance are worthwhile.	58.83%	7.17%	34.00%	28	0
Agree-disagree	2013	45	My supervisor is committed to a workforce representative of all segments of society.	75.44%	6.94%	17.61%	27	3
Agree-disagree	2013	46	My supervisor provides me with constructive suggestions to improve my job performance.	62.41%	6.29%	31.30%	30	0
Agree-disagree	2013	47	Supervisors in my work unit support employee development.	77.78%	2.91%	19.31%	30	0
Agree-disagree	2013	48	My supervisor listens to what I have to say.	80.69%	5.82%	13.48%	30	N/A
Agree-disagree	2013	49	My supervisor treats me with respect.	77.29%	6.31%	16.40%	30	N/A
Agree-disagree	2013	50	In the last six months, my supervisor has talked with me about my performance.	74.03%	0.00%	25.97%	30	N/A
Agree-disagree	2013		I have trust and confidence in my supervisor.	71.00%	3.21%	25.79%	30	N/A
Good-poor	2013	52	Overall, how good a job do you feel is being done by your immediate supervisor?	67.26%	6.94%	25.79%	30	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2013		In my organization, senior leaders generate high levels of motivation and commitment in the					
			workforce.	19.68%	6.47%	73.85%	30	0
Agree-disagree	2013		My organization's senior leaders maintain high standards of honesty and integrity.	20.27%	19.82%	59.91%	30	0
Agree-disagree	2013		Supervisors work well with employees of different backgrounds.	29.67%	13.82%	56.52%	27	2
Agree-disagree	2013		*Managers communicate the goals and priorities of the organization.	26.88%	7.22%	65.90%	30	0
Agree-disagree	2013		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	27.53%	7.70%	64.77%	28	2
Agree-disagree	2013		Managers promote communication among different work units (for example, about projects, goals, needed resources).	22.89%	7.22%	69.89%	30	0
Agree-disagree	2013	59	Managers support collaboration across work units to accomplish work objectives.	30.11%	3.06%	66.82%	30	0
Good-poor	2013		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	24.32%	27.62%	48.06%	29	0
Agree-disagree	2013	61	I have a high level of respect for my organization's senior leaders.	16.65%	22.82%	60.53%	30	0
Agree-disagree	2013		Senior leaders demonstrate support for Work/Life programs.	32.90%	22.63%	44.47%	30	0
Satisfied	2013		*How satisfied are you with your involvement in decisions that affect your work?	32.3070	22.0370	1111770	30	
-dissatisfied				39.15%	6.47%	54.38%	30	N/A
Satisfied -dissatisfied	2013		*How satisfied are you with the information you receive from management on what's going on in your organization?	23.82%	7.05%	69.13%	30	N/A
Satisfied -dissatisfied	2013	65	*How satisfied are you with the recognition you receive for doing a good job?	40.05%	12.54%	47.41%	30	
Satisfied	2013	66	How satisfied are you with the policies and practices of your senior leaders?	40.0370	12.57/0	77.71/0	30	14/74
-dissatisfied				23.09%	12.87%	64.04%	30	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2013	67	How satisfied are you with your opportunity to get a better job in your organization?					
-dissatisfied				29.42%	16.74%	53.84%	30	N/A
Satisfied -dissatisfied	2013	68	How satisfied are you with the training you receive for your present job?	37.44%	18.70%	43.86%	30	N/A
Satisfied	2013	69	*Considering everything, how satisfied are you with your job?	37.4470	10.7070	43.0070	30	14/7
-dissatisfied				47.12%	12.24%	40.64%	30	N/A
Satisfied	2013	70	Considering everything, how satisfied are you with your pay?					
-dissatisfied				48.50%	12.72%	38.78%	30	N/A
Satisfied	2013	71	*Considering everything, how satisfied are you with your organization?					
-dissatisfied				36.26%	7.80%	55.94%	30	N/A
Satisfied	2013	79	How satisfied are you with the following Work/Life programs in your agency? Telework					
-dissatisfied				61.78%	18.72%	19.50%	27	1
Satisfied -dissatisfied	2013		How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)					
	2012			54.26%	19.46%	26.28%	5	0
Satisfied -dissatisfied	2013		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	47.16%	52.84%	0.00%	4	0
Satisfied	2013	82	How satisfied are you with the following Work/Life programs in your agency? Employee					
-dissatisfied			Assistance Program (EAP)	56.18%	43.82%	0.00%	5	0
Satisfied	2013		How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)				0	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2013		How satisfied are you with the following Work/Life programs in your agency? Elder Care					
-dissatisfied			Programs (for example, support groups, speakers)	0.00%	100.00%	0.00%	1	0
Agree-disagree	2012	1	*I am given a real opportunity to improve my skills in my organization.	69.35%	7.02%	23.63%	33	N/A
Agree-disagree	2012	2	I have enough information to do my job well.	62.24%	12.10%	25.66%	32	N/A
Agree-disagree	2012	3	I feel encouraged to come up with new and better ways of doing things.	62.37%	5.44%	32.19%	33	N/A
Agree-disagree	2012	4	My work gives me a feeling of personal accomplishment.	82.26%	9.21%	8.54%	33	N/A
Agree-disagree	2012	5	I like the kind of work I do.	84.78%	8.87%	6.36%	33	N/A
Agree-disagree	2012	6	I know what is expected of me on the job.	80.27%	3.74%	15.99%	32	N/A
Agree-disagree	2012	7	When needed I am willing to put in the extra effort to get a job done.	94.46%	5.54%	0.00%	33	N/A
Agree-disagree	2012	8	I am constantly looking for ways to do my job better.	91.22%	5.40%	3.38%	33	N/A
Agree-disagree	2012	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	40.84%	9.83%	49.33%	32	0
Agree-disagree	2012	10	*My workload is reasonable.	37.44%	17.98%	44.58%	32	0
Agree-disagree	2012	11	*My talents are used well in the workplace.	57.65%	9.31%	33.04%	32	0
Agree-disagree	2012	12	*I know how my work relates to the agency's goals and priorities.	79.33%	2.70%	17.98%	33	0
Agree-disagree	2012	13	The work I do is important.	96.62%	0.00%	3.38%	33	0
Agree-disagree	2012		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	93.62%	0.00%	6.38%	33	0
Agree-disagree	2012	15	My performance appraisal is a fair reflection of my performance.	77.49%	9.49%	13.02%	32	1
Agree-disagree	2012	16	I am held accountable for achieving results.	68.94%	15.59%	15.47%	33	0
Agree-disagree	2012	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	52.71%	2.81%	44.48%	32	1
Agree-disagree	2012	18	My training needs are assessed.	50.75%	9.67%	39.58%	31	1

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2012		In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	74.81%	9.29%	15.90%	32	1
Agree-disagree	2012	20	*The people I work with cooperate to get the job done.	73.31%	15.25%	11.43%	33	N/A
Agree-disagree	2012	21	My work unit is able to recruit people with the right skills.	52.83%	5.87%	41.30%	32	1
Agree-disagree	2012	22	Promotions in my work unit are based on merit.	55.42%	13.71%	30.86%	32	1
Agree-disagree	2012	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	41.34%	26.76%	31.90%	25	7
Agree-disagree	2012	24	*In my work unit, differences in performance are recognized in a meaningful way.	44.89%	16.05%	39.06%	31	2
Agree-disagree	2012	25	Awards in my work unit depend on how well employees perform their jobs.	47.64%	23.63%	28.73%	29	3
Agree-disagree	2012	26	Employees in my work unit share job knowledge with each other.	88.05%	2.91%	9.03%	33	0
Agree-disagree	2012	27	The skill level in my work unit has improved in the past year.	67.46%	10.90%	21.64%	33	0
Good-poor	2012	28	How would you rate the overall quality of work done by your work unit?	87.67%	9.64%	2.70%	33	N/A
Agree-disagree	2012	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish					
			organizational goals.	52.16%	18.77%	29.07%	33	0
Agree-disagree	2012	30	Employees have a feeling of personal empowerment with respect to work processes.	39.55%	17.45%	43.00%	33	0
Agree-disagree	2012	31	Employees are recognized for providing high quality products and services.	62.55%	19.60%	17.85%	33	0
Agree-disagree	2012	32	Creativity and innovation are rewarded.	33.19%	25.55%	41.26%	33	0
Agree-disagree	2012	33	Pay raises depend on how well employees perform their jobs.	38.78%	20.88%	40.34%	28	4
Agree-disagree	2012		Policies and programs promote diversity in the workplace (for example, recruiting minorities					
			and women, training in awareness of diversity issues, mentoring).	33.87%	26.40%	39.73%	33	0
Agree-disagree	2012	35	Employees are protected from health and safety hazards on the job.	61.75%	21.14%	17.11%	32	0
Agree-disagree	2012	36	My organization has prepared employees for potential security threats.	44.36%	11.99%	43.64%	32	0

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2012		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	51.12%	3.25%	45.64%	33	0
Agree-disagree	2012	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	64.81%	7.18%	28.01%	31	2
Agree-disagree	2012	39	My agency is successful at accomplishing its mission.	61.35%	21.52%	17.12%	33	0
Agree-disagree	2012	40	*I recommend my organization as a good place to work.	58.26%	11.88%	29.86%	33	N/A
Agree-disagree	2012	41	*I believe the results of this survey will be used to make my agency a better place to work.	37.54%	15.91%	46.55%	32	0
Agree-disagree	2012	42	My supervisor supports my need to balance work and other life issues.	72.50%	12.71%	14.79%	33	0
Agree-disagree	2012	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	78.22%	3.47%	18.31%	33	0
Agree-disagree	2012	44	Discussions with my supervisor about my performance are worthwhile.	77.94%	6.63%	15.43%	32	0
Agree-disagree	2012	45	My supervisor is committed to a workforce representative of all segments of society.	74.76%	9.32%	15.91%	31	2
Agree-disagree	2012	46	My supervisor provides me with constructive suggestions to improve my job performance.	81.11%	3.47%	15.42%	33	0
Agree-disagree	2012	47	Supervisors in my work unit support employee development.	75.68%	13.28%	11.05%	33	0
Agree-disagree	2012	48	My supervisor listens to what I have to say.	82.13%	3.47%	14.41%	33	N/A
Agree-disagree	2012	49	My supervisor treats me with respect.	82.13%	6.38%	11.49%	33	N/A
Agree-disagree	2012	50	In the last six months, my supervisor has talked with me about my performance.	82.62%	2.91%	14.47%	33	N/A
Agree-disagree	2012	51	I have trust and confidence in my supervisor.	76.29%	9.30%	14.41%	33	N/A
Good-poor	2012	52	Overall, how good a job do you feel is being done by your immediate supervisor?	79.03%	11.94%	9.03%	33	N/A
Agree-disagree	2012	53	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	18.97%	27.58%	53.45%	33	0
Agree-disagree	2012	54	My organization's senior leaders maintain high standards of honesty and integrity.	39.28%	17.87%	42.85%	33	0

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2012	55	Supervisors work well with employees of different backgrounds.	51.26%	12.64%	36.11%	32	0
Agree-disagree	2012	56	*Managers communicate the goals and priorities of the organization.	58.60%	8.61%	32.79%	33	0
Agree-disagree	2012		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	47.31%	14.77%	37.92%	33	0
Agree-disagree	2012		Managers promote communication among different work units (for example, about projects, goals, needed resources).	57.00%	12.04%	30.96%	33	0
Agree-disagree	2012	59	Managers support collaboration across work units to accomplish work objectives.	60.01%	16.52%	23.47%	33	0
Good-poor	2012		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	39.82%	23.65%	36.54%	33	0
Agree-disagree	2012	61	I have a high level of respect for my organization's senior leaders.	38.66%	8.79%	52.55%	33	0
Agree-disagree	2012	62	Senior leaders demonstrate support for Work/Life programs.	36.60%	31.82%	31.57%	33	0
Satisfied -dissatisfied	2012	63	*How satisfied are you with your involvement in decisions that affect your work?	50.06%	15.34%	34.60%	33	N/A
Satisfied -dissatisfied	2012	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	41.76%	15.32%	42.92%	33	N/A
Satisfied -dissatisfied	2012	65	*How satisfied are you with the recognition you receive for doing a good job?	55.28%	20.19%	24.53%	33	N/A
Satisfied -dissatisfied	2012	66	How satisfied are you with the policies and practices of your senior leaders?	26.75%	13.99%	59.26%	33	N/A
Satisfied -dissatisfied	2012	67	How satisfied are you with your opportunity to get a better job in your organization?	34.70%	25.75%	39.54%	33	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied -dissatisfied	2012	68	How satisfied are you with the training you receive for your present job?	46.41%	22.41%	31.18%	33	N/A
Satisfied -dissatisfied	2012	69	*Considering everything, how satisfied are you with your job?	61.50%	24.23%	14.27%	33	N/A
Satisfied -dissatisfied	2012	70	Considering everything, how satisfied are you with your pay?	56.86%	18.66%	24.48%	33	N/A
Satisfied -dissatisfied	2012	71	*Considering everything, how satisfied are you with your organization?	44.76%	15.49%	39.75%	33	N/A
Satisfied -dissatisfied	2012	79	How satisfied are you with the following Work/Life programs in your agency? Telework	63.51%	10.97%	25.52%	30	0
Satisfied -dissatisfied	2012		How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	77.33%	22.67%	0.00%	4	0
Satisfied -dissatisfied	2012		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	51.99%	48.01%	0.00%	8	0
Satisfied -dissatisfied	2012		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	66.81%	33.19%	0.00%	6	0
Satisfied -dissatisfied	2012		How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)				0	1
Satisfied -dissatisfied	2012		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)				0	0
Agree-disagree	2011	1	*I am given a real opportunity to improve my skills in my organization.	64.34%	6.85%	28.81%	33	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2011	2	I have enough information to do my job well.	53.28%	11.61%	35.11%	33	N/A
Agree-disagree	2011	3	I feel encouraged to come up with new and better ways of doing things.	58.20%	9.11%	32.69%	33	N/A
Agree-disagree	2011	4	My work gives me a feeling of personal accomplishment.	73.12%	3.67%	23.21%	33	N/A
Agree-disagree	2011	5	I like the kind of work I do.	91.53%	5.55%	2.92%	33	N/A
Agree-disagree	2011	6	I know what is expected of me on the job.	63.13%	9.41%	27.46%	33	N/A
Agree-disagree	2011	7	When needed I am willing to put in the extra effort to get a job done.	83.86%	7.63%	8.51%	33	N/A
Agree-disagree	2011	8	I am constantly looking for ways to do my job better.	88.58%	5.49%	5.94%	33	N/A
Agree-disagree	2011	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	27.41%	10.57%	62.02%	32	1
Agree-disagree	2011	10	*My workload is reasonable.	29.11%	14.99%	55.90%	32	1
Agree-disagree	2011	11	*My talents are used well in the workplace.	58.85%	6.13%	35.02%	32	1
Agree-disagree	2011	12	*I know how my work relates to the agency's goals and priorities.	78.88%	8.47%	12.65%	33	0
Agree-disagree	2011	13	The work I do is important.	91.49%	5.49%	3.02%	33	0
Agree-disagree	2011		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace)					
			allow employees to perform their jobs well.	81.84%	9.07%	9.10%	33	0
Agree-disagree	2011		My performance appraisal is a fair reflection of my performance.	61.24%	23.77%	14.99%	33	0
Agree-disagree	2011		I am held accountable for achieving results.	66.54%	13.22%	20.24%	33	0
Agree-disagree	2011	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	36.77%	19.96%	43.27%	31	2
Agree-disagree	2011		My training needs are assessed.	27.55%	17.73%	54.73%	30	3
Agree-disagree	2011		In my most recent performance appraisal, I understood what I had to do to be rated at different					
			performance levels (for example, Fully Successful, Outstanding).	60.98%	12.74%	26.28%	32	1
Agree-disagree	2011	20	*The people I work with cooperate to get the job done.	56.53%	11.36%	32.11%	31	N/A
Agree-disagree	2011	21	My work unit is able to recruit people with the right skills.	60.41%	9.35%	30.23%	32	1

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2011	22	Promotions in my work unit are based on merit.	54.09%	28.19%	17.72%	33	0
Agree-disagree	2011	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	41.18%	37.52%	21.30%	28	5
Agree-disagree	2011	24	*In my work unit, differences in performance are recognized in a meaningful way.	41.17%	17.24%	41.59%	28	5
Agree-disagree	2011	25	Awards in my work unit depend on how well employees perform their jobs.	54.74%	27.13%	18.13%	29	4
Agree-disagree	2011	26	Employees in my work unit share job knowledge with each other.	75.77%	6.64%	17.59%	33	0
Agree-disagree	2011	27	The skill level in my work unit has improved in the past year.	74.74%	11.77%	13.49%	33	0
Good-poor	2011	28	How would you rate the overall quality of work done by your work unit?	91.18%	5.90%	2.92%	33	N/A
Agree-disagree	2011		*The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.	51.01%	9.61%	39.38%	33	0
Agree-disagree	2011	30	Employees have a feeling of personal empowerment with respect to work processes.	21.94%	16.90%	61.16%	33	0
Agree-disagree	2011	31	Employees are recognized for providing high quality products and services.	31.95%	24.66%	43.40%	33	0
Agree-disagree	2011	32	Creativity and innovation are rewarded.	26.63%	24.43%	48.93%	32	1
Agree-disagree	2011	33	Pay raises depend on how well employees perform their jobs.	21.54%	26.95%	51.51%	30	3
Agree-disagree	2011		Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	38.14%	28.63%	33.24%	28	5
Agree-disagree	2011	35	Employees are protected from health and safety hazards on the job.	66.79%	17.62%	15.59%	33	0
Agree-disagree	2011	36	My organization has prepared employees for potential security threats.	43.09%	26.85%	30.07%	31	2
Agree-disagree	2011		Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	27.61%	14.15%	58.23%	31	1
Agree-disagree	2011		Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	42.34%	19.45%	38.22%	31	2

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2011	39	My agency is successful at accomplishing its mission.	40.86%	25.52%	33.62%	32	0
Agree-disagree	2011	40	*I recommend my organization as a good place to work.	34.55%	24.27%	41.18%	33	N/A
Agree-disagree	2011	41	*I believe the results of this survey will be used to make my agency a better place to work.	27.03%	27.52%	45.44%	30	3
Agree-disagree	2011	42	My supervisor supports my need to balance work and other life issues.	72.80%	15.23%	11.97%	33	0
Agree-disagree	2011	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	56.52%	9.61%	33.88%	33	0
Agree-disagree	2011	44	Discussions with my supervisor about my performance are worthwhile.	52.69%	15.75%	31.56%	33	0
Agree-disagree	2011	45	My supervisor is committed to a workforce representative of all segments of society.	60.67%	16.93%	22.40%	30	3
Agree-disagree	2011	46	My supervisor provides me with constructive suggestions to improve my job performance.	52.39%	8.51%	39.11%	33	0
Agree-disagree	2011	47	Supervisors in my work unit support employee development.	56.61%	12.13%	31.26%	33	0
Agree-disagree	2011	48	My supervisor listens to what I have to say.	69.45%	6.24%	24.31%	33	N/A
Agree-disagree	2011	49	My supervisor treats me with respect.	75.79%	3.67%	20.54%	33	N/A
Agree-disagree	2011	50	In the last six months, my supervisor has talked with me about my performance.	77.38%	0.00%	22.62%	33	N/A
Agree-disagree	2011	51	I have trust and confidence in my supervisor.	55.41%	13.79%	30.81%	33	N/A
Good-poor	2011	52	Overall, how good a job do you feel is being done by your immediate supervisor?	56.32%	16.55%	27.14%	33	N/A
Agree-disagree	2011		In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	11.05%	24.26%	64.68%	33	0
Agree-disagree	2011	54	My organization's senior leaders maintain high standards of honesty and integrity.	13.57%	27.27%	59.16%	32	0
Agree-disagree	2011	55	Supervisors work well with employees of different backgrounds.	40.17%	12.25%	47.58%	32	1
Agree-disagree	2011	56	*Managers communicate the goals and priorities of the organization.	33.46%	8.82%	57.72%	33	0
Agree-disagree	2011		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	26.20%	18.82%	54.98%	33	0

Response	Vaca	ltara	lhore Tout	Percent Positive	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Percent Negative	Item Response Total**	Do Not Know/ No Basis to Judge
Туре	Year	Item	Item Text	%	%	%	N	N
Agree-disagree	2011		Managers promote communication among different work units (for example, about projects, goals, needed resources).	19.36%	8.15%	72.49%	33	0
Agree-disagree	2011	59	Managers support collaboration across work units to accomplish work objectives.	29.09%	14.12%	56.79%	32	0
Good-poor	2011		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	21.77%	35.11%	43.12%	33	0
Agree-disagree	2011	61	I have a high level of respect for my organization's senior leaders.	19.19%	20.76%	60.05%	33	0
Agree-disagree	2011	62	Senior leaders demonstrate support for Work/Life programs.	29.60%	49.44%	20.96%	31	2
Satisfied -dissatisfied	2011	63	*How satisfied are you with your involvement in decisions that affect your work?	38.39%	12.52%	49.09%	33	N/A
Satisfied -dissatisfied	2011		*How satisfied are you with the information you receive from management on what's going on in your organization?	19.26%	14.19%	66.55%	33	N/A
Satisfied -dissatisfied	2011	65	*How satisfied are you with the recognition you receive for doing a good job?	36.22%	24.10%	39.67%	33	N/A
Satisfied -dissatisfied	2011	66	How satisfied are you with the policies and practices of your senior leaders?	11.24%	15.62%	73.14%	33	N/A
Satisfied -dissatisfied	2011	67	How satisfied are you with your opportunity to get a better job in your organization?	23.52%	36.85%	39.63%	32	N/A
Satisfied -dissatisfied	2011	68	How satisfied are you with the training you receive for your present job?	34.86%	16.00%	49.14%	33	N/A
Satisfied -dissatisfied	2011	69	*Considering everything, how satisfied are you with your job?	43.36%	19.09%	37.56%	33	

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied -dissatisfied	2011	70	Considering everything, how satisfied are you with your pay?					
	2011	74		56.02%	18.95%	25.02%	33	N/A
Satisfied -dissatisfied	2011	71	*Considering everything, how satisfied are you with your organization?					
Satisfied	2011	79	How satisfied are you with the following Work/Life programs in your agency? Telework	36.02%	9.20%	54.78%	33	N/A
-dissatisfied	2011	79	now satisfied are you with the following work/Life programs in your agency? Telework	57.07°/	45.070/	26.460/	20	
Satisfied	2011	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work	57.87%	15.97%	26.16%	29	1
-dissatisfied	2011		Schedules (AWS)	100.00%	0.00%	0.00%	5	0
Satisfied -dissatisfied	2011		How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	64.44%	28.16%	7.40%	12	0
Satisfied -dissatisfied	2011		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	100.00%	0.00%	0.00%	2	0
Satisfied -dissatisfied	2011		How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	100.00%	0.00%	0.00%	1	0
Satisfied -dissatisfied	2011		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)				0	0
Agree-disagree	2010	1	*I am given a real opportunity to improve my skills in my organization.	80.67%	4.43%	14.90%	22	N/A
Agree-disagree	2010	2	I have enough information to do my job well.	81.43%	8.21%	10.36%	22	N/A
Agree-disagree	2010	3	I feel encouraged to come up with new and better ways of doing things.	62.55%	23.21%	14.24%	22	N/A
Agree-disagree	2010	4	My work gives me a feeling of personal accomplishment.	82.12%	3.78%	14.10%	22	N/A
Agree-disagree	2010	5	I like the kind of work I do.	91.79%	3.78%	4.43%	22	N/A
Agree-disagree	2010	6	I know what is expected of me on the job.	78.53%	12.36%	9.11%	22	N/A

Response Type	Year	Item	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2010	7	When needed I am willing to put in the extra effort to get a job done.	94.76%	0.00%	5.24%	22	N/A
Agree-disagree	2010	8	I am constantly looking for ways to do my job better.	94.76%	0.00%	5.24%	22	N/A
Agree-disagree	2010	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	27.63%	12.36%	60.01%	22	0
Agree-disagree	2010	10	*My workload is reasonable.	41.12%	17.88%	41.00%	22	0
Agree-disagree	2010	11	*My talents are used well in the workplace.	63.48%	8.29%	28.23%	22	0
Agree-disagree	2010	12	*I know how my work relates to the agency's goals and priorities.	87.39%	7.93%	4.68%	22	0
Agree-disagree	2010	13	The work I do is important.	96.22%	3.78%	0.00%	22	0
Agree-disagree	2010		Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	69.69%	7.66%	22.65%	22	0
Agree-disagree	2010	15	My performance appraisal is a fair reflection of my performance.	58.71%	23.60%	17.69%	22	0
Agree-disagree	2010	16	I am held accountable for achieving results.	63.94%	27.49%	8.57%	22	0
Agree-disagree	2010	17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	53.97%	27.36%	18.67%	22	0
Agree-disagree	2010	18	My training needs are assessed.	39.91%	21.36%	38.73%	22	0
Agree-disagree	2010		In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	59.32%	27.13%	13.55%	22	0
Agree-disagree	2010	20	*The people I work with cooperate to get the job done.	48.29%	4.95%	46.76%	22	N/A
Agree-disagree	2010	21	My work unit is able to recruit people with the right skills.	65.27%	12.35%	22.38%	22	0
Agree-disagree	2010	22	Promotions in my work unit are based on merit.	66.33%	14.01%	19.65%	21	1
Agree-disagree	2010	23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	52.47%	23.21%	24.32%	21	1
Agree-disagree	2010	24	*In my work unit, differences in performance are recognized in a meaningful way.	48.50%	28.09%	23.41%	21	1
Agree-disagree	2010	25	Awards in my work unit depend on how well employees perform their jobs.	51.03%	26.03%	22.93%	22	0
Agree-disagree	2010	26	Employees in my work unit share job knowledge with each other.	78.16%	4.43%	17.41%	22	0

Agree-disagree 2010 29 *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. 59.87% 12.87% 27.25% 22 Agree-disagree 2010 30 Employees have a feeling of personal empowerment with respect to work processes. 47.25% 24.70% 28.05% 22 Agree-disagree 2010 31 Employees are recognized for providing high quality products and services. 46.16% 25.69% 28.15% 22 Agree-disagree 2010 32 Creativity and innovation are rewarded. 54.09% 13.33% 32.58% 22 Agree-disagree 2010 33 Pay raises depend on how well employees perform their jobs. 55.22% 14.44% 30.34% 20 Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). 48.09% 23.31% 28.60% 22 Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job. 77.62% 4.95% 17.43% 22 Agree-disagree 2010 36 My organization has prepared employees for potential security threats. 42.05% 38.60% 19.35% 20 Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. 53.07% 23.46% 23.47% 22 Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. 61.79% 33.53% 4.68% 21 Agree-disagree 2010 39 My agency is successful at accomplishing its mission. 73.84% 13.16% 13.00% 22 Agree-disagree 2010 40 **Irecomment my organization as a good place to work.	Response Type	Year	ltem	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree 2010 29 *The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. 59.87% 12.87% 27.25% 22 Agree-disagree 2010 30 Employees have a feeling of personal empowerment with respect to work processes. 47.25% 24.70% 28.05% 22 Agree-disagree 2010 31 Employees are recognized for providing high quality products and services. 46.16% 25.69% 28.15% 22 Agree-disagree 2010 32 Creativity and innovation are rewarded. 54.09% 13.33% 32.58% 22 Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). 48.09% 23.31% 28.60% 22 Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job. 77.62% 4.95% 17.43% 22 Agree-disagree 2010 36 My organization has prepared employees for potential security threats. 42.05% 38.60% 19.35% 20 Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. 53.07% 23.46% 23.47% 22 Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. 61.79% 33.53% 4.68% 21 Agree-disagree 2010 39 My agency is successful at accomplishing its mission. 73.84% 13.16% 13.00% 22 Agree-disagree 2010 40 **Irecommend my organization as a good place to work.	Agree-disagree	2010	27	The skill level in my work unit has improved in the past year.	72.52%	22.24%	5.24%	22	0
Agree-disagree   2010   30   Employees have a feeling of personal empowerment with respect to work processes.   47.25%   24.70%   28.05%   22   24.70%   28.05%   28.05%   29   28.05%   29   29.05%   28.05%   29   29.05%   28.05%   29   29.05%   2	Good-poor	2010	28	How would you rate the overall quality of work done by your work unit?	82.95%	17.05%	0.00%	22	N/A
Agree-disagree 2010 30 Employees have a feeling of personal empowerment with respect to work processes. 47.25% 24.70% 28.05% 22 Agree-disagree 2010 31 Employees are recognized for providing high quality products and services. 46.16% 25.69% 28.15% 22 Agree-disagree 2010 32 Creativity and innovation are rewarded. 54.09% 13.33% 32.58% 22 Agree-disagree 2010 33 Pay raises depend on how well employees perform their jobs. 55.22% 14.44% 30.34% 20 Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). 48.09% 23.31% 28.60% 22 Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job. 77.62% 4.95% 17.43% 22 Agree-disagree 2010 36 My organization has prepared employees for potential security threats. 42.05% 38.60% 19.35% 20 Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. 53.07% 23.46% 23.47% 22 Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. 61.79% 33.53% 4.68% 21 Agree-disagree 2010 39 My agency is successful at accomplishing its mission. 73.84% 13.16% 13.00% 22 Agree-disagree 2010 40 **I recommend my organization as a good place to work. 54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010							
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Agree-disagree 2010 32 Creativity and innovation are rewarded. 54,09% 13.33% 32.58% 22 Agree-disagree 2010 33 Pay raises depend on how well employees perform their jobs. 55.22% 14.44% 30.34% 20 Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring). 48.09% 23.31% 28.60% 22 Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job. 77.62% 4.95% 17.43% 22 Agree-disagree 2010 36 My organization has prepared employees for potential security threats. 42.05% 38.60% 19.35% 20 Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. 53.07% 23.46% 23.47% 22 Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. 61.79% 33.53% 4.68% 21 Agree-disagree 2010 39 My agency is successful at accomplishing its mission. 73.84% 13.16% 13.00% 22 Agree-disagree 2010 40 *I recommend my organization as a good place to work. 54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010	30	Employees have a feeling of personal empowerment with respect to work processes.	47.25%	24.70%	28.05%	22	0
Agree-disagree 2010 33 Pay raises depend on how well employees perform their jobs.  Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).  Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job.  Agree-disagree 2010 36 My organization has prepared employees for potential security threats.  Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  53.07% 23.46% 23.47% 22  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010	31	Employees are recognized for providing high quality products and services.	46.16%	25.69%	28.15%	22	0
Agree-disagree 2010 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).  Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job.  Agree-disagree 2010 36 My organization has prepared employees for potential security threats.  Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  73.84% 13.16% 13.00% 22 Agree-disagree 2010 40 *I recommend my organization as a good place to work.	Agree-disagree	2010	32	Creativity and innovation are rewarded.	54.09%	13.33%	32.58%	22	0
and women, training in awareness of diversity issues, mentoring).  Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job.  Agree-disagree 2010 36 My organization has prepared employees for potential security threats.  Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  22 23.31% 28.60% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 4.95% 17.43% 22 1.95% 17.62% 17.62% 17.43% 27.34% 22 1.95% 17.84% 17.84% 17.84% 17.84% 27.34% 22 1.95% 17.84% 17.84% 17.84% 27.34% 22 1.95% 17.84% 17.84% 17.84% 27.34% 22 1.95% 17.84% 17.	Agree-disagree	2010	33	Pay raises depend on how well employees perform their jobs.	55.22%	14.44%	30.34%	20	1
Agree-disagree 2010 35 Employees are protected from health and safety hazards on the job. 77.62% 4.95% 17.43% 22  Agree-disagree 2010 36 My organization has prepared employees for potential security threats. 42.05% 38.60% 19.35% 20  Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. 53.07% 23.46% 23.47% 22  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated. 61.79% 33.53% 4.68% 21  Agree-disagree 2010 39 My agency is successful at accomplishing its mission. 73.84% 13.16% 13.00% 22  Agree-disagree 2010 40 *I recommend my organization as a good place to work. 54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010							
Agree-disagree 2010 36 My organization has prepared employees for potential security threats.  Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  20 42.05% 38.60% 19.35% 23.46% 23.47% 22  42.05% 38.60% 19.35% 23.46% 23.47% 23.				and women, training in awareness of diversity issues, mentoring).	48.09%	23.31%	28.60%	22	0
Agree-disagree 2010 37 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  53.07% 23.46% 23.47% 22  61.79% 33.53% 4.68% 21  73.84% 13.16% 13.00% 22  Agree-disagree 2010 40 *I recommend my organization as a good place to work.	Agree-disagree	2010	35	Employees are protected from health and safety hazards on the job.	77.62%	4.95%	17.43%	22	0
tolerated.  Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  53.07% 23.46% 23.47% 22  61.79% 33.53% 4.68% 21  73.84% 13.16% 13.00% 22  Agree-disagree 2010 40 *I recommend my organization as a good place to work.	Agree-disagree	2010	36	My organization has prepared employees for potential security threats.	42.05%	38.60%	19.35%	20	2
Agree-disagree 2010 38 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  53.07% 23.46% 23.47% 22  61.79% 33.53% 4.68% 21  73.84% 13.16% 13.00% 22  N/	Agree-disagree	2010	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not					
employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  54.81% 17.84% 27.34% 22 N/				tolerated.	53.07%	23.46%	23.47%	22	0
violating veterans' preference requirements) are not tolerated.  Agree-disagree 2010 39 My agency is successful at accomplishing its mission.  Agree-disagree 2010 40 *I recommend my organization as a good place to work.  54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any					
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Agree-disagree 2010 40 *I recommend my organization as a good place to work. 54.81% 17.84% 27.34% 22 N/	Agree-disagree	2010	39	My agency is successful at accomplishing its mission.					0
	Agree-disagree	2010	40	*I recommend my organization as a good place to work.					N/A
1. 0. 35 \$1550. 35   -5   -5   -5   -5   -5   -5   -5	Agree-disagree	2010	41	*I believe the results of this survey will be used to make my agency a better place to work.	49.21%	22.09%	28.70%	21	1
	Agree-disagree	2010	42	My supervisor supports my need to balance work and other life issues.					0
	Agree-disagree	2010	43	My supervisor provides me with opportunities to demonstrate my leadership skills.					0

Response Type	Year	ltem	Item Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2010	44	Discussions with my supervisor about my performance are worthwhile.	58.96%	23.06%	17.98%	22	0
Agree-disagree	2010	45	My supervisor is committed to a workforce representative of all segments of society.	71.49%	13.76%	14.75%	21	1
Agree-disagree	2010	46	My supervisor provides me with constructive suggestions to improve my job performance.	60.19%	20.95%	18.86%	21	0
Agree-disagree	2010	47	Supervisors in my work unit support employee development.	62.82%	14.79%	22.39%	22	0
Agree-disagree	2010	48	My supervisor listens to what I have to say.	67.00%	9.90%	23.10%	22	N/A
Agree-disagree	2010	49	My supervisor treats me with respect.	77.59%	4.43%	17.99%	22	N/A
Agree-disagree	2010	50	In the last six months, my supervisor has talked with me about my performance.	80.18%	14.58%	5.24%	22	N/A
Agree-disagree	2010	51	I have trust and confidence in my supervisor.	64.06%	22.39%	13.55%	22	N/A
Good-poor	2010	52	Overall, how good a job do you feel is being done by your immediate supervisor?	64.17%	22.27%	13.55%	22	N/A
Agree-disagree	2010		In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	21.70%	36.10%	42.20%	22	0
Agree-disagree	2010	54	My organization's senior leaders maintain high standards of honesty and integrity.	43.44%	13.67%	42.89%	22	0
Agree-disagree	2010	55	Supervisors work well with employees of different backgrounds.	25.60%	30.72%	43.68%	22	0
Agree-disagree	2010	56	*Managers communicate the goals and priorities of the organization.	17.82%	39.31%	42.87%	22	0
Agree-disagree	2010		Managers review and evaluate the organization's progress toward meeting its goals and objectives.	30.74%	36.41%	32.85%	22	0
Agree-disagree	2010		Managers promote communication among different work units (for example, about projects, goals, needed resources).	12.87%	13.81%	73.32%	22	0
Agree-disagree	2010	59	Managers support collaboration across work units to accomplish work objectives.	27.20%	8.73%	64.07%	22	0
Good-poor	2010		Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	39.28%	35.44%	25.28%	20	1
Agree-disagree	2010	61	I have a high level of respect for my organization's senior leaders.	45.02%	17.56%	37.42%	22	0

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree-disagree	2010		Senior leaders demonstrate support for Work/Life programs.	40.39%	25.25%	34.36%	19	3
Satisfied -dissatisfied	2010	63	*How satisfied are you with your involvement in decisions that affect your work?	50.00%	22.22%	27.78%	22	N/A
Satisfied -dissatisfied	2010	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	34.86%	0.00%	65.14%	22	N/A
Satisfied -dissatisfied	2010	65	*How satisfied are you with the recognition you receive for doing a good job?	53.59%	14.48%	31.93%	22	N/A
Satisfied -dissatisfied	2010	66	How satisfied are you with the policies and practices of your senior leaders?	40.33%	13.01%	46.67%	22	N/A
Satisfied -dissatisfied	2010	67	How satisfied are you with your opportunity to get a better job in your organization?	56.08%	17.11%	26.81%	22	N/A
Satisfied -dissatisfied	2010	68	How satisfied are you with the training you receive for your present job?	58.53%	18.26%	23.21%	22	N/A
Satisfied -dissatisfied	2010	69	*Considering everything, how satisfied are you with your job?	69.41%	12.35%	18.23%	22	N/A
Satisfied -dissatisfied	2010	70	Considering everything, how satisfied are you with your pay?	69.52%	7.66%	22.81%	22	N/A
Satisfied -dissatisfied	2010	71	*Considering everything, how satisfied are you with your organization?	55.06%	16.79%	28.15%	22	N/A
Satisfied -dissatisfied	2010	79	How satisfied are you with the following Work/Life programs in your agency? Telework				0	0

Response Type	Year	Item	ltem Text	Percent Positive %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Percent Negative %	Item Response Total** N	Do Not Know/ No Basis to Judge N
Satisfied	2010		How satisfied are you with the following Work/Life programs in your agency? Alternative Work					
-dissatisfied			Schedules (AWS)				0	0
Satisfied	2010	81	How satisfied are you with the following Work/Life programs in your agency? Health and					
-dissatisfied			Wellness Programs (for example, exercise, medical screening, quit smoking programs)				0	0
Satisfied -dissatisfied	2010		How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)					
							0	0
Satisfied	2010		How satisfied are you with the following Work/Life programs in your agency? Child Care					
-dissatisfied			Programs (for example, daycare, parenting classes, parenting support groups)				0	0
Satisfied -dissatisfied	2010		How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)				0	0

72. Have you been notified whether or not you are eligible to telework?	2017	2016	2015	2014	2013	2012	2011
Number of respondents	32	33	31	32			
Yes, I was notified that I was eligible to telework.	96.80%	91.65%	96.70%	96.72%			
Yes, I was notified that I was not eligible to telework.	0.00%	0.00%	0.00%	0.00%			
No, I was not notified of my telework eligibility.	3.20%	5.57%	3.30%	3.28%			
Not sure if I was notified of my telework eligibility.	0.00%	2.78%	0.00%	0.00%			
Total	100.00%	100.00%	100.00%	100.00%			
73. Please select the response below that BEST describes							
your current teleworking situation.	2017	2016	2015	2014	2013	2012	2011
Number of respondents	32	33	31	32	30	33	33
I telework 3 or more days per week.	15.31%	16.83%	16.70%	13.43%	6.07%	0.00%	0.00%
I telework 1 or 2 days per week.	41.20%	35.79%	35.89%	33.95%	27.60%	14.92%	13.76%
I telework, but no more than 1 or 2 days per month.	12.36%	17.12%	21.25%	30.61%	39.57%	39.64%	37.20%
I telework very infrequently.	28.16%	30.26%	22.96%	19.26%	20.82%	35.81%	39.14%
I do not telework because I have to be physically present on							
the job.	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
I do not telework because I have technical issues.	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
I do not telework because I did not receive approval to do so.	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
I do not telework because I choose not to telework.	2.97%	0.00%	3.20%	2.75%	5.94%	9.63%	9.91%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
74. Do you participate in the following Work/Life programs?							
Alternative Work Schedules	2017	2016	2015	2014	2013	2012	2011
Number of respondents	32	33	31	32	30	33	33
Yes	12.81%	14.47%	19.78%	18.45%	17.40%	12.55%	13.86%
No	47.18%	36.95%	29.71%	36.47%	40.07%	26.80%	37.89%
Not available to me	40.01%	48.58%	50.51%	45.08%	42.53%	60.65%	48.25%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
75. Do you participate in the following Work/Life programs?							
75. Do you participate in the joilowing work/Lije programs?  Health and Wellness Programs	2017	2016	2015	2014	2013	2012	2011
Number of respondents	31	33	31	31	30	33	33
<del></del>				- <b>-</b>			

Yes	45.37%	12.46%	9.61%	9.51%	14.40%	24.12%	34.69%
No	28.87%	44.44%	42.40%	48.57%	43.20%	51.19%	22.79%
Not available to me	25.76%	43.10%	47.99%	41.92%	42.40%	24.69%	42.52%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
76. Do you participate in the following Work/Life programs?							
Employee Assistance Program	2017	2016	2015	2014	2013	2012	2011
Number of respondents	32	32	30	32	30	33	33
Yes	18.63%	14.00%	18.15%	15.04%	18.16%	16.70%	6.49%
No	75.20%	74.34%	75.12%	77.86%	75.97%	70.14%	80.24%
Not available to me	6.17%	11.66%	6.73%	7.09%	5.87%	13.16%	13.26%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
77. Do you participate in the following Work/Life programs?							
Child Care Programs	2017	2016	2015	2014	2013	2012	2011
Child Care Programs	2017	2016	2015	2014	2013	2012	2011
Number of respondents	32	33	30	31	30	32	33
-							
Number of respondents	32	33	30	31	30	32	33
Number of respondents Yes	32 0.00%	33	30	31 0.00%	30 0.00%	32 0.00%	33 3.67%
Number of respondents  Yes No	32 0.00% 59.52%	33 0.00% 53.68%	30 0.00% 53.47% 46.53%	31 0.00% 50.71%	30 0.00% 53.62%	32 0.00% 45.25%	33 3.67% 52.50% 43.84%
Number of respondents  Yes  No  Not available to me	32 0.00% 59.52% 40.48%	33 0.00% 53.68% 46.32%	30 0.00% 53.47% 46.53%	31 0.00% 50.71% 49.29%	30 0.00% 53.62% 46.38%	32 0.00% 45.25% 54.75%	33 3.67% 52.50% 43.84%
Number of respondents  Yes  No  Not available to me	32 0.00% 59.52% 40.48%	33 0.00% 53.68% 46.32%	30 0.00% 53.47% 46.53%	31 0.00% 50.71% 49.29%	30 0.00% 53.62% 46.38%	32 0.00% 45.25% 54.75%	33 3.67% 52.50% 43.84%
Number of respondents  Yes  No  Not available to me  Total	32 0.00% 59.52% 40.48%	33 0.00% 53.68% 46.32%	30 0.00% 53.47% 46.53%	31 0.00% 50.71% 49.29%	30 0.00% 53.62% 46.38%	32 0.00% 45.25% 54.75%	33 3.67% 52.50% 43.84%
Number of respondents  Yes  No  Not available to me  Total  78. Do you participate in the following Work/Life programs?	32 0.00% 59.52% 40.48% 100.00%	33 0.00% 53.68% 46.32% 100.00%	30 0.00% 53.47% 46.53% 100.00%	31 0.00% 50.71% 49.29% 100.00%	30 0.00% 53.62% 46.38% 100.00%	32 0.00% 45.25% 54.75% 100.00%	33 3.67% 52.50% 43.84% 100.00%
Number of respondents  Yes  No  Not available to me  Total  78. Do you participate in the following Work/Life programs?  Elder Care Programs	32 0.00% 59.52% 40.48% 100.00%	33 0.00% 53.68% 46.32% 100.00%	30 0.00% 53.47% 46.53% 100.00%	31 0.00% 50.71% 49.29% 100.00%	30 0.00% 53.62% 46.38% 100.00%	32 0.00% 45.25% 54.75% 100.00%	33 3.67% 52.50% 43.84% 100.00%
Number of respondents  Yes  No  Not available to me  Total  78. Do you participate in the following Work/Life programs?  Elder Care Programs  Number of respondents	32 0.00% 59.52% 40.48% 100.00% <b>2017</b> 32	33 0.00% 53.68% 46.32% 100.00% 2016 33	30 0.00% 53.47% 46.53% 100.00% <b>2015</b> 31	31 0.00% 50.71% 49.29% 100.00% <b>2014</b> 32	30 0.00% 53.62% 46.38% 100.00% <b>2013</b> 29	32 0.00% 45.25% 54.75% 100.00% 2012 33	33 3.67% 52.50% 43.84% 100.00%  2011 33
Number of respondents  Yes  No  Not available to me  Total  78. Do you participate in the following Work/Life programs?  Elder Care Programs  Number of respondents  Yes	32 0.00% 59.52% 40.48% 100.00% <b>2017</b> 32 2.97%	33 0.00% 53.68% 46.32% 100.00% <b>2016</b> 33 0.00%	30 0.00% 53.47% 46.53% 100.00% <b>2015</b> 31 0.00%	31 0.00% 50.71% 49.29% 100.00% 2014 32 0.00%	30 0.00% 53.62% 46.38% 100.00% <b>2013</b> 29 0.00%	32 0.00% 45.25% 54.75% 100.00% <b>2012</b> 33 0.00%	33 3.67% 52.50% 43.84% 100.00%  2011 33 0.00%