

BEFORE THE
UNITED STATES OF AMERICA
CHEMICAL SAFETY AND HAZARD INVESTIGATION BOARD

* * * * *

PUBLIC HEARING
GALT HOUSE
LOUISVILLE, KENTUCKY

MARCH 12, 2004

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CHAIRPERSON

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BOARD MEMBER

MR. JOHN BRESLAND,
BOARD MEMBER

DR. GERALD POJE,
BOARD MEMBER

MR. CHRIS WARNER,
GENERAL COUNSEL

MR. CHARLES JEFFRESS,
CHIEF OPERATING OFFICER

MR. DAVID HELLER,
LEAD INVESTIGATOR

MR. MIKE MORRIS,
ASSOCIATE INVESTIGATOR

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Ms. Cherise Williams

Mr. Kevin McAdams

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I N G S

CHAIRPERSON MERRITT: Good morning. Welcome this morning to this Public Meeting of the U.S. Chemical Safety and Hazard Investigation Board.

I am Carolyn Merritt, and I am Chairman of the Board.

With me this morning are our Board Members, Dr. Jerry Poje, Mr. John Bresland and Mr. Rixio Medina.

Also with us this morning are our Chief Operating Office, Charles Jeffress, and our General Counsel, Chris Warner.

Also with us this morning who will be introduced Mr. Jeffress is our investigative staff and our recommendation specialist.

So that we are not disturbed this morning and in consideration of your neighbors, I would ask that if you have pagers or cell phones that you would please turn them off or use them so that our proceedings aren't interrupted.

Also, for your safety, if an event of an emergency, we would ask that you exit through the back door. To the right and the left at the end of the hall are stairways that lead us out.

Also, directly across is the pedway that leads to the building across the street. To the right of the pedway are also some stairs that go down three flights that would exit outside.

So please exit through these doors in the event of an emergency.

The subject of today's public meeting is a serious accident that occurred at the D.D. Williamson Company, a caramel coloring manufacturing plant here in Louisville, on April 11th of last year.

The explosion took the life of an operator, Louis Perry, who had worked for five years at the plant.

It is difficult to imagine a more tragic situation and circumstance than those that unfolded at the plant that Thursday night last April.

Louis Perry was the lead operator overseeing drying of a batch of caramel coloring, and assisting him was his own brother who had recently been hired and started working at the plant.

Mr. Perry and his brother worked together closely through much of the overnight shift as they

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1 had on previous occasions. But as events began to
2 spiral out of control at 2:00 a.m., Louis Perry asked
3 his brother to go seek outside help from a mechanic.

4 Moments after he left an eight-foot-tall
5 stainless steel seed tank filled with hot pressurized
6 liquid exploded with tremendous force. Heavy metal
7 debris, including the tank lid, was hurled a hundred
8 yards or more into the air. Louis Perry, standing
9 right next to the tank, had no chance for survival
10 and died instantly.

11 The explosion also caused heavy damage to
12 the facility, including damage to a large aqua
13 ammonia storage tank. Some twenty-six thousand
14 pounds of ammonia solution were released, forcing
15 twenty-six nearby residents to evacuate, and
16 requiring fifteen hundred others to shelter in their
17 homes.

18 The Chemical Safety Board's investigation
19 has now uncovered the root causes of this tragedy and
20 investigators are ready to present those causes
21 before the Board and to the public.

22 Most importantly, the staff will then make
23 recommendations for safety actions to prevent the
24 recurrence of similar accidents at D.D. Williamson,
25 but also at other companies where similar
26 circumstances may right now exist.

27 We would like to thank D.D. Williamson for
28 their cooperation in this investigation. We get our
29 best products and we have our best results when
30 companies cooperate in the investigation of tragedy.

31 But this accident, along with many others
32 that we investigate, emphasized that to achieve
33 safety requires understanding the hazards of
34 dangerous processes in detail, and anticipating every
35 possible scenario where something might go wrong and
36 complying with laws, codes and standards that
37 regulate dangerous processes. Not doing so courts
38 disaster.

39 We begin today's agenda with a presentation
40 by the CSB investigators, David Heller and Mike
41 Morris.

42 Finally, their presentation on the
43 investigative findings, a Mr. Steven Wallace will
44 present proposed safety recommendations.

45 The floor will then be open for public
46 comments, and we encourage you, if you have comments,
47 to please feel free to do so. But if you would like

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1 to comment we would ask that you register with Mrs.
2 Spiers outside so that we can get your name and I can
3 call on you at the proper time.

4 We would ask that your comments be Germaine
5 to this event and that you would limit your comments
6 to five minutes.

7 Following public comment, we expect to vote
8 on this report and the recommendations.

9 And after adjournment of around eleven
10 o'clock, there will be a news conference right here
11 to recap the morning's events and to take questions
12 from members of the press.

13 Mr. Heller and Mr. Bresland, who is the
14 Board Member who accompanied the team on this
15 investigation in Louisville at the time of the
16 accident, will be available for this press
17 conference.

18 On a personal note and more pleasant note,
19 let me formally welcome Mr. Rixio Medina to the
20 Board. While Mr. Medina has already been with us for
21 a few months, this is actually his first public
22 meeting with the Board as a Board Member.

23 Mr. Medina has a distinguished career as a
24 safety official with Citgo Petroleum. He was a
25 member of the National Advisory Committee on
26 Occupational Safety and Health, and a leader of the
27 American Society of Safety Engineers.

28 Mr. Medina, I welcome you. And I know that
29 you will be a strong contributor to process safety in
30 your five-year term with us.

31 I would like now to recognize any Board
32 Members who, for the purpose of an opening statement,
33 would like to have the floor.

34 DR. POJE: Madam Chair, I just would also
35 like to echo your remarks. It has only been a few
36 months since Rixio has joined the Board, but I have
37 enjoyed the depth of our conversations about how to
38 prevent chemical accidents, and he brings an enormous
39 experience to our institution. So I think the weight
40 is on his shoulders to help us bring forth a higher
41 level of safety in this country in chemical
42 performance.

43 But having said that, I think he is amply
44 capable of helping make this institution reach its
45 next paradigm of performance.

46 CHAIRPERSON MERRITT: Thank you, Dr. Poje.
47 Yes, Rixio?

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1 MR. MEDINA: Thank you, Chairman Merritt.
2 As you mentioned, this is my first public
3 meeting as a member of the United States Chemical
4 Safety Board. I am grateful and excited for this
5 excellent opportunity for public service on chemical
6 safety, an area where I have spent more than twenty-
7 five years of my professional life.

8 During my five-year-term appointment I hope
9 to make significant contributions and assist the
10 Chemical Safety Board achieve its mission of
11 promoting the prevention of chemical accidents such
12 like the one we are going to talk about today, and to
13 safe lives, protecting the workers, the public and
14 the environment.

15 Thank you.

16 CHAIRPERSON MERRITT: Thank you, Mr. Medina.
17 If there are no other statements, then I
18 would like to turn the floor over to Mr. Jeffress,
19 who will introduce the staff and begin the
20 presentation.

21 MR. JEFFRESS: Thank you, Madam Chairman.

22 As Chairman Merritt indicated, when an
23 event such as happened here in Louisville occurs we
24 at the Chemical Safety Board dispatch a team of
25 investigators to the site to begin the investigation,
26 do on-site investigation and begin our extensive
27 analysis of what happened and begin an analysis of
28 what can be done to prevent such a thing from
29 happening again.

30 The leader of the investigation here in
31 Louisville is Dave Heller, who will make the major
32 presentation this morning.

33 He is a supervisor for our investigative
34 staff in Washington, D.C., as well as the lead
35 investigator here. He has twenty-four years of
36 experience in private industry prior to joining the
37 Board about almost five years ago now, and he is a
38 Certified Safety Professional and a Chemical
39 Engineer.

40 Joining him on the investigation was Mike
41 Morris, who has also been with the Board -- I guess
42 about three years now with the Board. He has a
43 Master's in Safety Environmental Management from West
44 Virginia University; was the process safety manager
45 in private industry prior to joining the Board.

46 Joining the two of them this morning in
47 making the presentation is Steven Wallace, who is a

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1 professional engineer and also a Certified Safety
2 Professional and Chemical Engineer with extensive
3 experience in the private sector again, prior to
4 joining the Board, in process safety. Also, a
5 published author of a number of chemical engineering
6 professional trade journals on safety matters.

7 Thank you all for doing the investigation
8 here forth. And, Dave, I will turn it over to you.

9 * * * * *

10 MR. HELLER: Thanks, Charles.

11 Madam Chair, Board Members, Mr. Jeffress,
12 Mr. Warner, guests. This morning my team and I will
13 present to you results of our investigation of the
14 accident that occurred at the D.D. Williamson Company
15 facility on the morning of April 11th, 2003, when at
16 two o'clock in the morning an eight-foot-tall, two
17 thousand gallon feed tank exploded with catastrophic
18 consequences.

19 Our presentation will begin with some
20 background on our investigative process and on the
21 D.D. Williamson facility.

22 Next we will review in some detail the
23 course of events on the night of April 10th and 11th.

24 We will then present the key findings and
25 the root causes of our investigation.

26 And finally, we will present to you the
27 recommendations we would like to make to D.D.
28 Williamson, the Commonwealth of Kentucky and others.

29 Our investigation team arrived at the site
30 on Saturday, April 12th. The field team consisted of
31 myself, Randy McClure and Mike Morris.

32 With me today are Mike, and Steve Wallace,
33 who is our recommendations specialist.

34 Our field team spent about one week
35 initially at the site, conducting interviews,
36 examining the scene and recovered debris and
37 reviewing documents. We made three subsequent trips
38 to Kentucky over the months to further our
39 investigative work.

40 We would like to first acknowledge the
41 cooperation of the staff and employees of D.D.
42 Williamson throughout the eleven months of our
43 investigation.

44 We would also like to acknowledge the
45 following organizations who assisted us in our work:

46 Louisville Fire Department, Louisville
47 Police Department, Louisville/Jefferson County

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1 Emergency Management Agency, the U.S. Bureau of
2 Alcohol, Tobacco, Firearms and Explosives, the
3 Kentucky Department of Labor, Division of
4 Occupational Safety and Health Compliance, and the
5 Boiler Inspection Section of the Office of the State
6 Fire Marshal and the Office of Housing, Buildings and
7 Construction, which is a part of the Environment and
8 Public Protection Cabinet.

9 This incident was caused by a lack of
10 effective safety systems or programs to identify
11 hazards in one portion of the facility, and as a
12 result the feed tank that failed was not equipped
13 with necessary protective devices.

14 The accident at D.D. Williamson resulted in
15 the death of one operator, Louis Perry. Twenty-six
16 thousand pounds of aqua ammonia were released,
17 resulting in evacuations of homes in the close
18 vicinity of the plant and sheltering in place of
19 people within a one-half mile radius of the plant.

20 Debris from the explosion was found several
21 hundred yards from the site of the explosion.
22 Fortunately, the debris landed without doing any
23 additional damage. The damage to the plant was
24 significant.

25 Now the D.D. Williamson facility is located
26 on Payne Street, east of downtown Louisville, and it
27 is a mixed neighborhood of some industrial, but very
28 residential. This is an aerial photograph of the
29 site (Indicating). This is Payne Street down here,
30 and these are railroad tracks that run the north of
31 the facility. This is I-64 going by, on by the
32 plant. Again, we point out that most of this area
33 here is residential homes.

34 D.D. Williamson is the world's largest
35 producer of caramel coloring with facilities on five
36 continents. Caramel coloring is used in a plethora
37 of food products. It is used in cola drinks,
38 alcoholic beverages and sauces.

39 The Louisville facility has been in
40 operation since 1948. It is D.D. Williamson's
41 largest and has about forty-five employees.

42 D.D. Williamson's corporate offices are
43 just down the -- walking distance of the plant site,
44 on Spring Street.

45 Now D.D. Williamson produces the caramel
46 color by heating and reacting liquid sugars with
47 ammonia or ammonium bisulfate, and that is called the

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1 malliard reaction.

2 There is another reaction they use, a
3 caramelization reaction that -- that is done with
4 aqua ammonia compounds.

5 About eighty-five percent of the D.D.
6 Williamson product is shipped in liquid form. The
7 remaining fifteen percent dried to a powder. And the
8 incident that occurred last April occurred in the
9 spray-drying area of the plant.

10 Now this sketch shows a layout of the
11 facility (indicating). North is to the top of this
12 picture. The spray dryer area where the incident
13 occurred was over -- over here (indicating).

14 And I would like to point out that the
15 ammonia storage tank that leaked was over here
16 (indicating), and this area is surrounded by a
17 corrugated aluminum wall, so it didn't provide any
18 real way to stop the tank when it exploded and left
19 the area and hit that ammonia tank.

20 We will be talking also about the packaging
21 area, and that was behind a concrete block wall,
22 cinder block wall over here (indicating). Again,
23 here is the tank that exploded, Feed Tank Number 2.

24 Now the heart of the spray dryer system was
25 a five-story tall spray dryer. And a spray dryer,
26 how it works, is a high pressure stream of liquid
27 caramel is sprayed into the top of this chamber and
28 air heated up to about six hundred degrees is
29 introduced at the bottom. And as the liquid droplets
30 fall and the hot air is rising, these droplets dry by
31 the time they reach the bottom of this five-story
32 drop through the hot air. It is a powdered caramel
33 color.

34 There were two feed tanks that were used to
35 feed the material to the spray dryer. And it was
36 Feed Tank 2, the larger of these two feed tanks, that
37 exploded.

38 Two operators ran the spray-dryer system,
39 and their duties included preparing the feed in the
40 feed tanks, monitoring and controlling the spray
41 dryer, and packaging the powdered product. And the
42 D.D. Williamson operators work twelve-hour shifts,
43 7:00 p.m. to 7:00 a.m., 7:00 a.m. to 7:00 p.m.

44 I am going to show you in a minute two
45 slides that illustrate how the feed tanks operate in
46 the feed dryer system.

47 In order to dry caramel color the operators

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1 would put liquid into a feed tank. They added some
2 water into the feed tank and they added a carrying
3 agent, either lye or maltodextrose, which is a dry
4 sugar. And the carrying agent improved the
5 performance of the liquid in the spray dryer.

6 The operators would then warm up the
7 material, and that was needed because this is a very
8 viscous material, this liquid caramel color. Honey
9 or molasses, especially the one they were working
10 this night, honey or molasses would be an analogy for
11 what this material was like before it was heated up.

12 Finally the operators would close the tank
13 vent valve and they would put about twenty to twenty-
14 five pounds of air pressure on the tank, and that was
15 to help push the liquid out of this tank and get it
16 to the pumps that ran it up to the spray dryer.

17 Here is an overall drawing (indicating).
18 This is the two tanks. You see Feed Tank Number 2 on
19 the left, about twenty-two hundred gallons.

20 This drawing here is more just focusing in
21 on Feed Tank 2, and the key things here to look at
22 are the air in, regulated down to pressure of, we
23 said twenty, twenty-five pounds, with the vent valve
24 or winch vent valve, and steam that was coils inside
25 of this vessel to heat up the caramel color.

26 Before we get into the incident description
27 I would also like to make a few points about the feed
28 tanks, themselves.

29 They are initially built for use at other
30 D. D. Williamson facilities not in Kentucky. They
31 are built to contain some pressure. They were
32 designed for -- Number 2 Tank was designed for forty
33 PSI, pounds per square inch pressure, and Number 1
34 was designed for twenty-five PSI.

35 The operators, as we saw in the diagram,
36 manually control the amount of steam. It had a hand
37 valve to control the amount of steam going in and out
38 of that kettle to warm it up. And they also would
39 control the air going into the top of the tank.

40 And this is all done based on a batch
41 sheet. That was just kind of a recipe for the
42 material. And it is crucial to note that -- and we
43 will be talking about this in much greater detail
44 later on -- that the tanks were not equipped with
45 emergency relief valves, which are required on
46 pressure vessels to ensure that pressures greater
47 than the designed pressure of the tank can be vented

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1 off safely before pressures reach catastrophic
2 levels.

3 I am now going to hand things over to Mike
4 Morris, who is going to walk us through the incident
5 description.

6 * * * * *

7 MR. MORRIS: Thank you, David.

8 Good morning, Board Members, Mr. Jeffress,
9 Mr. Warner, general public.

10 I would now like to present a description
11 of the incident that occurred on April 11th, 2003.

12 Operators working the day shift on April
13 10th, towards the end of their shift, loaded a batch
14 of liquid caramel into Feed Tank Number 1, and
15 prepared it for spray drying. The day shift also
16 took apart the spray dryer and cleaned it.

17 Now between 6:30 p.m. and 7:00 p.m., the
18 two night shift operators arrived. The lead operator
19 at six-thirty, and his brother, also an operator,
20 arrived at 7:00 p.m. for their twelve-hour shift,
21 which ran, again as David said, from 7:00 p.m. to
22 7:00 a.m.

23 The operators began their shift by
24 reassembling the spray dryer. Then later in the
25 shift the operators began sending the contents of
26 Feed Tank Number 1 to the spray-dryer system, which
27 automatically dried the caramel and bagged and boxed
28 the product, which was powderized caramel.

29 Also, during this time they filled Feed
30 Tank Number 2, and began preparing this material to
31 be fed to the spray dryer as Tank Number 1 ran empty.

32 The process would have been to switch to
33 Feed Tank 2 as Feed Tank Number 1 ran empty, to --
34 almost as a continual process.

35 While waiting for Feed Tank 1 to empty they
36 discovered a problem with the labels on boxes that
37 were being filled by Feed Tank Number 1.

38 Between 1:00 a.m. and 1:15 a.m. the
39 operators called their supervisor at home to inform
40 him of the problem with the labels. They continued
41 preparing the material in Feed Tank Number 2 by
42 adding steam to heat the contents while they were
43 also working to correct the problem with the box
44 labels in a nearby room.

45 During this time the operators checked on
46 the temperature of Feed Tank Number 2 while working
47 on the labels, fixing the labels. And while checking

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1 on Feed Tank Number 2 the operators noticed an
2 aluminum band, which is used to secure insulation on
3 the tank snap, and they also noticed caramel liquid
4 running down the side of Feed Tank Number 2.

5 Now these were clear indications that the
6 temperature and pressure that was building inside the
7 tank was exceeding normal operating limits.

8 The lead operator sent his brother to get
9 the maintenance mechanic, and he went around to the
10 back of the tank.

11 Moments later, before the operator and the
12 maintenance mechanic returned to the room, Feed Tank
13 Number 2 exploded.

14 The lead operator, who was likely standing
15 directly next to the tank, was killed instantly upon
16 the tank exploding.

17 The tank, itself, Feed Tank Number 2, was
18 launched to the west where it struck a storage tank
19 of aqua ammonia, knocking it off its base, which
20 caused the drain line on the bottom of the tank to
21 break, releasing the ammonia to the ground.

22 After striking the ammonia tank, Feed Tank
23 Number 2 then struck the spray dryer structure,
24 toppling the entire structure. This scattered debris
25 up to several hundred yards away.

26 This is a photo of the top pad of Feed Tank
27 Number 2 (indicating). The tank was nearly eight
28 foot in diameter and was constructed of three-
29 sixteenths stainless steel. This piece was found
30 over one hundred yards away to the west, and this
31 piece weighed approximately five hundred pounds.

32 This is a photo of the feed tank, itself,
33 Feed Tank Number 2, (indicating). As you can see in
34 the picture, what was once a cylindrical tank is now
35 a flat piece of metal debris.

36 This is another photo showing damage,
37 looking to the north. The tank lying here
38 (indicating), is Feed Tank Number 1. It is the
39 smaller of the two feed tanks. It is about a hundred
40 feet to the south from its original location, which
41 was in this area (indicating). You can see also this
42 is the, what we have been talking about, as the
43 spray-dryer structure, five-story structure.

44 Probable chain of events of that evening
45 and early morning, Feed Tank Number 2 was prepared
46 per batch instructions. Operators heated the tank by
47 introducing steam to the internal coils of Feed Tank

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1 Number 2 while other work was in progress, the
2 relabeling of the boxes.

3 The temperature of Feed Tank Number 2
4 likely rose above 160 degrees Fahrenheit and
5 continued to rise. The one-inch vent line on the
6 feed tank was plugged with hardened caramel. With no
7 way to vent the internal pressure building up inside
8 Feed Tank Number 2, the vessel failed
9 catastrophically.

10 This is a photo of the one-inch vent line
11 found from Feed Tank Number 2. Through this line was
12 the only way to vent the excess pressure that was
13 building up on Feed Tank Number 2. Notice as it was
14 found, the line was plugged with hardened caramel
15 material. And that, discussed briefly, the ammonia
16 release was a result of the tank explosion.

17 Approximately twenty-six thousand pounds of
18 aqua ammonia leaked from the aqua ammonia tank that
19 was knocked off of its base. The vaporizing ammonia
20 formed a cloud that floated towards Payne Street from
21 the back of the plant.

22 Because of this, residents were asked to
23 evacuate from their homes that were located on Payne
24 Street, and to shelter in place for about fifteen
25 hundred other local residents was instituted.

26 Concentrations as high as fifty parts per
27 million were recorded at the D.D. Williamson fence
28 line of ammonia by the Jefferson County Health
29 Department and the Fire Department during the Hazmat
30 response.

31 Because of the large amount of debris and
32 the leak being on the under side of the tank, amidst
33 a lot of other debris, it took them three entries to
34 secure before they could find the source of the
35 leak, and the majority of the ammonia vapors
36 dissipated by approximately 7:30 a.m. on the 11th.

37 This slide is to give you an idea of
38 amounts of ammonia. The odor threshold for humans is
39 about .5 parts per million. That is when you can
40 begin to smell ammonia.

41 Immediate eye and throat irritation can
42 occur at 50 parts per million. And according to the
43 National Institute of Occupational Safety and Health,
44 human exposure to ammonia above or at 300 parts per
45 million is immediately dangerous to life and health.

46 Now I would like to ask Dave Heller to step
47 back up and talk about the key findings from the

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1 case.

2 MR. HELLER: Thanks Mike.

3 Key findings, as a result of our analysis
4 of a large body of evidence we gathered during our
5 investigation, this is information from interviews,
6 studies of physical evidence, documents and as
7 compared to the regulatory environment various
8 consensus codes and standards, basic good
9 manufacturing practices, engineering practices, and
10 honed down to the key points of the incident, key
11 findings were then used to derive the root
12 contributing causes.

13 We identified first a lack of engineering
14 administrative controls on the feed tanks. Feed
15 tanks, again, lacking operational or safety controls.

16 Controlled heating was manual. The
17 operators relied on their experience and their
18 attentiveness of the operation to ensure that proper
19 temperature was met and maintained.

20 The operators had little guidance on how to
21 control the equipment or on what actions to take in
22 the event of unusual occurrences. And we will
23 discuss this in some more detail when we talk about
24 operating procedures and training.

25 There were no alarms on the system to alert
26 operators of abnormal conditions, which increased the
27 likelihood on this night that they had missed the
28 warning signs which preceded the tank failure. And
29 there were no interlocks or safety systems to
30 automatically shut down the feed tanks if safe
31 operating limits were exceeded.

32 And finally, as we discussed earlier and
33 what we will talk about in more detail, there were no
34 over-pressure protection devices. And we describe
35 this as that there were insufficient layers of
36 protection in this system, sort of like layers on an
37 onion that protect the system. The operators'
38 operate work, alarms and trips, and finally the
39 relief devices that were there to protect the system.

40 We found a lack of technical oversight or
41 understanding of the hazards in the feed tank system.
42 D.D. Williamson staff did not recognize the two feed
43 tanks as pressure vessels. In the past they had had
44 previous drawing operations with open top vessels,
45 and they called these tubs.

46 And when they put in the new spray-dryer
47 system, which was in the early, very early nineties,

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1 that same mind set of these feed tanks as being just
2 tubs feeding the spray dryer continued on, so these
3 were never recognized as pressure vessels.

4 Consultants and contractors who had been in
5 the plant over the years also did not recognize the
6 fact, or did not consult with D.D. Williamson as to
7 the hazards. And this occurred despite the fact that
8 the spray dryer, the five-story spray dryer itself
9 was adequately designed and instrumented for safety,
10 and despite the fact that in other areas of the D.D.
11 Williamson facility there were pressure vessels that
12 had proper relief devices and rupture disks and other
13 safety equipment.

14 So, again, as a result of the mindset at
15 the feed tanks, it did not receive the required
16 inspections and repairs, and modifications were not
17 inspected or certified.

18 Operating procedures and training were not
19 adequate for the hazards of the process. The D.D.
20 Williamson operators used batch sheets to guide them
21 through the production process. And the batch sheet
22 for the spray dryer would require the operator to
23 list the amounts of raw materials that were going
24 into the process and they would have various quality
25 control check points; take samples, bring them to the
26 lab for the quality control.

27 So from a quality viewpoint, which is very
28 important in the plant producing food products, they
29 were covering all the bases. But the batch sheets
30 contained no safety information or warnings or
31 guidance concerning the operation of the equipment or
32 safety for the operators.

33 The written procedures did not explain the
34 risks of overheating the feed tanks or the
35 consequences that could occur if the vent valves were
36 closed. And, again, operators were relying on their
37 judgment on the length of time it would take to heat
38 up the feed tanks.

39 Finally, training for the job was pretty
40 much on-the-job training and a new operator would be
41 paired up with an experienced operator. This is a
42 training method that is very common in the chemical
43 industry, but it has some problems in that old bad
44 habits can be passed along, or unapproved operational
45 shortcuts can be transmitted. So some classroom
46 training and some instructions on the batch sheets
47 themselves are really a good adjunct to that.

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1 Now the two feed tanks were operated as
2 pressure vessels. Twenty to twenty-fives pounds of
3 air pressure was added to each batch to push the
4 caramel liquid into the spray-dryer feed pump.

5 Drawings for the tanks show that they were
6 built to design pressures of forty and twenty-five
7 pounds per square inch. However, there is no
8 evidence that the tanks were built or operated per
9 the requirements of the ASME Boiler and Pressure
10 Vessel Code.

11 The code regulating pressure vessels in the
12 United States is the Boiler and Pressure Vessel Code
13 of the American Society of Mechanical Engineers.
14 That is the ASME.

15 The ASME first formulated rules for the
16 construction of steam boilers and pressure vessels
17 back in 1911, and ASME writes:

18 "The Code establishes rules of safety
19 governing the design, fabrication and inspection of
20 boilers and pressure vessels."

21 Now the two tanks we are talking about were
22 never certified by appropriate inspectors when built.
23 The certification process involves a visual
24 inspection, review of fabrication details such as the
25 welding specifications, and review of test results,
26 pressure tests on the vessel, and this assures the
27 integrity of the vessel at the design or rated
28 pressure.

29 And the tanks were never registered with
30 the National Board of Boiler and Pressure Vessel
31 Inspectors. The National Board is the organization
32 that serves in the United States as the repository
33 for all pressure vessel records.

34 And finally, repairs and modifications to
35 the tanks over the years were never inspected or
36 certified.

37 The ASME Code states that all vessels,
38 pressure vessels that is having an operating pressure
39 above 15 PSI shall be provided with pressure relief
40 devices.

41 The Code further states that it is the
42 responsibility of the user to ensure that the
43 required pressure relief devices are installed prior
44 to initial operation.

45 Again, D.D. Williamson did not consider
46 these tanks to be pressure vessels and so did not
47 ensure that pressure relief devices were installed as

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1 required, so the tanks were not equipped with
2 pressure relief devices.

3 They had had relief devices on them when
4 they were being used in other D.D. Williamson
5 facilities. The devices were removed when the tanks
6 were brought to Kentucky and never reinstalled. But
7 it is typical to take devices or other appliances off
8 a tank when it is in transit to avoid any damage.

9 Again, since D.D. Williamson had this
10 mindset that they were not pressure vessels or did
11 not see the need for over-pressure relief, and so
12 they did not reinstall devices or look at the
13 operation and see what was required.

14 Physical failure of Feed Tank Number 2
15 began with over pressure due to over heating. The
16 Chemical Safety Board calculated that a new tank
17 designed like Feed Tank 2 might have been able to
18 withstand an internal pressure of 180 pounds per
19 square inch.

20 The tank, on the night of the incident,
21 probably didn't see pressures at the worst of 130
22 PSI, which was the pressure of the steam that was
23 being used to heat the material in the tank.

24 The vessel then was most likely weakened
25 from prior damage due to application, misapplication
26 of vacuum and from uncertified repairs and
27 modifications before the vessel was brought into
28 Kentucky.

29 The pressure relief valves, properly sized
30 to the maximum over-pressure that could have been
31 experienced, would have protected the vessel from
32 catastrophic failure.

33 Now as in thirty-nine other states, the
34 ASME Code serves as the basis for Kentucky's Boiler
35 and Pressure Vessel Safety Act. The Kentucky Act is
36 the basic boiler and pressure vessel safety law, and
37 the details on how that Act is administered are in
38 the Kentucky Administrative Regulations.

39 We have said that D.D. Williamson had never
40 informed the State of Kentucky that they were
41 bringing the vessels into the State. The
42 Commonwealth of Kentucky requires that used pressure
43 vessels must be certified and a proof inspector when
44 built and carry a National Board registration number.
45 We said that these vessels were not properly
46 registered with the National Board.

47 When informed by a vessel owner that an

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1 owner plans to bring a used pressure vessel into the
2 State, Kentucky pressure vessel inspectors will
3 travel to inspect that vessel before it is brought
4 into the State. And in this incident State
5 inspectors would have rejected these vessels because
6 the tanks were not certified and were not registered
7 with the National Board.

8 Now lack of knowledge of vessels operating
9 that do not meet code requirements is not a problem
10 unique to Kentucky. In our investigation we
11 interviewed the chief boiler inspectors of six other
12 states. We talked to folks in Ohio, Indiana,
13 Virginia, North Carolina, Pennsylvania and Tennessee,
14 and we found this to be a common thread, that
15 pressure vessel and boiler owners and operators do
16 not inform the state that they have these vessels in
17 use. The state really has to rely on a number of
18 informal means to ferret out this information.

19 Sometimes state inspectors receive calls
20 from fire departments doing routine inspections, from
21 building inspectors and plumbing inspectors.
22 Sometimes even from insurance company inspectors.

23 We found in general that Kentucky's
24 regulations and practices are in line with the other
25 states. In fact, exceed the other states in a number
26 of areas.

27 The final results of our investigation
28 analysis of the root causes gave rise to the
29 incident. Root causes flow from our key findings and
30 they are the basic causes that if they had not
31 occurred or had not been in place the accident would
32 not have occurred.

33 That takes us to our first root cause.

34 D.D. Williamson did not have effective
35 programs in place to determine if equipment and
36 processes met basic engineering requirements. There
37 is no program to evaluate necessary layers of
38 protection on the spray-dryer feed tanks.

39 No recognition of the need to provide
40 process control alarms or instrumentation on feed
41 tanks, and was one single temperature indicator that
42 the operators had to read, and that is real
43 insufficient on an operation where you are generating
44 pressure and generating raising temperatures. As a
45 result, the operators were unaware that the system
46 had exceeded normal operating conditions.

47 The feed tanks were installed for use in

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1 the spray-dryer processor out of review of their
2 design versus system requirements. The need for
3 safety valves on the spray-dryer feed tanks were
4 never considered and they were never installed. And
5 the fact that these tanks were pressure vessels did
6 not register with D.D. Williamson management.

7 Our second of three root causes:

8 D.D. Williamson did not have adequate
9 hazard analysis systems to allow staff to identify
10 hazards posed by the feed tanks, nor did it
11 effectively use contractors and consultants to
12 evaluate the response to associated risks.

13 D.D. Williamson plant lacked methods of
14 systematically evaluate hazards of its operations.

15 Now as a facility producing food products,
16 D.D. Williamson abides by regulations of the Food and
17 Drug Administration, and they have what they call
18 their good manufacturing practice standards and
19 address issues like cleanliness, quality control,
20 ensuring product safety for consumers.

21 However, these guidelines from the
22 regulations from the FDA do not address worker or
23 manufacturing safety.

24 D.D. Williamson relied on reviews by
25 consultants and contractors and inspections by
26 insurance inspectors, OSHA inspectors, local fire
27 departments, but none of these individuals or
28 organizations are really best positioned to
29 understand what D.D. Williamson was doing and how
30 they were managing their operation.

31 One of the best ways to ensure that staff
32 expertise is properly directed is through systematic
33 reviews of plant systems, procedures and equipment,
34 and these reviews were not being done.

35 An example would be the review that would
36 be done for determining the proper size for relief
37 devices. A review of this type would have likely
38 have identified that the one-inch vent line was
39 inadequate and improper for the relief of the
40 potential over-pressure scenarios that could arise.

41 So neither D.D. Williamson or their
42 consultants or contractors recognized the need for
43 over-pressure protection. And, again, another
44 example, this lack of hazards analysis. D.D.
45 Williamson never registered his vessels with the
46 State of Kentucky, his pressure vessels.

47 Our third root cause:

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1 D.D. Williamson did not have adequate
2 operating procedures or training programs to ensure
3 that operators were aware of the risks of operating
4 the spray-dryer feed tanks to overheat and would know
5 how to respond appropriately.

6 The hazards of allowing the temperature of
7 the feed tank to exceed normal operating conditions
8 or for heating a batch while the vent valve was
9 closed were not documented in the operating
10 procedures. And the operators were not trained to
11 keep the vent valve open until the process of heating
12 the feed tank batch was complete.

13 At this point we ask the Board if they have
14 any questions before we proceed to the
15 recommendations.

16 * * * * *

17 CHAIRPERSON MERRITT: Thank you, Mr. Heller.

18 At this point I would open the floor. Are
19 there Board Members who have questions for staff?

20 Mr. Medina?

21 * * * * *

22 QUESTIONS OF MR. HELLER BY BOARD MEMBERS

23
24 MR. MEDINA: Mr. Heller, you mentioned the
25 calculated rupture pressure for a vessel designed to
26 the same specifications of Tank Number 2 of 180 PSI.
27 You also mentioned the normal working pressure for
28 Vessel Number 2 of 40 PSI, and the steam pressure of
29 130 and the air pressure of -- not to exceed 25
30 pounds.

31 You also mentioned the no more -- the
32 temperature of 160 degrees.

33 Were you actually able to determine at what
34 temperature or pressure Tank Number 2 failed?

35 MR. HELLER: No. We were -- we really
36 couldn't do that. We looked at the damage. We
37 looked at the debris, and we did look at the metal.
38 But there was no way to really come up with an
39 accurate number.

40 We -- the 180 number is a number calculated
41 for a new vessel, built per the thicknesses and the
42 design of the -- what we saw from the drawings of the
43 tank.

44 The 130 pounds was an estimate of the
45 maximum pressure we think could have been seen in the
46 tank based on the steam pressure going into the tank.

47 And the 40 was the design pressure for the

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1 tank.

2 CHAIRPERSON MERRITT: Are there other
3 questions? Mr. Bresland?

4 MR. BRESLAND: I have several questions, but
5 I will start my questions and then I can turn it over
6 to Dr. Poje and then I can come back to some, my
7 additional questions.

8 You talked about a lack of automation on
9 the feed tank and the temperature in the feed tank
10 was measured by one indicator.

11 What would be, in your professional
12 opinion, a more appropriate design for such a
13 temperature control?

14 MR. HELLER: Again, we talked about the
15 concept of layers of protection, and one aspect of
16 that is redundancy. So one way this could have been
17 done would be the temperature indicator, and then a
18 separate temperature indicator which would go to an
19 alarm that would be set at say this 160 degrees, or
20 it could be set whatever was necessary to provide the
21 operators with sufficient warning that things were
22 getting to a point where they needed to take action.

23 But again, redundancy so that one common
24 failure wouldn't take both of these instruments out
25 of service at the same time.

26 MR. BRESLAND: And would that be a
27 temperature that is -- that controls the steam flow?

28 MR. HELLER: That temperature could be used
29 to control the steam flow either automatically, or
30 another layer of protection would be a shutdown
31 system.

32 So if 160 is the alarm and the operators
33 come in and say, 'Okay, I can say this batch is fine.
34 I can just turn off the steam now manually,' and you
35 are okay.

36 Maybe if the temperature gets up to 180, or
37 whatever the setting might be, then the system would
38 say, 'Well, the operators aren't here. I have to
39 take automatic action,' and it automatically shuts
40 off the steam valve.

41 Another layer of protection would have been
42 to have a pressure alarm or pressure warning in the
43 same token. Rather than just checking temperature,
44 now you have another parameter you are checking.
45 Like these are again, some more redundancy, a little
46 more safety.

47 MR. BRESLAND: Were you able to determine,

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1 in the moments or hours before the incident, whether
2 the tank was completely full or whether it was
3 partially full?

4 MR. HELLER: The tank was not completely
5 full. That would be an issue. If the tank had been
6 full to the very top, then as the liquid expanded
7 that generates quite a bit of pressure. That was a
8 consideration that we looked at.

9 But based on D.D. Williamson's looking at
10 the material balances around the tank and our
11 checking those numbers, there was a -- it was not
12 completely full. There was a space at the top of the
13 tank.

14 It appears that the batch was filled as it
15 should normally be filled per the batch requirements.

16 MR. BRESLAND: In the description you talk
17 about the aluminum bands that are around the tank
18 that hold on the insulation. You talk about them
19 snapping. Could you expound a little more what that
20 means?

21 MR. HELLER: There's two possible
22 explanations for that. One is, again, there is
23 insulation around the tank. The aluminum covers that
24 as a way of protection, or protection from any
25 external damage, and then the bands hold that all in
26 place, bands like on a shipping container.

27 The bands snapping, again, two possible
28 interpretations. One is that the vessel itself was
29 expanding and the band was snapping.

30 Another interpretation was that what had
31 occurred was some sort of a small leak in that vessel
32 and the caramel was filling up the space between the
33 shell of the vessel and the aluminum inside that
34 insulation area, and that was filling up and
35 expanding.

36 Both indications of a problem with the
37 vessel.

38 MR. BRESLAND: Now when the tank was being
39 heated up, you know, the material was put into it,
40 then they opened the steam valve, how quickly did the
41 temperature increase?

42 MR. HELLER: We talked to just about all the
43 operators in the plant and the numbers were twenty to
44 twenty-five minutes to go from about 120 degrees up
45 to about 160 degrees, somewhere in that ball park.
46 That depended on the time of year and the temperature
47 it came in and different batches would be somewhat

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1 different.

2 But twenty, twenty-five is what they told
3 us for this material.

4 MR. BRESLAND: And if the operator was
5 unable to pay attention and the temperature for a
6 period of time, let's say ten or fifteen minutes, how
7 much higher would the temperature have gone, would
8 you estimate?

9 MR. HELLER: We really couldn't estimate how
10 high it would have gone. We did talk, from talking
11 with the other operators, that they had all
12 experienced situations where the temperature had
13 exceeded what they were hoping to get to, and they
14 had come over and they would open vent valve, or they
15 would have the vent valve already open, and they were
16 able to just bleed off that pressure and continue on
17 with the operation with no adverse consequences.

18 But they had, all of them had had
19 experience of missing that point where you really had
20 to turn it off and move along.

21 MR. BRESLAND: I will turn the questioning
22 over to Dr. Poje, but I do have some additional
23 questions.

24 DR. POJE: Dave, I have a couple of
25 questions in regards to clarification.

26 What was the condition of the valve on the
27 inlet air side? Were you able to examine that?

28 MR. HELLER: We found the regulator, and it
29 was -- it was damaged quite a bit. Again, it flew
30 quite a distance from the source of the -- where it
31 was originally located.

32 We think that where the position of the set
33 screw was that it was set so that it wouldn't have,
34 you know, fell open condition. So we -- what I am
35 saying is we don't think that there was a massive in-
36 rush of 125 PSI air into the vessel. Typically, air
37 regulators don't fail in a fell open position.

38 DR. POJE: I would also like some
39 clarification on your characterization of the batch
40 sheets. I am recalling another tragic event, the
41 Morton Chemical event of 1988, in which workers
42 stayed around a vessel that was clearly out of
43 control and in a very dangerous situation, and their
44 nearness to the vessel added to the human
45 consequences.

46 In this case obviously there was an
47 impending situation that wasn't recognized by the

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1 work force and unfortunately they were in the
2 situation far too long.

3 What is the details of the safety operating
4 equipment batch sheets that you would likely see --
5 did you see at this facility, and what might you have
6 from your background of professional experience as a
7 better designed batch sheet that might provide more
8 warning on abnormal situations?

9 MR. HELLER: Well, good practices in the
10 chemical industry is to have some level of warnings
11 and safety information each batch sheet; so, whereas,
12 an operator might have, when he first learned the
13 job, had some training on safety or whatever the
14 issues are.

15 But having it right on the batch sheet,
16 every night when he is running this product, or
17 whenever -- especially if he is not running this
18 particular product that often, when he does run it he
19 will see, 'Do not exceed 160 degrees because . . .'
20 He will see, 'Do not let pressure exceed 20 PSI
21 because . . .' of these consequences.

22 And then it would say, 'And here is what
23 you should do if that happens. And the alarms are
24 set at . . . and your shut down is set at . . .'
25 Just has it right in front of the operator every day.
26 So he says, 'Okay. I am making product twelve and,
27 gee, I need to be careful about 160 degrees and I
28 need to remember to keep that vent valve open when I
29 get working there.'

30 DR. POJE: I am also struck by the
31 consequences of this catastrophic failure of this
32 vessel. Can you tell me about the nature of the
33 explosion's impact on the cinder block wall?

34 MR. HELLER: Right. The vessel itself was
35 propelled to the west, and that was where the ammonia
36 tank was. And then it appeared to have ricocheted
37 back and taken out the top of the spray-dryer
38 structure.

39 On the right was the cinder block wall that
40 separated the bagging area and where the carrying
41 agent was. That cinder block wall was taken out.
42 And, in fact, the roof structure was precarious and
43 we were -- it was -- we were not going in that area
44 for several days until their structural folks came in
45 and kind of took a look at that situation.

46 DR. POJE: Then you mentioned that we had an
47 estimated release at this event of twenty-six

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1 thousand pounds of aqua ammonia. This week the
2 National Transportation and Safety Board unfurled
3 results of their investigation into a rail car
4 situation in which anhydrous ammonia was released.

5 Can you give me some indications of the
6 differences in those two materials and perhaps their
7 behaviors when released to the environment?

8 MR. HELLER: Aqua Ammonia is a solution of
9 pure ammonia and water, and because of that it sort
10 of mitigates the consequences of release.

11 Release of anhydrous ammonia, it is going
12 to be immediate large vapor cloud, has very
13 disastrous consequences.

14 Here, again, the water mitigates that
15 somewhat. The leak at this tank was from a hole, a
16 valve at the bottom of the tank, so it was a slower
17 leak; not a massive release all at one time.

18 But, again, the consequences were such that
19 emergency responders who were trying to get in there
20 had to wear self-contained breathing apparatus, had
21 to wear Level A suits, moon suits, if you will, fully
22 encapsulated suits to get in there and assess the
23 damage.

24 DR. POJE: And this event occurred at 2:00
25 a.m. in the morning. There was a number of impacts
26 upon the surrounding public.

27 Can you characterize the emergency response
28 function during this event?

29 MR. HELLER: Their response was very good.
30 The folks were on the scene very quickly. I believe
31 it was the firefighters went door-to-door to evacuate
32 the residents that were most close to the incident.

33 They brought in buses to stage folks away
34 and prepared to move them farther away if the need
35 arose.

36 They put water on the scene. It was quite
37 a large response and very quick.

38 DR. POJE: I have one last thing. You did
39 present that a projectile of a 500-pound piece of the
40 top of the tank was driven far away from the site and
41 next to the railway.

42 What would be the nature of the types of
43 cargoes on that rail line? Would it include
44 hazardous materials?

45 MR. HELLER: I would assume so. This was a
46 -- I think it was a CSX Rail Line. There's two lines
47 going by the plant. The company had a third line,

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1 was their siding.

2 Again, fortunate -- this head of the tank
3 landed on the D.D. Williamson spur. But, again, it
4 was very close to the -- to where the other lines
5 were.

6 Another piece of the tank, a motor, the
7 agitator motor on the top of the tank, actually
8 landed in the front yard of a house on the other side
9 of the rail tracks.

10 DR. POJE: I am recalling an event that
11 Steve Wallace and John Bresland and I were at a
12 little more than a year ago in Pascagoula,
13 Mississippi, in which shrapnel patterns of a failed
14 vessel came near to causing another layer of
15 endangerment to the surrounding community. So,
16 again, this is a very serious incident in my mind,
17 and --

18 MR. HELLER: Well, I think, again, the
19 ammonia tank was pushed off its foundations and lying
20 separate on the bottom. There was a very large dent
21 in that tank which had thirty-two thousand pounds --
22 was twenty-six thousand. If that tank had been
23 punctured the release would have been much more
24 significant.

25 DR. POJE: Thanks.

26 CHAIRPERSON MERRITT: I have some questions.
27 Explain for me the air pressurization
28 system. I understand this vessel was installed and
29 at some point air pressure was added to this
30 installation.

31 There was a regulator for the air pressure.
32 What would be the purpose of putting an air pressure
33 regulator on an atmospheric tank, if that is what it
34 was to be?

35 MR. HELLER: Well, the plant air system ran
36 off the compressor at about 125 pounds per square
37 inch. The recognition by the plant was that that was
38 way more air pressure than would be needed to push
39 the material out. So the regulator was added to just
40 control that down to a much -- really a controlled
41 level.

42 CHAIRPERSON MERRITT: Okay. And then -- but
43 pressure was needed to move this out?

44 MR. HELLER: Right.

45 CHAIRPERSON MERRITT: Okay. So I assume all
46 the holes were plugged in the tank. And where these
47 pressure relief valves had been, what was put in

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1 their place?

2 MR. HELLER: I don't know if that was the
3 nozzle where the air was added, but typically a tank
4 has a number of nozzles on the top for various
5 appliances or pieces of equipment.

6 CHAIRPERSON MERRITT: Can you explain to me
7 what this air vent looks like? Because I understand
8 from the report that air pressure would be added and
9 there was a ball valve. Was that on the vent line?

10 MR. HELLER: It came off of the vent line.
11 The vent line went into the top of the tank and the
12 air -- I mean, the air pressuring line came to the
13 top of the tank. The vent valve came off of that
14 line and there was a quarter-turn hand valve that was
15 used to open up and bleed off the pressure.

16 CHAIRPERSON MERRITT: It was there in order
17 to also contain pressure?

18 MR. HELLER: Right. Right.

19 CHAIRPERSON MERRITT: If it is open you
20 develop no pressure.

21 MR. HELLER: Right. To push the stuff from
22 the feed tank to the pump, you would close that
23 valve, add the pressure, and then you would start
24 your pumps and work it off.

25 After you were done and the tank was empty,
26 you would open that valve to bleed off whatever
27 pressure was left before you refilled the tank with
28 the next batch of caramel color.

29 CHAIRPERSON MERRITT: Now does D.D.
30 Williamson have any engineering staff that would have
31 looked at this tank and identified they would have
32 needed a ball valve in order to pressurize this tank,
33 or how did they come to that?

34 MR. HELLER: There was quite a level of
35 experience among the staff. There was a young
36 engineer, but they also had experienced people
37 working at the plant who had many years in this
38 industry and in various industries. And these tanks
39 had been used in other locations where also they had
40 experienced people.

41 CHAIRPERSON MERRITT: So, indicating that
42 they did not recognize this tank as a pressure tank
43 comes a little hard for me to understand.

44 MR. HELLER: Right. And that is where, if
45 you have a system where you are having systematic
46 reviews, if one person misses this, or if another
47 person misses it, if you have a group of people

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1 together and kind of put their heads together, it
2 really makes up for the some of the -- some is
3 greater than the individual parts in these kind of
4 systematic reviews.

5 CHAIRPERSON MERRITT: Okay. Do you have
6 other questions, Mr. Medina?

7 MR. MEDINA: You explained some of the
8 emergency response activities. I would like to know
9 how effective was the shelter in place notification
10 for the residents, considering that it was two
11 o'clock in the morning.

12 MR. HELLER: Right.

13 MR. MEDINA: And how well did they actually
14 follow that recommendation?

15 MR. HELLER: It seems it went very well.
16 Again, most people were sleeping and they wouldn't
17 have received the notifications which were by
18 emergency radio and -- radio and television. But,
19 again, because it was two o'clock in the morning and
20 there was sufficiently -- the shelter in place
21 requirements is stay where you are, don't go outside
22 because you could walk in the wrong direction and go
23 into the problem.

24 So the fact that it did happen at two
25 o'clock in the morning, people were asleep, was good.

26 CHAIRPERSON MERRITT: Other questions, Mr.
27 Bresland?

28 MR. BRESLAND: On the evening of the
29 accident, or even on a typical evening before the
30 accident, how many people worked -- were at work at
31 the facility?

32 MR. HELLER: Oh, on the night of the
33 accident there were five people at the plant. There
34 were the two Perry brothers. There were two, a
35 mechanic and another operator working, again, on the
36 other side of this cinder block wall, in the cooker
37 area of the plant. And there was a lab technician up
38 in the offices.

39 MR. BRESLAND: That is four? Did I miss
40 someone?

41 MR. HELLER: The two brothers, the two other
42 mechanic and another operator inside, and then the
43 lab technician.

44 MR. BRESLAND: That is five. Was there
45 normally any supervisor on duty --

46 MR. HELLER: No, not on the -- I don't know.
47 I really can't answer that in general. But certainly

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1 there was none that night.

2 MR. BRESLAND: And what is the typical work
3 schedule; what is their normal work schedule?

4 MR. HELLER: It was a twelve-hour shift,
5 several days on, several days off, twelve-hour shift
6 schedule.

7 MR. BRESLAND: Five days a week, seven days
8 a week?

9 MR. HELLER: Seven days.

10 MR. BRESLAND: So the person comes in to
11 work at seven in the evening and leaves at seven --

12 MR. HELLER: Right.

13 MR. BRESLAND: -- in the morning?

14 MR. HELLER: There is a shift change where
15 you meet the folks from the previous shift and kind
16 of go over what is new, what is different, here is
17 the way we are set up.

18 MR. BRESLAND: Now what was the job
19 experience of the two operators who were working the
20 equipment that evening?

21 MR. HELLER: The operator, Mr. Perry that
22 was killed, had been on the job about five years.
23 And the other operator had only been there I think
24 since January, he had been hired on.

25 MR. BRESLAND: I would like to refer to a
26 section in the complete report as opposed to the
27 shortened version here in which you describe what
28 happened on the shift from the time when the operator
29 came in.

30 Can you go through the time-line of
31 starting at seven o'clock in the evening as to what
32 actually -- what happened from then until two o'clock
33 in the morning when the explosion took place?

34 MR. HELLER: Right. The operators came in
35 about seven o'clock in the evening. Our information
36 is that Mr. Perry slept for a few hours at the
37 beginning of his shift. He worked two full-time jobs
38 and he was taking -- his brother covered, really
39 covered for him while he took a nap at the beginning
40 of the shift.

41 Again, this is a night shift operation.
42 They were getting all their work done. They were
43 considered good operators, and it was not considered
44 a performance issue at the time.

45 At ten o'clock they got back on getting the
46 first feed tank going into the spray dryer, and
47 continued on with their other duties from that point.

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1 MR. BRESLAND: Was this a normal occurrence?
2 MR. HELLER: From talking with staff and
3 from interviews with the employees and staff, yes,
4 this was a fairly normal occurrence.
5 MR. BRESLAND: And what -- you said you
6 investigated that and the relationship between that
7 and the incident was --
8 MR. HELLER: We saw no causal relationship
9 at all. Again, the opinion was that he got up around
10 nine-thirty or ten o'clock. The accident didn't
11 occur until two in the morning. We know he talked to
12 the plant manager by phone about one, one-fifteen in
13 the morning. We saw nothing that related to the
14 events in any way.
15 MR. BRESLAND: Okay. I don't have any more
16 questions at this time. Thank you.
17 DR. POJE: I have just one more question. I
18 am persuaded by the findings that you have and the
19 causation, one of the areas that you have raised is
20 the area of layers of protection, which I think is a
21 very important concept in a number of chemical
22 operations.
23 One that is sort of closest to the core
24 there has to deal with the inherent design of the
25 operation and safety. Is there any way of producing
26 caramel that does not involve pressurized vessels?
27 MR. HELLER: I do not know the answer to
28 that question. Again, the caramel is already
29 produced at this point in the process. This is just
30 getting the material ready to go to the spray dryer.
31 CHAIRPERSON MERRITT: Are there any other
32 questions? And if there's no other questions, I
33 would then turn it over to Mr. Wallace --
34 MR. HELLER: Right.
35 CHAIRPERSON MERRITT: -- and do
36 recommendations.
37 MR. HELLER: Steve?
38 * * * * *
39 MR. WALLACE: Good morning.
40 The incident that occurred at D.D.
41 Williamson was a tragic accident that did not have to
42 happen. The mission of the Chemical Safety Board is
43 to prevent accidents like this in the future.
44 We do this in two ways:
45 We investigate these accidents and we
46 communicate our findings from the investigations.
47 We also make recommendations, specific

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1 targeted recommendations to prevent these type of
2 accidents from happening in the future.

3 Our recommendations are a primary tool that
4 we use to motivate an implementation of safety
5 improvements and to prevent these accidents. They
6 address specific issues that caused the incident and
7 they address management system changes that will
8 prevent similar incidents in the future.

9 Our recommendations are issued and closed
10 only by a vote of the Board.

11 I will now read the proposed
12 recommendations from the staff.

13 (Reading): We have talked a lot in the
14 findings about safeguards that were not in place.
15 Safeguards are best put into place during the design
16 phase when equipment is designed and should be
17 consistent throughout the life of operating
18 equipment.

19 Consistent with our findings that these
20 were not designed and operated in accordance with
21 good management practice, we recommend that D.D.
22 Williamson and Company, Incorporated, institute
23 procedures to ensure that pressure vessels are
24 designed, fabricated, repaired and operated according
25 to applicable codes and standards.

26 And in an effort to assure that there are
27 not similar latent hazards at other D.D. Williamson
28 facilities, we recommend also to D.D. Williamson that
29 they audit all vessels at D.D. Williamson facilities
30 to ensure that they are equipped with adequate over-
31 pressure protection as warranted and equipped with
32 alarms and interlocks as warranted.

33 As we discussed, one of our findings is
34 that a safety valve which had been in place was
35 removed. Also, we found that this tank replaced an
36 atmospheric storage tank, and it was never fully
37 considered as a pressure vessel by the company, even
38 though it obviously was.

39 Therefore, we recommend that D.D.
40 Williamson implement a program that includes hazard
41 reviews when existing equipment is used for new
42 purposes and when safety devices are removed or
43 altered.

44 The lack of hazard evaluation can result in
45 insufficient safeguards to prevent accidents, which
46 we have talked about a number of times this morning.

47 Therefore, we recommend that D.D.

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1 Williamson and Company implement a hazard evaluation
2 procedure to determine the potential for catastrophic
3 incidents and necessary safeguards that should be in
4 place.

5 As Mike and Dave discussed, this was a
6 labor -intensive process, requiring operators to
7 monitor the process in the heating of the tank while
8 they were attending to other duties.

9 Therefore, we recommend that D.D.
10 Williamson audit manual control of process
11 conditions, such as temperature and pressure, to
12 determine if safeguards are needed.

13 And our final recommendation to D.D.
14 Williamson is that they upgrade their written
15 operating procedures and train operators on these
16 revised procedures.

17 There is an exemption in the Kentucky
18 Regulations which I will discuss momentarily. The
19 exemption only applies to new vessels and not used
20 vessels.

21 Therefore, in the spirit of communicating
22 information critical to people who install these
23 types of vessels, we recommend to the Commonwealth of
24 Kentucky that they communicate to owners of pressure
25 vessels, mechanical contractors, engineering
26 consulting companies and insurance companies doing
27 business in Kentucky that used vessels are not exempt
28 from registration and initial inspection before being
29 placed into service in Kentucky.

30 Further, in the spirit of communicating as
31 much information to as many relevant parties as
32 possible, we recommend to the Mechanical Contractor's
33 Association of Kentucky that they communicate to
34 their members that use pressure vessels are not
35 exempt from registration and initial inspection
36 before being placed into service in Kentucky.

37 And finally, we would like to recommend to
38 the Risk and Insurance Management Society, RIMS, and
39 the National Board of Boiler and Pressure Vessel
40 Inspectors that they communicate the findings of this
41 report to their membership.

42 One final issue I wanted to touch on, which
43 is not a recommendation but an issue that we will be
44 following up on.

45 There is an exemption in the State of
46 Kentucky for new vessels. And the exemption reads,
47 and I quote, "The following vessels shall be

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1 inspected upon installation and reinspection every
2 three years, pressure vessels exceeding 200 PSI
3 maximum allowable pressure."

4 That comes from the Kentucky Administrative
5 Regulations.

6 While the vessels that we are discussing
7 this morning were used vessels that were brought into
8 the State, this is not causally related to this
9 incident. However, we believe that by exempting the
10 class of vessels that is less than 200 pounds, which
11 would include vessels such as these that we have
12 talked about, the vessel that failed was designed for
13 40 pounds.

14 We believe that there is a significant gap
15 in the Kentucky Regulations when compared with other
16 states. We have surveyed five other states to
17 determine if they have similar exemption for vessels,
18 and we found that they do not.

19 We are concerned that a large number of
20 dangerous vessels may not receive adequate oversight
21 in the State of Kentucky because of this exemption.
22 And, therefore, we have sent a letter to the State of
23 Kentucky communicating our concerns and requesting
24 that they immediately explore ways to remove this
25 exemption from their regulations.

26 CHAIRPERSON MERRITT: Thank you.

27 MR. WALLACE: We would like to try to
28 address any questions you may have about the
29 recommendations.

30 CHAIRPERSON MERRITT: At this point I would
31 like to open the floor to the Board for any other
32 questions you might have with regard to
33 recommendations.

34 * * * * *

35 DR. POJE: Just one of clarification, Steve.
36 In our root cause, the third one that we have
37 identified, we focused in on the adequacy of the
38 operating procedures, being inadequate in this
39 particular incident. But our Recommendation Number
40 6, I believe it is, focuses in on upgrading those.

41 Would that include an upgrade that would
42 provide some focus on abnormal situations and the
43 appropriate management to them?

44 MR. WALLACE: Yes. Appropriate written
45 operating procedures should include deviations that
46 you can have from what you expect and what
47 consequences could come from those deviations,

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1 whether it is an increase in temperature, whether it
2 is an increase in pressure, whether it is an increase
3 in contamination, whatever is critical to keeping
4 that operation safe.

5 There are normal boundaries that should be
6 recorded, understood, and deviations from those
7 normal boundaries, for instance high temperature, low
8 temperature, high pressure. Those should be
9 documented and people should be trained on how to
10 address those situations, which would include the
11 abnormal situations that you discuss.

12 DR. POJE: Thank you.

13 CHAIRPERSON MERRITT: I there a reference
14 that we will provide that would direct D.D.
15 Williamson to these guidelines for proper procedures
16 and training with regard to operations; I mean, if we
17 have some guidelines that we can direct them to, or
18 will we in our recommendations?

19 MR. WALLACE: Yes. As part of the
20 recommendation follow-up it just doesn't stop with a
21 letter that we issue to the company. We will have a
22 number of times that we communicate back and forth
23 with the company.

24 We will issue the recommendation to the
25 company. The company and other recipients will then
26 respond to us. And then we will evaluate their
27 response, and we continue to have a back and forth
28 dialogue.

29 But during that process, we certainly
30 communicate our expectations, as we communicated our
31 expectations when we met with recipients prior to
32 issuing this, when we were deciding exactly what
33 recommendations we wanted to make. We wanted to get
34 their input on it. To go --

35 CHAIRPERSON MERRITT: So that the CCPS, the
36 Center for Chemical Process Safety, or AICHE, or
37 ASTM, or any of these organizations, do they have
38 best practices for procedures and operations?

39 MR. WALLACE: Yes. And to address the other
40 part of your question, some very good guidelines
41 exist in industry. Some of the ones that I am most
42 familiar with are with the CCPS, Center for Chemical
43 Process Safety. They actually have books
44 specifically addressing maintenance and operating
45 procedures, and those are aspects of some of their
46 other books.

47 Some of the OSHA Regulations, which all may

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1 not apply in this case; but, for instance, OSHA PSM-
2 1910.119 has a section, a very brief section, on
3 operating procedures, and discusses what should be in
4 that section as well as training.

5 So good management guidelines and good
6 practices do exist. There are other ones that exist
7 in different quarters. The American Petroleum
8 Institute puts out a number of publications. I
9 realize that a company like D.D. Williamson probably
10 is not a member of the American Petroleum Institute,
11 but they do have good guidelines. Even if you are
12 not in that field, you can apply those guidelines to
13 procedures that you would develop.

14 CHAIRPERSON MERRITT: And what about
15 management systems? One of the things we say is that
16 there weren't adequate management systems. Do our
17 recommendations address management system guidelines
18 that D.D. Williamson and others should be following
19 in order to assure that they are paying to these
20 layers of protection?

21 MR. WALLACE: Well, our recommendations try
22 to speak to the outcome that we would require, and
23 the things that we discuss are the hazard reviews and
24 hazard analysis that should be done in order to
25 determine if they have necessary safeguards.

26 Hazard evaluation is a management system,
27 an appropriate aggressive, persistent hazard
28 evaluation program which proactively looks at vessels
29 as they are being designed. It looks at vessels
30 throughout their operation. It looks at the training
31 that operators receive. It looks at procedures that
32 are in place in order to assist operations personnel
33 in doing their job.

34 And it covers issues like changes,
35 management of changes, one management system you have
36 to have in place when changes occur.

37 These were pressure vessels that were
38 actually used to serve a function that atmospheric
39 tubs had been used in the past. That could be
40 interpreted as a change, and an aggressive management
41 system to evaluate changes would address issues such
42 as those.

43 CHAIRPERSON MERRITT: And can you find those
44 in manuals or in books that are published under -- by
45 CCPS or others?

46 MR. WALLACE: Right. Again, I would go back
47 to CCPS. They have some very good publications

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1 specifically on management systems. They have a book
2 that is "Technical Management of Chemical Process
3 Plants. I think I have the name right. And it
4 discusses several management systems that you would
5 have.

6 And, again, I go back to OSHA PSM
7 Regulation. Even in facilities where the PSM
8 Standard, OSHA 1910.119, is not technically
9 applicable, those same management systems and
10 guidelines that exist there, it is good for business
11 to do those. Not only because it makes business
12 safer, but preventing incidents is a cost benefit for
13 industry; and so, therefore, I would encourage people
14 who are looking for these types of standards to
15 review the OSHA Regulations, but also the Center for
16 Chemical Process Safety and the American Petroleum
17 Institute Safety Guidelines.

18 CHAIRPERSON MERRITT: Mr. Warner, does it
19 require an amendment if we wanted to reference those
20 documents and those guidelines in our recommendation
21 letter? I mean, we don't proscribe how the
22 recommendation is fulfilled, but does it require an
23 amendment to the recommendation, or can we do that?

24 MR. WARNER: No amendment would be required.

25 CHAIRPERSON MERRITT: No amendment would be
26 required? Well, I would like to ask, though, that
27 those documents be referenced in our recommendation
28 letters in the event they are not familiar to the
29 company.

30 MR. WALLACE: I think that is an excellent
31 idea, Madam Chair. We will do that.

32 CHAIRPERSON MERRITT: Thank you.

33 Are there any other questions, Mr. Bresland
34 or Mr. Rixio?

35 MR. RIXIO: Mr. Rixio?

36 CHAIRPERSON MERRITT: Mr. Medina.

37 (No further questions indicated.)

38 * * * * *

39 CHAIRPERSON MERRITT: Well, with that then,
40 we would like to open the floor to public comment.
41 First of all, I would like to acknowledge that
42 Councilwoman Tina Ward Pug is here and we appreciate
43 very much your coming and attending this meeting. We
44 feel it is important to have local representation
45 here to see what the proceedings are like, and that
46 you very much for taking time out of your schedule to
47 come.

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1 At this time what I would like to do is,
2 Number One, ask you to keep your remarks Germaine to
3 this event. Number Two, to keep them to five minutes
4 or less, and we will time you so and give you a
5 warning.

6 Also, so that you can be heard, we would
7 like you to use the microphone over here to your
8 left, and please pronounce your name clearly so our
9 court reporter can get it, and spell it for us and
10 tell us what your affiliation is.

11 With that, I would like to ask, or
12 recognize Mr. Ted Nixon.

13 * * * * *

14
15 PUBLIC COMMENTS

16 MR. NIXON: Good morning, and thank you. I
17 am Ted Nixon. I am currently the President and Chief
18 Executive Officer of D.D. Williamson and Company.
19 Nixon is spelled N-I-x-o-n.

20 I appreciate the opportunity to share my
21 thoughts on what I believe we have all learned
22 through the efforts of the Chemical Safety Board and
23 many others since the tragic accident nearly a year
24 ago.

25 This was difficult experience for everyone.
26 We lost a friend and associate in the accident, and
27 certainly caused some anxiety among our many friends
28 and neighbors in the Clifton Community.

29 We were determined to understand what
30 happened and how it could be prevented. That is why
31 we welcomed a rigorous review by the Chemical Safety
32 Board and three other investigation groups.

33 When we talk about the fabric of safety
34 practices that surround us in our lives we can see
35 that they have been developed either by anticipating
36 potential risks or learning from failures. I wish
37 this situation could fit into the earlier category,
38 that we could have imagined what might have happened
39 and put controls in place to handle it.

40 The fact is, this tank operated safely and
41 reliably for ten years.

42 As our Chairwoman pointed out earlier,
43 companies need to not just look at how things are
44 supposed to work, but how they might go terribly
45 wrong.

46 Unfortunately, everyone missed it.
47 Inspectors, outside consultants, insurance companies

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1 and our own engineers. But it was our tank and it is
2 ultimately our responsibility.

3 We respect the findings of this Board and
4 are here to learn, and certainly not to argue with
5 this report. I would appreciate the opportunity,
6 however, to clarify what I feel may be one
7 misunderstanding.

8 And that is that when the tank -- when the
9 feed tank was brought into the State of Kentucky, as
10 Mr. Heller pointed out, the pressure relief valves
11 were removed to prevent them from damage. And the
12 reason that they were installed was that -- and that
13 it was not certified by the State, was that for four
14 years it was utilized as a non-pressure storage tank.
15 The State did not make a mistake, and we did not make
16 a mistake when the tank came in.

17 Three years later the feed tank was put
18 into a low pressure situation, and I wish certainly
19 today that we had reinstalled the pressure vessels at
20 that -- the pressure relief valves at that time.

21 We sought to follow the law. Everyone had
22 done their jobs. But the fact is that a tragic
23 accident still happened. What we have learned from
24 that is that we must be more vigilant.

25 We have already drawn from this experience
26 and the investigation over the last few months to
27 incorporate many advance safety designs in our new
28 facility. We have completely re-engineered our
29 processes and equipment to eliminate sources of over
30 pressure and high temperature in the feed tank
31 operation.

32 Dr. Poje asked if pressure and temperature
33 are required in the feed tank operation. Our process
34 now has been changed to eliminate both pressure and
35 temperature in this operation.

36 We have computerized equipment monitoring
37 in controls in several operations. In our rebuild,
38 all of our raw materials, including our aqua ammonia,
39 will be stored inside the building with highly
40 sensitive leak detection devices to protect our
41 neighbors.

42 We have designed fans and other noise
43 producing equipment for quieter operation. New
44 emissions equipment has been and will be installed as
45 we rebuild to further protect our air and water
46 quality.

47 We have contracted with DuPont Safety

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1 Resources to review all of our operations on a global
2 basis and to help us develop a uniform best practices
3 safety program which will be implemented at all of
4 our facilities.

5 The end result of these efforts is
6 something we have always sought to have and our
7 neighbors deserve, a plant that is safer, cleaner and
8 quieter.

9 Along with these enhancements to our
10 Louisville Facility, we have also launched a six-
11 point safety enhancement plan at our plants around
12 the world which addresses all of the recommendations
13 of the Chemical Safety Board. I would be happy to
14 provide anybody with details of that at a later date.

15 In closing, I want to add my deepest
16 appreciation for our neighbors in Clifton and our
17 many friends in this community of Louisville.

18 I feel so sorry about what happened in our
19 neighborhood a year ago. We sought during this last
20 year to keep them informed of what happened and what
21 we are doing about it, because that is what neighbors
22 should do.

23 All along their many expressions of support
24 and encouragement have meant a lot to me and to our
25 associates. They have made us a better company and,
26 in turn, we hope in a small way we have reaffirmed
27 the value of businesses and residences working
28 together.

29 Thank you.

30 CHAIRPERSON MERRITT: Thank you, Mr. Nixon.

31 * * * * *

32 CHAIRPERSON MERRITT: I would like to
33 recognize Pat Thixton.

34 MS. THIXTON: Good morning. Thank you for
35 the opportunity to address the Board and the D.D.
36 Williamson management.

37 I guess I come as a lifelong resident of
38 the neighborhood, and I am coming just to share some
39 of my concerns, and I come with more questions than
40 comments.

41 I would like to know what assurance do we
42 have that the corrective plan of action that has been
43 put in place will ensure that a similar occurrence
44 does not take place in the future?

45 What kind of oversight or inspection
46 procedures are in place by the regulatory agencies to
47 determine that laws, codes and standards are followed

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1 to the law?

2 As a result of the explosion there has been
3 reconstruction. From casual observation, it appears
4 that there has been a significant expansion of the
5 facility. Does that also imply that there is
6 significant risk to the neighbors who live in the
7 area?

8 And I guess have the personnel of D.D.
9 Williamson been trained to handle the worst case
10 scenario?

11 Thank you.

12 CHAIRPERSON MERRITT: Thank you for your
13 comments.

14 * * * * *

15 CHAIRPERSON MERRITT: The next person is
16 Rachel Grimes.

17 MS. GRIMES: Good morning. My name is
18 Rachel Grimes. That is G-r-I-m-e-s. I live at 2042
19 Frankfort Avenue. I serve on the Board of the
20 Clifton Community Counsel, also. I can actually see
21 the D.D. Williamson plant from my rear yard if I look
22 west along the CSX Rail Line.

23 During the ten years that I have lived here
24 there have been two catastrophic explosions at this
25 plant. This recent explosion made pictures fall off
26 my walls, something that the freight lines does not
27 cause.

28 I understand from several articles in the
29 Courier-Journal that this company has had twenty-
30 seven hazardous spills since 1991. There have also
31 been fifty-nine violations, other fines and civil
32 suits brought upon them by MSD -- that is our
33 Metropolitan Sewer District -- for being a
34 significant non-complier with waste water pollution
35 discharge.

36 I am outraged that the owners of this
37 company have been so grossly and repeatedly negligent
38 with regard to the health and safety of its workers
39 and the residents of Clifton.

40 Clearly this Chemical Safety Board has
41 found that this accident was preventable. D.D.
42 Williamson's willful avoidance of compliance resulted
43 in a man's death.

44 It is not enough that 140-year-old company
45 has committed to rebuilding a safer state of the art
46 plant. They should implement the recommendations
47 that have been brought to you today by this Board.

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1 But I also feel they should implement a
2 hazard communication program for the workers and the
3 residents that would include an audio component for
4 Clifton's many visually impaired residents as well as
5 those that are sleeping soundly in their beds.

6 Both of these explosions that I refer to
7 happened at two in the morning.

8 I feel very strongly that they should be
9 held accountable to the full extent of the law with
10 regard to the environmental health and safety
11 regulations that they have negligently avoided
12 repeatedly.

13 Thank you.

14 CHAIRPERSON MERRITT: Thank you very much
15 for your comments.

16 * * * * *

17 CHAIRPERSON MERRITT: All right. I would
18 like to call Leslie Barras.

19 MS. BARRAS: Good morning. My name is
20 Leslie Barras. My last name if spelled B-as in boy-
21 a-r-r-a-s. My husband and I live at 100 North Keats
22 Avenue within the Clifton neighborhood.

23 We are approximately a half a mile as the
24 crow flies from the plant, well within the odor shed
25 of the plant, and also I believe within the area of
26 impact from a worst case release, according to the
27 Company's Clean Air Act Risk Management Plan.

28 We also live about twenty-five to thirty
29 feet from the CSX Rail Line. I can assure you there
30 are a lot of hazardous materials moved along that
31 line, including large quantities of Chlorine, Methyl
32 methacrylate, molten sulfur, pretty much the gamut of
33 materials. So that is another concern and I
34 appreciate that being raised.

35 I am going to address two proposed
36 recommendations for your consideration to add, adding
37 to the report, and then make just a couple of
38 comments.

39 One is that I would like for you to
40 consider recommending that the company have an
41 independent registered professional engineer review
42 and certify both the design and as-constructed-
43 installation of the expansions that are currently
44 either already been completed or under way right now.
45 Someone who puts their independent RP on the line, to
46 make sure that in fact those plans and proper codes
47 are being addressed in this new construction.

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1 Secondly, I notice that one of the
2 recommendations that there be an audit of global
3 facilities. I would like to see that a
4 recommendation be considered that for the next five
5 years that the company have an annual environmental
6 health and safety audit conducted by a qualified
7 consulting firm and that the results of that report
8 be shared with the neighborhood, just to ensure that
9 as they put programs into place and implement them
10 that someone is actually doing an evaluation, since -
11 - my concern is that we are not getting the
12 government oversight required, that a qualified firm
13 come in and do that and then share the reports or the
14 results.

15 In terms of comments, my first comment --
16 and I was glad to Mr. Heller address the land use
17 issue in the neighborhood. The initial Federal
18 Register Notice for this meeting indicated that the
19 neighborhood is a mixed industrial/residential area.
20 And I can assure you, as Mr. Heller brought out, it
21 is a very residential area.

22 Clifton is approximately four to five
23 hundred acres. It is a National Register Listed
24 District, a local Historic Preservation District.

25 According to our adopted neighborhood plan,
26 which was adopted in 2002, the percentage of
27 breakdown of zoning by land use is approximately nine
28 percent industrial, ten percent office, retail and
29 restaurants, sixty-seven percent residential and
30 fourteen percent community.

31 That community percentage is important
32 because that includes the campus of the Kentucky
33 School for the Blind, which has been in the
34 neighborhood since the eighteen-fifties, and the
35 American Printing House for the Blind within a couple
36 of blocks of the facility. And because of that there
37 is -- this neighborhood has one of the largest
38 populations of visually impaired residents living
39 anywhere in the entire country, which we believe is a
40 special consideration in terms of safety protections
41 for this particular facility.

42 I would like to make a brief comment on the
43 conduct of the company and to give some context for
44 my remarks.

45 I have been an environmental attorney for
46 twenty years. I spent the first fifteen years of
47 that experience in environmental law, consulting for

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1 industry, particularly the process industries, with a
2 consultant who is actually Terrell Minnett
3 (phonetic), a competitor of RNT Jones and Moyse
4 (phonetic). I hope you don't hold that against me.

5 Process industries included the petroleum,
6 petrol chemical industries in Southeast Texas, South
7 Louisiana, including a facility, Mr. Medina, in Lake
8 Charles I am sure you are familiar with. Facilities
9 in Pascagoula.

10 Part of what I did was to be involved in to
11 lead and actually participate in environmental health
12 and safety audits that our clients wanted to initiate
13 on their own.

14 And I am very familiar with companies in
15 the process industries who are very responsible, who
16 go out and conduct their own internal environmental
17 health and safety audits, to uncover problems ahead
18 of time, to be pro-active. These are large,
19 sophisticated, publicly traded companies, and so I am
20 very well aware that companies take their compliance
21 commitments very responsibly and understand the
22 importance of them.

23 Particularly based on what Ms. Grimes said,
24 and looking at the recommendations, maybe you can't
25 say this, but I will say it. I am appalled. Some of
26 these are so basic to process issues.

27 This is not an unsophisticated company.
28 Its management has been trained in engineering at one
29 of the better public educational schools in this
30 entire country, and I don't view this issue as an
31 isolated issue.

32 With the environmental problems that have
33 occurred over the past decade, the two explosions,
34 the fact that when this particular incident happens
35 there was no timely notification to the National
36 Response Center. The company had also failed to keep
37 up to date its hazard communication submittals for
38 local Emergency Management Agency.

39 My concern is that what we are seeing is a
40 very systemic, systematic, pervasive failure to meet
41 basic minimum compliance requirements. And that
42 causes me very great concerns.

43 And part of what I ask for in terms of
44 having some independent ongoing review through
45 qualified companies would hopefully correct that
46 problem.

47 But this is not an isolated issue. This is

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1 a very sophisticated company, and it really calls
2 into my mind really how much was known and how much
3 was intentionally not taken care of at this
4 particular facility.

5 The other issue I would like to address
6 very briefly is the conduct of government. And this
7 is something I am just responding to quickly based on
8 reading the Courier-Journal this morning.

9 I was somewhat concerned that our Metro
10 Emergency Management Agency indicated that they
11 considered this facility as not a high risk facility
12 and that they were amazed by the force of the blast
13 and the tremendous destruction.

14 I am amazed at that comment, because I
15 wonder what the basis of that comment was. It makes
16 me wonder whether they have the facility's Risk
17 Management Plan. You know, why weren't they
18 notifying the facility that they weren't fully
19 submitting their community right to know materials,
20 and that causes me great concerns as well.

21 And I thought about also asking for
22 possibly a recommendation from you that our Metro
23 Emergency Management Agency go back and do its own
24 exhaustive self-evaluation in terms of how they truly
25 do identify and respond to risks. Because I -- I
26 have not a great level of assurance right now after
27 reading that comment this morning.

28 Finally, and this is just a personal line
29 of inquiry I am going to follow up on. I would be
30 curious with the new, very complex, exacting
31 requirements of the Bio-Terrorism Act of 2002,
32 particularly the food security requirements which
33 recently have come into force, requires companies to
34 be registered, as to whether this company has taken
35 the time to meet those compliance responsibilities.

36 Of course, those are very serious. There
37 are very quick, stiff sanctions, particularly for
38 import and export of their products at port of entry.
39 And if the answer I find out is that in fact they
40 have met all those regulatory requirements but yet we
41 have got a situation of where Federal Environmental
42 Health and Safety laws that have been on the books
43 for thirty years, somehow escaped that level of
44 scrutiny. That particularly would cause me great
45 concerns.

46 Thank you for your very thoughtful
47 evaluation in your technical staff evaluation.

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1 CHAIRPERSON MERRITT: Thank you.

2 * * * * *

3 CHAIRPERSON MERRITT: Ms. Cherise Williams.

4 MS. WILLIAMS: Good morning. My name is
5 Cherise Williams. That is C-h-e-r-I-s-e. And I am a
6 neighbor that lives about two hundred yards from the
7 plant.

8 I would like to open with maybe a question
9 type of comment. And -- well, let me first say that
10 I was not going to speak because I am very, very
11 angry about what has happened here. But I feel it is
12 very important for my anger to be known because I
13 know that I am not alone, in living in this
14 neighborhood with what has happened in this plant in
15 the past ten years that I have lived there.

16 I am directly affected by ongoing smells in
17 emissions. Better air pollution control devices as
18 well as, from what I understand, drainage control
19 devices need to be in place.

20 I am concerned for the safety of my
21 neighborhood as well as for the employees at the
22 plant.

23 My more immediate thoughts after this
24 explosion were that D.D. Williamson needed to move
25 out of a neighborhood setting and into a more
26 industrial area.

27 And why were these vessels not inspected
28 prior to the accident which killed a man when
29 installation of this valve could have prevented such
30 a tragedy?

31 In today's Courier-Journal, the CEO of the
32 company stated that they thought that they had a good
33 safety program and that this was a wake-up call.

34 And I want to remind you, I am not a family
35 member of the man that was killed, nor did I even
36 know him. But I found that remark very offensive
37 because this man will not ever wake up again.

38 While we are on this subject of wake-ups, I
39 have been awakened two times in the past seven years
40 from my sleep in my bed from explosions. The first
41 time was in '96, when I thought an airplane was about
42 to land on my roof.

43 The aftermath from that was the pistachio
44 green or mint green snow covered the entire
45 neighborhood to the north of the plant. The houses,
46 the lawns, the walks, the cars, everything were
47 covered.

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1 April 11th, I was sound asleep again. This
2 was the second time that it felt like my house had
3 been picked up and put back down. My first thought
4 that it was a bomb. And then I started fearing for
5 my elderly neighbors and I ventured out to check on
6 their safety, and then I discovered that it was again
7 an explosion at D.D. Williamson.

8 I might add I was not evacuated. And I am
9 only a hundred to two hundred yards from the plant.

10 They have now built a very unattractive
11 prison-looking expansion that I see every morning on
12 my way to work when I am looking straight at it.

13 If they are to continue to operate in my
14 neighborhood or any other location, I would hope that
15 safety devices as well as air pollution and drainage
16 controls would not only be in place but that
17 inspections by external agencies would be instigated
18 by D.D. Williamson and not rely on their knowledge of
19 whether they have a safe operation or not.

20 CHAIRPERSON MERRITT: Thank you.

21 * * * * *

22 CHAIRPERSON MERRITT: I would like to call
23 Kevin McAdams.

24 MR. McADAMS: Thank you. Kevin McAdams, a
25 resident of Clifton. M-c-A-d-a-m-s. My remark will
26 be brief.

27 For want of a safety valve, a man died, a
28 neighborhood was imperilled. Assurances about future
29 behaviors are all well and good, but accountability
30 for past practice is paramount.

31 I ask our Commonwealth Attorney and our
32 Attorney General to investigate and explain to my
33 Clifton neighbors why this incident is not a
34 culmination of criminal negligence.

35 Thank you.

36 CHAIRPERSON MERRITT: Thank you.

37 * * * * *

38 CHAIRPERSON MERRITT: Amy Hibbard. Please
39 come to the microphone so we can hear you.

40 Okay. Thank you.

41 MS. HIBBARD: Hello. I am Amy Hibbard. I
42 am a stepdaughter to Louis Perry, the deceased. I
43 just had a few questions.

44 Why would the valve not have been installed
45 after they had brought it into Kentucky, and why
46 there were no alarms?

47 I am sure it could have did a lot more

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1 damage than what was done. And basically the rest
2 have been answered.

3 Thank you.

4 CHAIRPERSON MERRITT: Thank you. And the
5 Board's condolences to you and your family.

6 * * * * *

7 CHAIRMAN MERRITT: With that note, we would
8 -- are there any other comments that are to be made?

9 (No other comments indicated.)

10 CHAIRMAN MERRITT: Then with that, what I
11 would like to do is briefly take a ten-minute
12 adjournment so that we might talk about the comments
13 and we would proceed from there. So we will adjourn
14 for a brief ten minutes.

15 If you would agree to that we would
16 appreciate it, and we will reconvene in ten minutes.

17 * * * * *

18 (Whereupon, a ten-minute adjournment was
19 had.)

20 * * * * *

21 (Following the adjournment, the appearances
22 being the same as heretofore noted, the proceedings
23 reconvened, as follows:)

24
25 CHAIRPERSON MERRITT: Well, I really
26 appreciate the comments and suggestions that were
27 made. They were very thoughtful and also things that
28 we need to take into consideration.

29 I would ask -- many of the comments that
30 were made, I think are comments that should be
31 directed to others besides this Agency, and we are
32 using this forum as a way to get these comments out.

33 What I would like to do, with the Board's
34 concurrence, and I don't think I need a vote on this,
35 is to write -- when we get our transcript we will
36 write a letter to the Louisville City Council, to the
37 Environmental and Safety organizations in the area
38 and to the company and to -- we will identify one
39 person, if one person wants to be considered a focal
40 point, we will be happy to communicate with that
41 person, reiterating the comments and questions that
42 were made.

43 One thing that I would strongly recommend -
44 - it sounds like there is a gross need for some
45 intimate communication between the company, the
46 community, and the regulatory and governing
47 organizations and public bodies in this area.

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1 Mr. Wallace and I just returned from Contra
2 Costa County, California, in which the number of
3 refineries and chemical plants in the area -- this is
4 in the area of Monterey, California, very
5 environmentally sensitive area. The Contra Costa
6 County has a wonderful regulatory organization
7 through their health department that regulates the
8 companies and communicates and coordinates with the
9 companies, and also through their public
10 participation.

11 And I can't emphasize enough how important
12 public participation is with regard to these kinds of
13 communication and -- not just communication, but
14 public satisfaction that your right and your safety
15 are being protected through the rules, regulations
16 and enforcements of regulations that are on the book,
17 or possibly may need to be enacted in the local
18 community specific to your own situation.

19 Contra Costa County -- and I will spell
20 that for you, because I know I am not saying it right
21 -- has a marvelous model that I think, and many
22 people have recognized it besides myself, as a model
23 of how this triad really works between elected
24 officials, the industry in the area and the interests
25 of the public, how this can work and work to the
26 benefit and satisfaction of everybody.

27 And I will include information and contact
28 in my communications to you when that comes out.

29 At this time I would like to open the floor
30 to the rest of the Board Members for your comments
31 concerning the recommendations and any other actions
32 that we should take.

33 DR. POJE: Yes, Madam Chair.

34 * * * * *

35 COMMENTS BY BOARD MEMBERS

36 DR. POJE: I was very impressed. It is an
37 honor to be a member of an institution that can bring
38 its work before the public, and in particular then to
39 hear from members of the public in reaction to that
40 work and to the incidence that calls a federal agency
41 into its actions.

42 There is always important learning that
43 occurs for me through that, so I am honored by the
44 opportunity to have heard all the comments that
45 people have made today.

46 And I also realize that it is very
47 difficult to stand up in public, but I think that is

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1 the hallmark of what makes this nation great, is
2 people having forums to stand up in public and making
3 their comments heard. So it is a tribute to this
4 community that so many have turned out for this
5 meeting.

6 I am persuaded that the Board's staff's
7 presentation today, both in the findings, the
8 causations and in the recommendations, all move in a
9 very important direction towards making this lesson
10 learned well and for recommending how to prevent it
11 from occurring in the future.

12 There are additional matters that were
13 raised in the public comment that I would like to
14 gather more information about. But I think we have
15 enough information before us today for us to make a
16 decision, and I would like to encourage my colleagues
17 here to pursue making a decision coming out of our
18 presentations today.

19 * * * * *

20 CHAIRPERSON MERRITT: Mr. Bresland, do you
21 have a question, comment?

22 MR. BRESLAND: I don't have a question, but
23 I do have a couple of comments, and they relate to
24 some of the presentations made by members of the
25 community.

26 There were several specific recommendations
27 made by Ms. Barras on independent evaluation of the
28 operation, and I think I agree with Madam Chair that
29 we should take those comments under advisement and go
30 back and discuss them among ourselves.

31 I think we, as an agency, have the power of
32 making recommendations. We don't have the power of
33 saying to someone 'You have to do it.' And I think
34 the recommendation or a requirement that an
35 independent evaluation be made of the operation would
36 be better coming from the appropriate agencies in
37 Louisville and in the State of Kentucky where there
38 might be more, a little more strength to them.

39 And I would like to go back and among
40 ourselves talk about that and think about it and make
41 a decision on that some time in the very near future
42 and then communicate that decision back to the people
43 in the community, to the company and to the
44 appropriate agencies here in Louisville and in the
45 State of Kentucky.

46 CHAIRPERSON MERRITT: Yeah. It is possible,
47 if we vote to accept these recommendations as they

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1 stand, it is also possible for us to go back to
2 evaluate the comments and to make additional
3 recommendations at some time in the future. And that
4 is done through a Board vote and is noticed on our
5 Website, and so that information -- for those of you
6 who don't know, all of our proceedings as well as all
7 of our reports, all of our recommendations and all of
8 the follow-up action are published on our Website for
9 tracking, and you can access our Website through
10 www.CSB.gov, and you would be able to track all of
11 that activity as well.

12 * * * * *

13 MR. MEDINA: I would like to ask a question
14 of Mr. Wallace.

15 Steve, could you explain briefly what is
16 the process to manage the recommendations? What is
17 the work done by the staff with the recipient, and
18 how the Board gets involved in that process of
19 accepting those recommendations?

20 MR. WALLACE: Okay. I will be glad to, Mr.
21 Rixio. This is basically --

22 CHAIRPERSON MERRITT: Huh-oh. I am sorry.

23 MR. WALLACE: Mr. Medina. I am sorry. It
24 is contagious.

25 MR. MEDINA: That is fine.

26 MR. WALLACE: Basically this is the
27 beginning of the process for us. It is not the end.
28 We issue recommendations that is done through a
29 formal communication with recipients, and some of the
30 particular recommendations that we focused on this
31 morning involved audits that are done. We
32 communicate to facilities what we -- what the
33 recommendation is, and per our conversation this
34 morning we are also going to mention good management
35 practice guidelines that can be referenced in order
36 to ensure that those recommendations are addressed in
37 accordance with what the intent of the Board is.

38 When we issue that, we will then receive
39 responses from recipients. We will evaluate those
40 responses to determine if what is being proposed
41 meets the intent of what we have.

42 We will then assign a status to the
43 recommendations. It could be that the intention is
44 there but the action has not been taken, in which
45 case we may call it acceptable response, but we leave
46 it open. We do not close it out.

47 And the staff action at that point is to

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1 ensure that the action which is proposed is actually
2 taken.

3 For instance, on audits what we would do
4 is, we would want to see the audit questions that are
5 being used. We would want to see how the audit is
6 being performed. We would also want to see evidence
7 that the audit actually was done and what findings
8 and recommendations came out of that audit, and then
9 what follow-up came from those recommendations to
10 ensure that it is closed out.

11 It is not enough to simply go find
12 problems. If you find problems and you make
13 recommendations, you have to follow up on those
14 recommendations to ensure that the actions are taken,
15 that problems are fixed and the incident will not
16 happen again in the future. So we will actually look
17 for the response for the audit.

18 The company has indicated that they have
19 hired DuPont to come in and do an external audit. We
20 would expect to see that information from their
21 audits that they do as part of the follow-up to our
22 responses.

23 We also recently -- Chairwoman Merritt
24 mentioned that we were in Contra Costa County on that
25 instance along with meeting with the county. We
26 actually followed up with a facility in which we had
27 made recommendations in the past. And we not only
28 reviewed their documentation, but we actually sat
29 down and conducted interviews with some of the
30 subject matter experts who implemented our
31 recommendations.

32 They developed procedures. They changed
33 procedures in accordance with what out
34 recommendations were, to evaluate not only what was
35 on paper but what was actually physically being done
36 to comply with the recommendations. That gave us a
37 second check.

38 We don't do that in all cases, but we did
39 do that in this particular case.

40 Speaking to the issue of how that
41 information is available, the status of our
42 recommendations is available on our Website. Anyone
43 from the public can go to our Website and see what
44 the status is of any recommendation.

45 As far as the material that goes into
46 assigning the status for recommendation, that
47 material can be available to the public provided that

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1 it doesn't contain confidential business information
2 or trade secrets which has legalities involved. But
3 that information can be made available to the public
4 and requests for that information should go to Chris
5 Warner, our General Counsel

6 Did that address your question?

7 MR. MEDINA: Yes, thank you.

8 * * * * *

9 CHAIRPERSON MERRITT: Well, and then finally
10 the staff makes recommendation to the Board, and the
11 Board actually votes as to whether or not we accept
12 those recommen -- the recommendation to leave the
13 recommendation open as acceptable, or in some
14 instances unacceptable, and also or to close it.

15 Now we don't close vote very many
16 unacceptable. We are pretty good at nagging people.
17 We do have the bully pulpit, and we are not afraid to
18 use public pressure to help companies to implement
19 the recommendations that our findings feel are
20 founded and would prevent this from happening again.

21 So somebody once said that our
22 recommendations may not be binding. But it is like
23 bringing a note home from the teacher to your mother.
24 It is something of great importance that the federal
25 government does take seriously and we take seriously.

26 With that, are there any other questions
27 then about this -- what I would ask staff to do is, I
28 would ask our recommendations staff to take the
29 questions, the recommendations that have been made
30 here, to go back to the office and to review them and
31 to determine whether or not indeed additional
32 recommendations need to be made that we would then
33 vote on or act on as a Board.

34 I will produce a letter that will go to the
35 three constituents. If somebody from the public
36 would please identify yourself as a recipient, I
37 would be happy to make sure that the letter gets to
38 that person. And then we will proceed.

39 * * * * *

40 CHAIRPERSON MERRITT: If there are no other
41 questions or comments at this point, I would ask then
42 does somebody have the question that should be
43 presented concerning the acceptance of this report
44 and its recommendations?

45 MR. MEDINA: Madam Chairman, move to approve
46 the CSB Staff Investigative Report and
47 Recommendations regarding the catastrophic vessel

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1 failure at the D.D. Williamson and Company, Inc.,
2 plant in Louisville, Kentucky on April 11th, 2003.

3 CHAIRPERSON MERRITT: Is there a second for
4 this?

5 MR. BRESLAND: Second it.

6 CHAIRPERSON MERRITT: Is there any other
7 discussion concerning this question?

8 DR. POJE: My only comments are, I have a
9 few editorial comments, but I believe them of a minor
10 nature and we will work with the staff to implement
11 those changes.

12 CHAIRPERSON MERRITT: That will be
13 incorporated in the final report?

14 DR. POJE: Could be incorporated into the
15 final report.

16 CHAIRPERSON MERRITT: With that, if you
17 would, Mr. Medina, I will re-read this, approve the
18 CSB Staff Investigative Report and Recommendations
19 regarding a catastrophic vessel failure at the D.D.
20 Williamson and Company, Incorporated, plant in
21 Louisville, Kentucky, on April 11th, 2003.

22 If you would signify aye or nay, Mr.
23 Bresland?

24 MR. BRESLAND: Aye.

25 CHAIRPERSON MERRITT: Mr. Medina?

26 MR. MEDINA: Aye.

27 CHAIRPERSON MERRITT: Dr. Poje?

28 DR. POJE: Aye.

29 CHAIRPERSON MERRITT: And I vote aye as
30 well.

31 With that, the report and recommendations
32 are approved. And I thank you all, and I thank you
33 staff, and I thank you members of the public and the
34 company and the community for attending.

35 With that vote to approve the report, we
36 are at the end of this planned agenda for this
37 morning.

38 After this meeting, Mr. Heller and Mr.
39 Bresland will be available for a conference with
40 members of the news media.

41 Thank all of the investigative staff for
42 their work on this case. The team has uncovered the
43 root causes of this accident and developed important
44 safety recommendations.

45 If D.D. Williamson implements these
46 recommendations carefully, the plant, its workforce
47 and its neighbors will be safer.

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1 We understand that there are about five
2 thousand pressure vessels registered for use in the
3 State of Kentucky. No one knows how many other
4 unregistered vessels may be out there. No one knows
5 how many of those may be operating right now in an
6 unsafe condition, perhaps just one misstep away from
7 total failure.

8 Kentucky officials need to communicate with
9 other owners and installers of pressure vessels
10 throughout the State about the safety requirements
11 for safe operation of those vessels.

12 Owners must abide by codes and regulations,
13 perform required inspections and install needed
14 safety equipment. Used vessels must be inspected
15 prior to being brought into this State.

16 It is also important to install, repair and
17 maintain pressure equipment according to good and
18 established engineering practice.

19 The Board concludes that the accident at
20 D.D. Williamson's might not have occurred if this
21 pressure vessel had been previously inspected and
22 properly engineered and certified.

23 Vessel failures caused by inadequate
24 pressure relief are all too common. In the six and a
25 half years of the Board's existence, we have
26 determined that inadequate pressure relief systems
27 figured in no fewer than seven of the nineteen
28 serious accidents that we have investigated.

29 All seven accidents caused substantial
30 facility damage. And sadly and more importantly,
31 four of the accidents also killed employees.

32 D.D. Williamson has, I believe, learned a
33 great deal from this accident at a very high cost.
34 This was the worst day of its existence.

35 I encourage Mr. Nixon and others who have
36 had this kind of experience in the State of Kentucky
37 to take the word out to its neighbors, to its
38 colleagues and its customers and suppliers, and let
39 them know that the cost of prevention is far less
40 than the cost of a major accident. We all owe that
41 service to Louis Perry and to his family.

42 And certainly our Board is willing to be
43 working with, as well as independently, getting the
44 word out on this accident in order to prevent it from
45 happening again.

46 Perhaps this accident should also be a
47 wake-up call to the state officials in oversight and

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1 enforcement with oversight and enforcement authority
2 for pressure vessels.

3 As mentioned earlier today, I have also
4 urged the State, separate of this investigation, to
5 review the current exemption for the inspection of
6 new pressure vessels rated at less than 200 pounds of
7 pressure.

8 Although this exemption was not a cause of
9 this accident, it did -- pardon me.

10 Although this exemption was not causally
11 related to the accident at D.D. Williamson, which
12 involved an unregistered used vessel, I believe that
13 Kentucky should consider following the example of
14 other states and find mechanisms that would include
15 all pressure vessels, new and used, to get inspected
16 for safety.

17 As D.D. Williamson accident shows, even
18 vessels that operate far below 200 pounds per square
19 inch of pressure can cause tremendous damage if they
20 fail catastrophically.

21 On another note, sadly, the Board will be
22 back here in Kentucky this year for the completion of
23 our investigation of another devastating accident.
24 This time involving dust at the factory in Corbin on
25 February 20th of 2003.

26 The explosion at CTA Acoustic Insulation
27 plant killed seven workers and injured a dozen more.
28 And it also raises serious problems with hazard
29 awareness with regard to combustible dusts in
30 industrial operations.

31 Our investigation is making good progress,
32 and the Board plans to meet in Corbin later this
33 summer to release our final report.

34 With that, if there is no other comments or
35 questions, I adjourn this meeting.

36 .
37 (MEETING ADJOURNED AT APPROXIMATELY 12:00 NOON.)

38 * * * * *

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