On February 23, 1999, four workers were killed in a fiery accident at Tosco Corporation's Avon refinery in Martinez, California. The men were in the process of replacing corroded pipes at one of the refinery's oil fractionators, a 150-foot distillation tower designed to heat and separate components of crude oil.

Because the project was classified as low-risk routine maintenance, no special precautions were in place. The fractionator continued to operate, with large volumes of flammable vapor and liquid flowing inside the tower and its attached piping. The surface temperature of the equipment was over 500°F.

Earlier that morning, under the direction of a Tosco maintenance supervisor, workers had removed a section of corroded naphtha piping 112 feet up the tower, near where the piping joined the fractionator. But things had not been going as planned. When a second cut was made 26 feet below the first, petroleum naphtha – a volatile hydrocarbon mixture that ignites spontaneously at 450°F – began to ooze out and workers had to immediately reseal the pipe.

After breaking for lunch, the workers climbed 40 to 100 feet up scaffolding alongside the tower. They tried to drain the piping system of naphtha by opening a pipe flange 36 feet up and directing the leaking fuel into a vacuum truck using makeshift plastic sheeting and a bucket.

The operation proceeded without apparent problem for 30 minutes, when suddenly a large volume of naphtha, propelled by vapor pressure from the operating fractionator, shot out of the open pipe overhead, spraying the workers. For the five men high on the scaffold, there were few avenues of escape as the hot surface of the fractionator ignited the naphtha, engulfing them in flames.

Although emergency teams arrived quickly, no one could approach the victims for 20 minutes because of the fire. One man died at the scene, three died at the hospital and another, who had thrown himself off the scaffolding to escape the flames, survived with critical injuries.

**WHAT IS A FRACTIONATOR?**

Crude oil fractionation is the first step in the oil refining process. A fractionator is a vessel that separates heated crude oil into components, such as natural gasoline, naphtha, kerosene and diesel. Inside the vessel, trays are used to collect the different fractions as liquids. Pipes connected to each tray withdraw the liquids to storage or other processes. Processing is continuous.

Good operating practice calls for draining hazardous materials from lines and equipment and verifying that the equipment has been isolated before opening for maintenance. But that could not be done at Tosco so long as the fractionator was operating. The repeated recurrence of naphtha leaks was a strong indicator that shut-off valves were corroded and were not functioning properly. As long as the fractionator was running, naphtha continued to leak into the piping, and vapor from the fractionator pressurized the escaping fuel.
In the 13 days that elapsed between the first occurrence of the leak and the fatal accident, Tosco personnel missed numerous opportunities to reassess the hazards of the pipe replacement work and take measures to ensure the work would be performed safely. In this case, such safety measures would have included shutting down the fractionator as the only way to eliminate both the source of the naphtha and the potential sources of its ignition.

Avon did not have a systematic job planning and authorization process to ensure that this kind of maintenance work received appropriate scrutiny before going forward. No formal hazard evaluation was conducted before or during the maintenance project, and managers and safety specialists were not sufficiently involved in decision-making and oversight. Instead, individual workers were given the authority to put a halt to unsafe work. In the CSB’s view, vesting such authority in individuals – who may be subject to a variety of external pressures to get the job done – is no substitute for having effective safety reviews before work starts.

**CORROSION, MANAGEMENT OF CHANGE PROGRAMS INADEQUATE**

The naphtha piping and valves had been run to the point of breakdown due to corrosion, leading to a potentially hazardous situation. The valves and piping had corroded at an excessive rate because an upstream vessel known as the crude oil desalter – which removes salt, water, and solids from the oil feed – was being operated beyond its design limits. Tosco had routinely processed excessive volumes of crude oil with high water content, overtaxing the desalter.

As a result, water and corrosive materials like ammonium chloride were carried over into the fractionator, where they began to deteriorate the piping and valves.

The CSB found that Tosco should have evaluated operational changes that could worsen the corrosion of piping and valves. These changes included feeding different material into the process, increasing the amounts being processed and making long-term adjustments to valve positions. Such an evaluation, known as management of change (MOC), was not applied to these process modifications. This omission contributed to the final breakdown and the fire.

**DEVIATIONS FROM SAFE PRACTICE WERE NOT CORRECTED**

The incident highlighted several ineffective safety practices and procedures at the Avon refinery. The CSB found the Avon tragedy could have been prevented had better procedures been in place for opening process equipment, controlling sources of hazardous energy, managing process changes, and isolating piping prior to maintenance.

But problems existed in these areas before the February 1999 fire occurred. Had Tosco Corporation or Avon refinery management conducted an audit of these programs, problems could have been corrected prior to the accident.

However, no relevant documented safety audits were performed during the three years leading to the fire.

**KEY RECOMMENDATIONS**

After analyzing the root causes, the CSB on March 21, 2001, made a number of safety recommendations to reduce the risks of similar accidents at the Avon refinery and other Tosco facilities.

**To the Tosco Corporation:**

The CSB recommended that Tosco (now ConocoPhillips) conduct periodic safety audits of its refineries and document all findings in writing. The CSB said audits should examine the conduct of hazardous non-routine maintenance, the role of management in overseeing safety, and the corrosion control and management of change programs. Audit findings and recommendations should be shared with the workforce and tracked to completion.

**To the Former Tosco Avon Refinery:**

The Board recommended that the refinery, now owned by Tesoro, implement a program to ensure that hazardous non-routine maintenance is conducted safely. The refinery should require a written hazard evaluation by a multidisciplinary team before any hazardous job is started. The refinery should also require higher levels of approval for higher hazard jobs, develop a written protocol for making shutdown decisions, and make sure that managers and safety officials provide adequate oversight for hazardous work.

The Board also recommended that the refinery improve its management of change and corrosion control programs to prevent situations where safety is compromised, e.g. through the loss of containment or shutoff capability for hazardous materials.