

2016 Federal Employee Viewpoint Survey

Interpretation of Results

The Federal Employee Viewpoint Survey (FEVS), administered by the Office of Personnel Management (OPM), provides U.S. Chemical Safety Board (CSB) employees with the opportunity to provide feedback related to their work experience, the agency, and agency leadership. Below is a brief summary of the CSB's survey results for 2016. In 2016, the FEVS was distributed to all 36 staff members, and 33 staff members – or 91.7% - completed the survey.

Strengths

OPM has defined a strength as any area in which 65% or more of surveyed staff provide positive feedback. The CSB's top five strengths for 2016 include:

- “Employees are protected from health and safety hazards on the job.” (89% positive)
- “The work I do is important.” (86% positive)
- “When needed I am willing to put in the extra effort to get a job done.” (85% positive)
- “Physical conditions allow employees to perform their jobs well.” (85% positive)
- “I am constantly looking for ways to do my job better.” (84% positive)

Challenges

OPM has defined a weakness as any area in which 35% or more of surveyed staff provide negative feedback. The CSB's top five challenges for 2016 include:

- “In my work unit, differences in performance are recognized in a meaningful way.” (58% negative)
- “In my organization, senior leaders generate high levels of motivation and commitment in the workforce.” (56% negative)
- “I have sufficient resources (for example, people, materials, budget) to get my job done.” (56% negative)
- “Pay raises depend on how well employees perform their jobs.” (55% negative)
- “My work unit is able to recruit people with the right skills.” (54% negative)

Notable Increases and Decreases

Differences of five percentage points or more are considered notable. The CSB had 45 survey items that either increased or decreased by five percentage points or more in 2016. Of these 45 items with notable changes, 36 items reflected positive change and six items reflected negative change. The five most notable changes include:

- “How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs).” Increased from 0 in 2015 to 100 in 2016 (100% change)
- “Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?” Increased from 19 in 2015 to 56 in 2016 (37% change).

- “Managers review and evaluate the organization's progress toward meeting its goals and objectives.” Increased from 18 in 2015 to 52 in 2016 (34% change).
- “Managers communicate the goals and priorities of the organization.” Increased from 18 in 2015 to 52 in 2016 (34% change).
- “How satisfied are you with the information you receive from management on what's going on in your organization?” Increased from 16 in 2015 to 45 in 2016 (29% change).

Employee Engagement Index

OPM’s Employee Engagement Index measures conditions (satisfaction with leadership and supervisors, opportunity to use skills, satisfaction with intrinsic work experiences, etc.) likely to lead to employees’ willingness to put forth more discretionary effort to achieve positive work outcomes.

As illustrated below, the CSB’s FEVS scores on the Employee Engagement Index demonstrated a downward trend from 2012 to 2015 timeframe; however, there was a significant increase of 14% from 2015 to 2016.

	2012	2013	2014	2015	2016
Employee Engagement	63%	52%	55%	44%	58%

2016

Federal Employee Viewpoint Survey



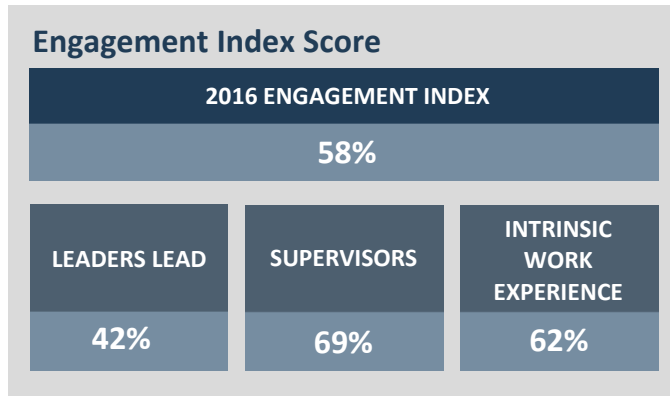
Annual Employee Survey (AES) Report

Chemical Safety and Hazard Investigation Board

FIELD PERIOD	May 3 - June 14, 2016
SAMPLE OR CENSUS	CENSUS
NUMBER OF SURVEYS COMPLETED	33
NUMBER OF SURVEYS ADMINISTERED	36
RESPONSE RATE	91.7%

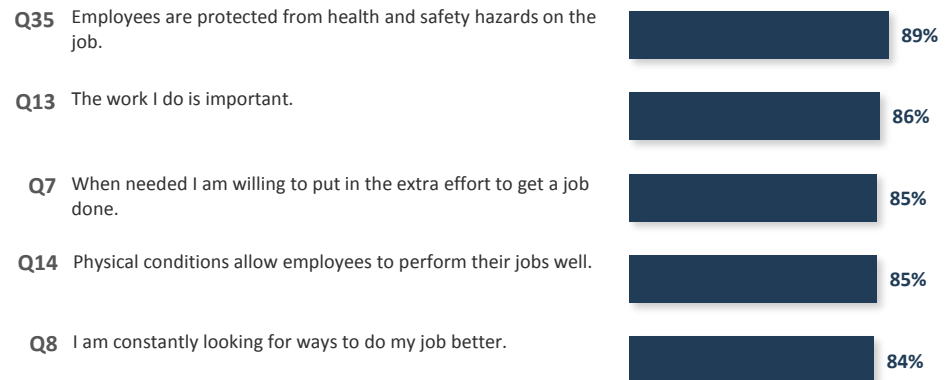
16 items identified as **strengths** (65% positive or higher)

37 items identified as **challenges** (35% negative or higher)



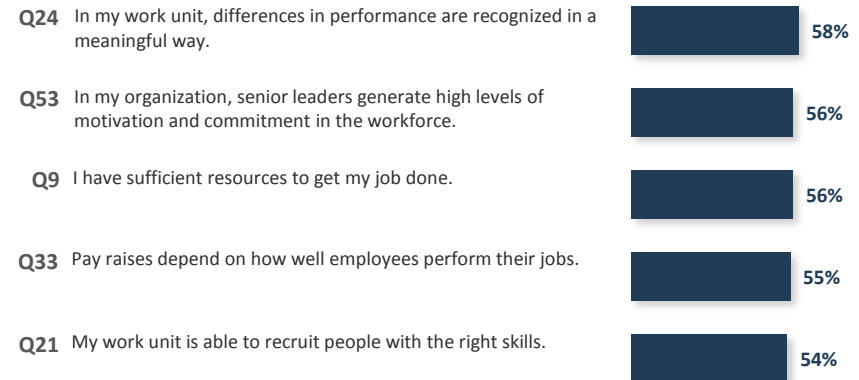
Highest % Positive Items

Select: Highest % Positive



Highest % Negative Items

Select: Highest % Negative



Core Survey

Response Type	Item	Item Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
Agree -disagree	1	*I am given a real opportunity to improve my skills in my organization.	54.89%	31.54%	23.35%	17.92%	9.10%	18.09%	27.19%	10	8	6	3	6	33	N/A
Agree -disagree	2	I have enough information to do my job well.	58.29%	25.87%	32.42%	15.38%	14.29%	12.04%	26.33%	8	11	5	5	4	33	N/A
Agree -disagree	3	I feel encouraged to come up with new and better ways of doing things.	53.55%	23.37%	30.18%	0.00%	19.27%	27.19%	46.45%	7	10	0	7	9	33	N/A
Agree -disagree	4	*My work gives me a feeling of personal accomplishment.	70.17%	39.19%	30.98%	11.00%	6.64%	12.19%	18.84%	12	11	4	2	4	33	N/A
Agree -disagree	5	*I like the kind of work I do.	82.73%	53.50%	29.23%	11.84%	0.00%	5.43%	5.43%	17	10	4	0	2	33	N/A
Agree -disagree	6	I know what is expected of me on the job.	61.57%	25.95%	35.62%	3.11%	29.60%	5.72%	35.32%	8	11	1	10	2	32	N/A
Agree -disagree	7	When needed I am willing to put in the extra effort to get a job done.	85.37%	65.66%	19.72%	2.64%	6.41%	5.57%	11.98%	22	6	1	2	2	33	N/A
Agree -disagree	8	I am constantly looking for ways to do my job better.	84.22%	64.91%	19.31%	9.37%	3.12%	3.29%	6.41%	21	7	3	1	1	33	N/A
Agree -disagree	9	I have sufficient resources (for example, people, materials, budget) to get my job done.	32.82%	5.29%	27.53%	11.44%	32.47%	23.28%	55.75%	2	9	4	10	8	33	0
Agree -disagree	10	*My workload is reasonable.	38.66%	5.57%	33.08%	21.25%	21.48%	18.61%	40.09%	2	11	6	7	6	32	0
Agree -disagree	11	*My talents are used well in the workplace.	45.90%	8.58%	37.32%	13.17%	11.00%	29.93%	40.93%	3	12	4	4	10	33	0
Agree -disagree	12	*I know how my work relates to the agency's goals and priorities.	77.30%	28.26%	49.05%	8.21%	8.41%	6.07%	14.49%	9	16	3	3	2	33	0
Agree -disagree	13	*The work I do is important.	86.02%	50.69%	35.33%	8.07%	3.12%	2.78%	5.91%	16	12	3	1	1	33	0
Agree -disagree	14	*Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	85.20%	51.33%	33.88%	3.94%	2.64%	8.21%	10.86%	17	11	1	1	3	33	0
Agree -disagree	15	*My performance appraisal is a fair reflection of my performance.	55.93%	19.47%	36.47%	16.76%	12.00%	15.31%	27.30%	6	11	5	4	5	31	2
Agree -disagree	16	I am held accountable for achieving results.	60.30%	22.69%	37.61%	8.07%	22.94%	8.69%	31.63%	7	12	3	8	3	33	0
Agree -disagree	17	I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	33.84%	17.64%	16.20%	12.74%	24.75%	28.67%	53.43%	5	5	4	8	9	31	2

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Agree -disagree	18	*My training needs are assessed.	43.81%	12.63%	31.18%	6.97%	19.51%	29.72%	49.23%	4	10	2	7	10	33	0
Agree -disagree	19	*In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	62.88%	29.73%	33.15%	10.50%	9.76%	16.86%	26.62%	8	9	3	3	5	28	5
Agree -disagree	20	*The people I work with cooperate to get the job done.	60.19%	18.71%	41.48%	8.55%	19.55%	11.71%	31.26%	6	13	3	7	4	33	N/A
Agree -disagree	21	*My work unit is able to recruit people with the right skills.	30.45%	12.90%	17.55%	15.63%	39.20%	14.71%	53.91%	4	6	5	13	5	33	0
Agree -disagree	22	*Promotions in my work unit are based on merit.	34.83%	14.49%	20.34%	23.69%	14.37%	27.12%	41.48%	4	5	7	4	8	28	5
Agree -disagree	23	*In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	31.84%	10.00%	21.84%	17.25%	17.43%	33.48%	50.91%	3	5	5	5	10	28	5
Agree -disagree	24	*In my work unit, differences in performance are recognized in a meaningful way.	31.78%	9.06%	22.72%	10.15%	33.49%	24.59%	58.08%	3	6	3	11	8	31	2
Agree -disagree	25	Awards in my work unit depend on how well employees perform their jobs.	39.54%	10.24%	29.30%	11.76%	13.96%	34.74%	48.70%	3	7	3	4	10	27	6
Agree -disagree	26	Employees in my work unit share job knowledge with each other.	65.52%	24.77%	40.74%	9.03%	8.07%	17.38%	25.45%	8	13	3	3	6	33	0
Agree -disagree	27	The skill level in my work unit has improved in the past year.	52.69%	24.96%	27.72%	20.54%	11.48%	15.30%	26.78%	7	9	6	4	5	31	2
Good -poor	28	How would you rate the overall quality of work done by your work unit?	77.56%	54.59%	22.97%	16.66%	5.78%	0.00%	5.78%	17	8	6	2	0	33	N/A
Agree -disagree	29	*The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.	52.50%	15.41%	37.09%	15.76%	19.91%	11.83%	31.74%	5	12	5	7	4	33	0
Agree -disagree	30	*Employees have a feeling of personal empowerment with respect to work processes.	34.08%	12.63%	21.45%	16.10%	23.61%	26.21%	49.82%	4	7	5	8	9	33	0
Agree -disagree	31	Employees are recognized for providing high quality products and services.	44.91%	19.03%	25.88%	12.25%	16.14%	26.69%	42.83%	6	8	4	6	9	33	0
Agree -disagree	32	*Creativity and innovation are rewarded.	29.58%	12.97%	16.61%	22.31%	18.36%	29.74%	48.11%	4	5	7	6	10	32	1

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Agree -disagree	33	*Pay raises depend on how well employees perform their jobs.	26.92%	9.93%	16.99%	18.09%	24.54%	30.45%	54.99%	3	4	5	7	9	28	5
Agree -disagree	34	Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	47.36%	20.38%	26.99%	18.03%	14.60%	20.01%	34.61%	6	7	6	4	6	29	4
Agree -disagree	35	*Employees are protected from health and safety hazards on the job.	88.81%	31.39%	57.42%	2.73%	2.87%	5.60%	8.47%	9	19	1	1	2	32	1
Agree -disagree	36	*My organization has prepared employees for potential security threats.	34.47%	10.16%	24.31%	22.49%	25.55%	17.49%	43.04%	3	8	7	8	6	32	1
Agree -disagree	37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	40.47%	13.44%	27.03%	16.52%	18.48%	24.53%	43.01%	4	8	5	6	8	31	2
Agree -disagree	38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	62.45%	26.02%	36.43%	6.17%	6.77%	24.61%	31.38%	7	10	2	2	7	28	5
Agree -disagree	39	My agency is successful at accomplishing its mission.	56.11%	14.00%	42.10%	17.58%	12.08%	14.23%	26.31%	5	13	6	4	5	33	0
Agree -disagree	40	I recommend my organization as a good place to work.	39.99%	5.93%	34.06%	22.00%	14.86%	23.15%	38.00%	2	11	7	5	8	33	N/A
Agree -disagree	41	I believe the results of this survey will be used to make my agency a better place to work.	40.31%	20.37%	19.94%	6.26%	22.35%	31.07%	53.43%	6	6	2	7	10	31	2
Agree -disagree	42	*My supervisor supports my need to balance work and other life issues.	78.51%	50.07%	28.44%	6.59%	9.34%	5.57%	14.91%	17	9	2	3	2	33	0
Agree -disagree	43	My supervisor provides me with opportunities to demonstrate my leadership skills.	57.99%	30.07%	27.91%	12.25%	15.50%	14.26%	29.76%	10	9	4	5	5	33	0
Agree -disagree	44	*Discussions with my supervisor about my performance are worthwhile.	47.31%	24.99%	22.32%	18.02%	14.48%	20.19%	34.67%	8	7	6	5	7	33	0

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Agree -disagree	45	My supervisor is committed to a workforce representative of all segments of society.	72.39%	40.04%	32.35%	17.98%	0.00%	9.63%	9.63%	12	9	6	0	3	30	3
Agree -disagree	46	My supervisor provides me with constructive suggestions to improve my job performance.	59.52%	24.78%	34.74%	2.64%	20.79%	17.04%	37.83%	8	11	1	7	6	33	0
Agree -disagree	47	*Supervisors in my work unit support employee development.	70.06%	24.78%	45.27%	9.37%	9.10%	11.47%	20.57%	8	15	3	3	4	33	0
Agree -disagree	48	My supervisor listens to what I have to say.	76.54%	35.73%	40.81%	5.91%	11.74%	5.81%	17.55%	11	14	2	4	2	33	N/A
Agree -disagree	49	My supervisor treats me with respect.	78.95%	41.16%	37.79%	8.93%	6.05%	6.07%	12.12%	13	13	3	2	2	33	N/A
Agree -disagree	50	In the last six months, my supervisor has talked with me about my performance.	54.18%	31.72%	22.45%	7.93%	23.61%	14.29%	37.89%	10	7	3	8	5	33	N/A
Agree -disagree	51	*I have trust and confidence in my supervisor.	56.54%	35.73%	20.81%	25.31%	9.05%	9.10%	18.15%	11	7	9	3	3	33	N/A
Good -poor	52	*Overall, how good a job do you feel is being done by your immediate supervisor?	61.97%	38.38%	23.59%	23.18%	12.07%	2.78%	14.86%	12	8	8	4	1	33	N/A
Agree -disagree	53	*In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	29.86%	12.06%	17.80%	14.24%	21.12%	34.79%	55.91%	4	5	4	7	11	31	1
Agree -disagree	54	My organization's senior leaders maintain high standards of honesty and integrity.	32.62%	11.93%	20.69%	25.87%	19.31%	22.20%	41.51%	4	6	8	6	7	31	2
Agree -disagree	55	*Supervisors work well with employees of different backgrounds.	62.58%	21.00%	41.57%	13.14%	6.11%	18.17%	24.28%	7	12	4	2	6	31	1
Agree -disagree	56	*Managers communicate the goals and priorities of the organization.	52.04%	16.83%	35.22%	3.44%	18.70%	25.82%	44.52%	5	10	1	6	8	30	2
Agree -disagree	57	*Managers review and evaluate the organization's progress toward meeting its goals and objectives.	52.26%	12.21%	40.06%	10.72%	12.44%	24.58%	37.02%	4	11	3	4	8	30	3
Agree -disagree	58	Managers promote communication among different work units (for example, about projects, goals, needed resources).	46.10%	11.53%	34.58%	16.33%	17.22%	20.35%	37.57%	4	10	5	6	7	32	1

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Agree -disagree	59	Managers support collaboration across work units to accomplish work objectives.	43.00%	11.53%	31.47%	13.18%	20.61%	23.21%	43.82%	4	9	4	7	8	32	1
Good -poor	60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	55.58%	22.60%	32.98%	12.03%	11.40%	20.99%	32.38%	7	10	4	4	7	32	1
Agree -disagree	61	*I have a high level of respect for my organization's senior leaders.	40.10%	8.58%	31.53%	19.46%	13.74%	26.70%	40.44%	3	10	6	5	9	33	0
Agree -disagree	62	Senior leaders demonstrate support for Work/Life programs.	66.26%	19.87%	46.38%	14.00%	3.58%	16.16%	19.74%	6	14	4	1	5	30	3
Satisfied -dissatisfied	63	*How satisfied are you with your involvement in decisions that affect your work?	49.23%	26.15%	23.08%	24.31%	17.50%	8.96%	26.46%	8	8	8	6	3	33	N/A
Satisfied -dissatisfied	64	*How satisfied are you with the information you receive from management on what's going on in your organization?	45.45%	15.62%	29.82%	11.06%	19.69%	23.81%	43.50%	5	9	4	7	8	33	N/A
Satisfied -dissatisfied	65	*How satisfied are you with the recognition you receive for doing a good job?	40.94%	13.42%	27.51%	18.90%	23.84%	16.33%	40.16%	4	8	6	8	5	31	N/A
Satisfied -dissatisfied	66	*How satisfied are you with the policies and practices of your senior leaders?	25.07%	12.63%	12.44%	28.45%	25.21%	21.27%	46.48%	4	4	9	9	7	33	N/A
Satisfied -dissatisfied	67	*How satisfied are you with your opportunity to get a better job in your organization?	34.30%	15.62%	18.67%	27.91%	17.00%	20.79%	37.79%	5	6	9	6	7	33	N/A
Satisfied -dissatisfied	68	*How satisfied are you with the training you receive for your present job?	47.82%	14.00%	33.82%	24.99%	18.14%	9.05%	27.19%	5	11	8	6	3	33	N/A
Satisfied -dissatisfied	69	*Considering everything, how satisfied are you with your job?	53.15%	8.94%	44.21%	15.67%	14.96%	16.22%	31.18%	3	14	5	5	5	32	N/A
Satisfied -dissatisfied	70	*Considering everything, how satisfied are you with your pay?	56.07%	15.37%	40.69%	7.93%	24.42%	11.59%	36.00%	5	13	3	8	4	33	N/A

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Satisfied -dissatisfied	71	Considering everything, how satisfied are you with your organization?	42.88%	8.58%	34.30%	16.34%	19.65%	21.14%	40.79%	3	11	5	7	7	33	N/A
Satisfied -dissatisfied	79	How satisfied are you with the following Work/Life programs in your agency? Telework	87.13%	32.06%	55.06%	9.77%	3.11%	0.00%	3.11%	10	18	3	1	0	32	0
Satisfied -dissatisfied	80	How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	76.46%	50.89%	25.57%	0.00%	23.54%	0.00%	23.54%	2	1	0	1	0	4	0
Satisfied -dissatisfied	81	How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	100.00%	32.51%	67.49%	0.00%	0.00%	0.00%	0.00%	1	3	0	0	0	4	0
Satisfied -dissatisfied	82	How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)	74.98%	74.98%	0.00%	0.00%	25.02%	0.00%	25.02%	3	0	0	1	0	4	0
Satisfied -dissatisfied	83	How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0	0	0	0	0	0	0
Satisfied -dissatisfied	84	How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0	0	0	0	0	0	0

* AES prescribed items

** Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

The Dashboard only includes items 1-71.

Percentages are weighted to represent the Agency's population.

72. Have you been notified whether or not you are eligible to telework?	N	%
Yes, I was notified that I was eligible to telework.	30	91.65%
Yes, I was notified that I was not eligible to telework.	0	0.00%
No, I was not notified of my telework eligibility.	2	5.57%
Not sure if I was notified of my telework eligibility.	1	2.78%
Total	33	100.00%

73. Please select the response below that BEST describes your current teleworking situation.	N	%
I telework 3 or more days per week.	6	16.83%
I telework 1 or 2 days per week.	11	35.79%
I telework, but no more than 1 or 2 days per month.	6	17.12%
I telework very infrequently.	10	30.26%
I do not telework because I have to be physically present on the job.	0	0.00%
I do not telework because I have technical issues.	0	0.00%
I do not telework because I did not receive approval to do so.	0	0.00%
I do not telework because I choose not to telework.	0	0.00%
Total	33	100.00%

74. Do you participate in the following Work/Life programs? Alternative Work Schedules	N	%
Yes	5	14.47%
No	12	36.95%
Not available to me	16	48.58%
Total	33	100.00%

75. Do you participate in the following Work/Life programs? Health and Wellness Programs	N	%
Yes	4	12.46%
No	14	44.44%
Not available to me	15	43.10%
Total	33	100.00%

76. Do you participate in the following Work/Life programs? Employee Assistance Program	N	%
Yes	4	14.00%
No	24	74.34%
Not available to me	4	11.66%
Total	32	100.00%

77. Do you participate in the following Work/Life programs? Child Care Programs	N	%
Yes	0	0.00%
No	17	53.68%
Not available to me	16	46.32%
Total	33	100.00%

78. Do you participate in the following Work/Life programs? Elder Care Programs	N	%
Yes	0	0.00%
No	17	54.16%
Not available to me	16	45.84%
Total	33	100.00%

Percentages are weighted to represent the Agency's population.